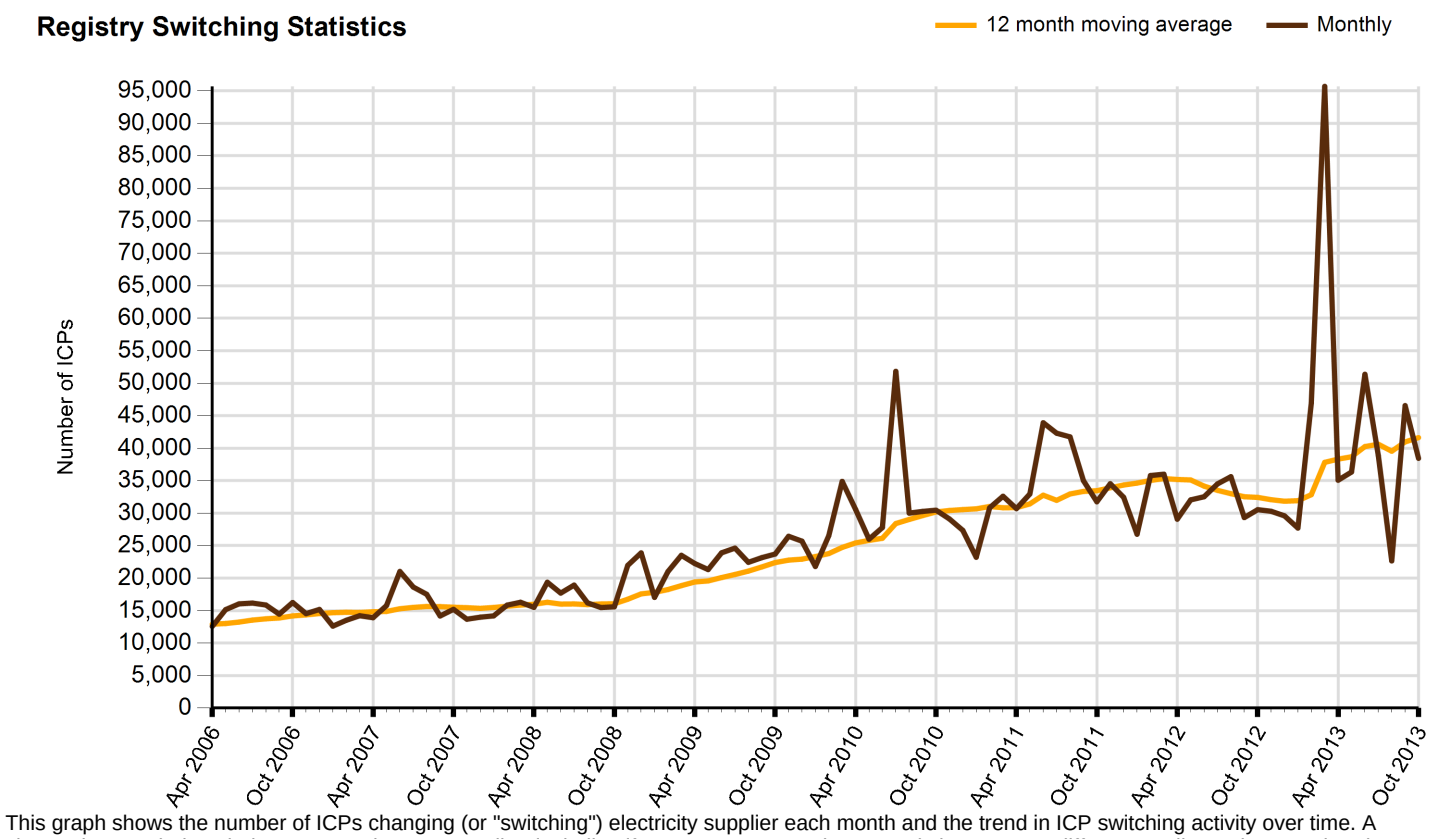

This graph shows the number of ICPs changing (or "switching") electricity supplier each month and the trend in ICP switching activity over time. A change is recorded each time an ICP changes supplier, including if a customer moves house and changes to a different retailer to the one already supplying that house. Switches that are subsequently withdrawn are not included in these statistics. In the graph, switches are counted in the month when the switch is completed on the registry. This provides an accurate indication of switching activity for the month in line with other statistics.

[1] ICP means a point of connection on a local or embedded network which the distributor nominates as the point at which a retailer will be deemed to supply electricity to a consumer, and has the attributes set out in clause 1 of schedule 11.1 of the Electricity Industry Participation Code (2010).

[2] The switching total for July 2010 includes a change in retailer for approximately 21,000 ICPs which were not customers proactively switching retailers.

Switching numbers in the most recent two months are subject to change as further withdrawals or backdated switches may occur.

	Apr	May	June	July	Aug	Sept	Oct	Nov	Dec	Jan	Feb	Mar
Apr 06-Mar 07	12,564	15,151	16,038	16,156	15,862	14,450	16,246	14,533	15,175	12,607	13,509	14,211
Apr 07-Mar 08	13,906	15,768	21,020	18,618	17,511	14,173	15,193	13,672	13,988	14,188	15,843	16,283
Apr 08-Mar 09	15,497	19,363	17,693	18,925	16,187	15,469	15,586	21,955	23,884	17,032	21,004	23,513
Apr 09-Mar 10	22,248	21,316	23,892	24,621	22,430	23,147	23,706	26,438	25,688	21,795	26,539	34,892
Apr 10-Mar 11	30,573	25,986	27,783	51,831	30,005	30,267	30,457	29,109	27,350	23,214	30,821	32,605
Apr 11-Mar 12	30,698	32,949	43,920	42,306	41,741	34,999	31,752	34,532	32,435	26,761	35,791	35,998
Apr 12-Mar 13	29,072	32,045	32,526	34,503	35,612	29,319	30,535	30,291	29,586	27,704	46,964	95,694
Apr 13-Mar 14	35,070	36,333	51,377	38,867	22,651	46,552	38,434					