

CONSULTATION PAPER

12 May 2004

Consultation on Switch Withdrawal Advisory Codes

This paper presents the proposed valid switch withdrawal advisory codes to generators, purchasers and distributors for comment as required by rule 4.1 of Schedule E3 of the Electricity Governance Rules.

Introduction

Purpose of this paper

The purpose of this paper is to present proposed switch withdrawal advisory codes to generators, purchasers and distributors for comment. Once this consultation has occurred, the valid codes will be approved by the Board of the Electricity Commission, and published on the Electricity Commission website.

Background

According to rule 4.1 of Schedule E3 of the Electricity Governance Rules, the Board of the Electricity Commission must determine (in consultation with generators, purchasers and distributors) the valid codes that can be used for withdrawing a switch request, and then publish these codes on its website.

Switch Withdrawal Advisory Codes

Proposed Codes

Rule 4.2.2 of Schedule E3 of the Electricity Governance Rules requires that the retailer withdrawing the switch request must provide a valid withdrawal advisory code. The following table contains the proposed withdrawal advisory codes (which up until now have been detailed in the MARIA Registry User Manual, Version 4.0.02).

Code	Description	Explanation of Use
CR	Customer Requests Cancellation	Customer has changed their mind and wishes to cancel.
IN	Invalid ICP Status	Site is in the process of being decommissioned.
UA	Unauthorised Switch	Account holder did not authorise switch request.
WS	Wrong Switch Type	Switch notification received is being withdrawn, as the switch type used was incorrect e.g.: an "S" not an "SM" code and the premise is vacant. Also use for TOU & NON TOU etc.
MI	Withdrawn on Metering Issue	Winning retailer requests withdrawal because of metering issue e.g. did not intend to switch a premise that has prepaid metering.
WP	Wrong Premise	The wrong premise has or is being Switched.
DF	Date Failed	RTD (requested transfer date) greater than 23 working days in the future.
WR	Losing Retailer not current Retailer	Withdrawn, as the Retailer is not the current retailer for the ICP. ICP has been switched to another retailer and the Registry has not been updated from that switch.

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Consultation Period

Responses due 24 May 2004 All comments on the proposed switch withdrawal advisory codes must be received by **9am Monday 24 May 2004**.

Dependent on the responses received, the suggested withdrawal advisory codes will be sent to the Board of the Electricity Commission for approval at its meeting on 1st/2nd June 2004. The codes will then be published on the Electricity Commission Website.

Queries If you have any queries about anything regarding this consultation, please contact either:

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