

Compliance plan for Orange Services 2020

Non-compliance	Description		
Audit Ref: 11.3 With: 15.7 From: 01-Jul-19 To: 15-Apr-20	Energy supplied is currently calculated by JC Consulting from the previous months Initial Network volumes Potential impact: None Actual impact: Low Audit history: Once previously Controls: Moderate Breach risk rating: 2		
Audit risk rating	Rationale for audit risk rating		
Low	Controls are recorded as moderate because data is not coming from a billing system, however volumes submitted to networks are fully accurate based on meter readings. There is no impact on settlement outcomes. Audit risk low.		
Actions taken to resolve the issue		Completion date	Remedial action status
			Cleared
Preventative actions taken to ensure no further issues will occur		Completion date	