

Compliance plan for Trustpower Material Change – 2018

Derivation of meter readings		
Non-compliance	Description	
Audit Ref: 6.6 With: Clause 3(2) of Schedule 15.2 From: 09-Jul-18 To: 30-Sep-18	Phase failure events not identified and recorded during meter reading Potential impact: Medium Actual impact: Unknown Audit history: None Controls: Moderate Breach risk rating: 2	
Audit risk rating	Rationale for audit risk rating	
Low	The controls are recorded as moderate because most events are identified and recorded. The impact on settlement and participants is unknown and could be moderate if any phase failure events are present. I have recorded the audit risk rating as low because the actual impact is unknown.	
Actions taken to resolve the issue		Completion date
Trustpower will work with FCLM to provide guidance on suitable training that can be deployed for FCLM meter readers.		31/08/18
Preventative actions taken to ensure no further issues will occur		Completion date
Trustpower will work with FCLM to provide guidance on suitable training that can be deployed for FCLM meter readers.		31/08/18
		Remedial action status
		Identified