

Compliance plan for 105 The Terrace Limited (PPLD)

| Title: Responsibility for metering information for NSP that is not a POC to the grid | | |
|--|---|-----------------|
| Non-compliance | Description | |
| <p>Audit Ref: 6.8</p> <p>With: Clause 10.25(1) and 10.25(3)</p> <p>From: 26-Nov-17</p> <p>To: 24-Apr-18</p> | <p>Meter certification details were updated more than 20 business days after the certification date for PMK0011.</p> <p>Potential impact: Low</p> <p>Actual impact: Low</p> <p>Audit history: None</p> <p>Controls: Strong</p> <p>Breach risk rating: 1</p> | |
| Audit risk rating | Rationale for audit risk rating | |
| Low | <p>The controls are strong, because the delays were primarily caused by the MEP being unable to provide information on time.</p> <p>The impact is low. The meter was certified at all times.</p> | |
| Actions taken to resolve the issue | | Completion date |
| Tenco only become aware of the early meter recert upon requesting the new meter cert details based on coming meter expiry from FCLM and input the updated meter expiry date upon receipt the meter paperwork from FCLM which was prior to the existing expiry date recorded. | | 24/04/2018 |
| Preventative actions taken to ensure no further issues will occur | | Completion date |
| We have requested that FCLM provide us with metering certs as the recerts are completed on a proactive basis as opposed to just sending to us upon request – we have also proposed a code change as noted. | | Ongoing |
| | | Identified |