

## Compliance plan for IndeServe - 2017

Burden & Compensation		
Non-compliance	Description	
<p>Audit Ref: 5.40</p> <p>With: Clause 31 Of Schedule 10.7</p> <p>From: 01-Nov-14</p> <p>To: 24-Oct-17</p>	<p>Indeserve has not confirmed the accuracy of non-TWS CTs when the in-service burden is lower than the lowest test point recorded in the IEC standard.</p> <p>Potential impact: Low</p> <p>Actual impact: Low</p> <p>Audit history: None</p> <p>Controls: Moderate</p> <p>Breach risk rating: 2</p>	
Audit risk rating	Rationale for audit risk rating	
<b>Low</b>	<p>I have rated the controls as moderate at the time the report was finalized because a process was immediately established.</p> <p>The impact on settlement is likely to be minor because the overall error of the installations is measured and recorded.</p>	
Actions taken to resolve the issue		Completion date
Indeserve has developed a process to increase the burden in the case of non-TWS CTs by installing burden resistors to ensure that the in-service burden is increased above the lowest test point recorded in the IEC standard. A source of resistors has been established, a number purchased and the installation process has been documented.		6 November 2017
Preventative actions taken to ensure no further issues will occur		Completion date
Indeserve will use the above process in future for all Cat 2 work certifying installations with non-TWS CTs.		6 November 2017
		Cleared