

## Compliance plan for Meridian MC - 2018

NHH meter reading application		
Non-compliance	Description	
Audit Ref: 6.7 With: Clause 6 Schedule 15.2  From: 12-Oct-18 To: 12-Oct-18	Not all meter readings are correctly applied. Potential impact: Low Actual impact: Low Audit history: None Controls: Moderate Breach risk rating: 2	
Audit risk rating	Rationale for audit risk rating	
<b>Low</b>	The controls are recorded as moderate because they mitigate risk most of the time but there is room for improvement. The impact on settlement and participants is minor, therefore the audit risk rating is low.	
Actions taken to resolve the issue		Completion date
We understand the issue identified with application of meter readings for SMCO meters was being caused by a lack of time stamp in the file PSNZ received (which has now been resolved). File formats Meridian intends to use for SMCO meters do include a timestamp therefore the issue identified is not likely to occur. The system functionality related to Arc meters and manually read NHH meters regarding the use of an estimated read as at the end of the day for switching (rather than an actual read taken part way through the day) is noted as an accurate approach. Meridian has no plans to change this system functionality.		Complete
		N/A
Preventative actions taken to ensure no further issues will occur		Completion date

Historical estimates and forward estimates		
Non-compliance	Description	
<p>Audit Ref: 12.10</p> <p>With: Clause 3 of schedule 15.3</p> <p>From: 12-Oct-18</p> <p>To: 12-Oct-18</p>	<p>Incorrect labelling of HE as FE.</p> <p>Potential impact: Low</p> <p>Actual impact: Low</p> <p>Audit history: None</p> <p>Controls: Moderate</p> <p>Breach risk rating: 2</p>	
Audit risk rating	Rationale for audit risk rating	
<b>Low</b>	<p>The controls are recorded as moderate because they mitigate risk most of the time but there is room for improvement.</p> <p>There is no impact on settlement, therefore the audit risk rating is low.</p>	
Actions taken to resolve the issue		Completion date
<p>We will investigate system treatment of meter removal reads to determine why these were not treated as actual reads when calculating submission information. If a systemic issue exists this will be resolved.</p> <p>We understand the incorrect labelling of calculated volumes as FE rather than HE where no shape file exists has no impact on the volumes or the market. The issue has been included as a capability gap within the project and will be assessed for a solution.</p>		<p>December 2019</p> <p>December 2019</p>
Preventative actions taken to ensure no further issues will occur		Completion date