

# Memo

**To** All metering equipment providers (MEPs)  
All traders

**From** Grant Benvenuti

**Date** 17 August 2015

**Subject** Reminder - timeframes for updating the registry

## For your action

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With the recent passing of the Category 1 interim certification expiry deadline and with the continuing rollout of AMI (smart) meters, the Authority is continuing to see issues with the registry not being kept up to date in a timely manner.

The issues relate to the registry notification of MEP by traders, acceptance or rejection of that notification by MEPs, and updating of registry metering records by MEPs. This is impacting both traders and MEPs in several ways:

- MEPs cannot update metering records if the trader has not notified the registry of them being the MEP or if another MEP has accepted a notification when they are not the correct MEP
- an increase in requests for participants to reverse registry events to allow backdated data updates
- displaced MEPs incurring site visit costs when metering is found to have been displaced
- customer switching between traders being delayed

With the high level of activity expected to continue for several years as the AMI meter rollout continues, the Authority would like to remind

- traders to notify the registry of MEPs
- MEPs to reject the notification when they are the incorrect MEP
- MEPs to accept the notification and update registry metering record

within the timeframes required in the Code.

Please note that the Code timeframes are maximums, not targets. All participants will benefit if the registry is updated as soon as information is available.

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