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# Submission

## Quick Wins for Increasing Access to Electricity Services

Making it easier for consumers to share their consumption data with businesses they trust – Consultation Paper

**11 June 2019**



## Table of Contents

1	Introduction.....	3
2	Support for proposal .....	3

# 1 Introduction

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Aurora Energy welcomes this opportunity to comment on the Electricity Authority's consultation paper "*Quick Wins for Increasing Access to Electricity Services – Making it easier for consumers to share their consumption data with businesses they trust*" (Consultation Paper).

No part of our submission is confidential and we are happy for it to be publically released.

If the Authority has any queries regarding this submission, please do not hesitate to contact:

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## 2 Support for proposal

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The Authority has stated that "*Data is critical to the electricity sector*"<sup>1</sup>. We agree with this broad statement and the view that "*The efficient sharing of data supports competition, reliability and efficiency across the supply chain.*"<sup>2</sup>

Aurora is pleased that the Authority is taking active steps to explore the ways in which the industry can facilitate a more efficient exchange of data and is proactively making recommendations as to how that exchange can be improved and to support its above views.

The Commission has stated that it expects "*the efficient sharing of data to lead to more participation in the electricity sector, greater innovation in products and services available to consumers, and to assist consumers to make more informed decisions.*"<sup>3</sup> In our view, a retailer's ability to constrain access to metering data is a barrier to each of these issues. We are therefore supportive of the proposals that the Authority has made in the Consultation Paper, as they enable metering data to be made more readily accessible to consumers and their agents.

We consider this a good first step, however, think that there is more work to do around making data more readily available to existing industry participants.

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<sup>1</sup> Electricity Authority. (2019). *Quick Wins for Increasing Access to Electricity Services – Making it easier for consumers to share their consumption data with businesses they trust*, Consultation Paper, 23 April 2019, paragraph 2.1

<sup>2</sup> Ibid at 1, paragraph 2.4

<sup>3</sup> Ibid at 2