

ACCES PROJECT

Delivering multiple electricity services to consumers

Phase 2 Industry Engagement

2019

COMPETITION • RELIABILITY • EFFICIENCY

ACCES Project has three components

- **Quick Wins for Increasing Access to Electricity Services.**

The Quick Wins work stream has proposed three initiatives to make it easier for consumers to share their historical consumption with businesses they trust.

- **IPAG Advice on Input Services**

The IPAG is currently investigating how service providers service providers can access the input services (metering and distribution) they need on fair and reasonable terms.

- **Regulatory framework and systems to support additional consumer choice of electricity services (ACCES)**

We are working to develop and test a regulatory framework that will enable consumers to take up all electricity services they desire.

Key messages we heard about unbundling service offerings

1. Stakeholders want changes to be small evolutionary steps, rather than requiring big-bang, up-front change.
2. The Authority should be careful not to lock in a solution to deal with future situations that may not eventuate.
3. Any new arrangements should be on an opt-in basis. Consumers and participants should not be forced to change, and they should not face additional costs to continue operating under current arrangements.

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Key messages we heard about unbundling service offerings

4. Views on centralising data and systems differed:

- Many expressed a desire for some level of centralisation, particularly a single source of truth for sub-ICP metadata and the ability for new service providers to reconcile sub-ICP volumes in central processes.
- Most did not prefer a completely centralised MOSP model with sub-ICP level meter data from a central meter database. They saw it as likely to be expensive, inflexible to change, and requiring effort and expenditure from participants even where they would not choose to use the new functionality.
- We have adopted these key messages as the core **design criteria** for our model to deliver consumers choice of multiple electricity services.

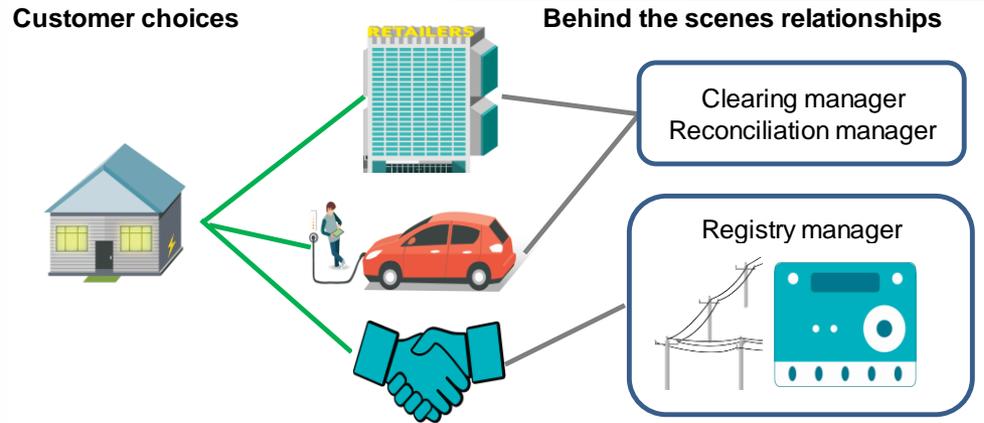
How the “Connection Agent/Channel Trader” model operates

It separates the whole-of-ICP services currently provided by retailers from the sub-ICP services and allows sub-ICP services to be reconciled through central market processes.

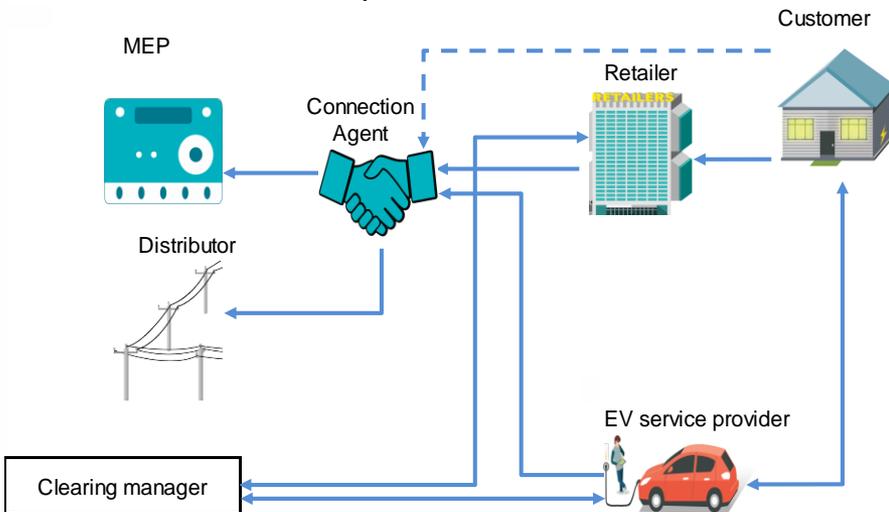
It includes elements of the models initially identified:

- “Channel Traders” can trade sub-ICP volumes in central processes, but they must be associated with a specific channel on the meter
- Switching at sub-ICP level is facilitated by a central record of who is providing services for each meter channel
- A single participant (the “Connection Agent”) deals with ICP-level responsibilities including engagement with the MEP and Distributor, and consumer obligations. The Connection Agent can also be a Channel Trader.

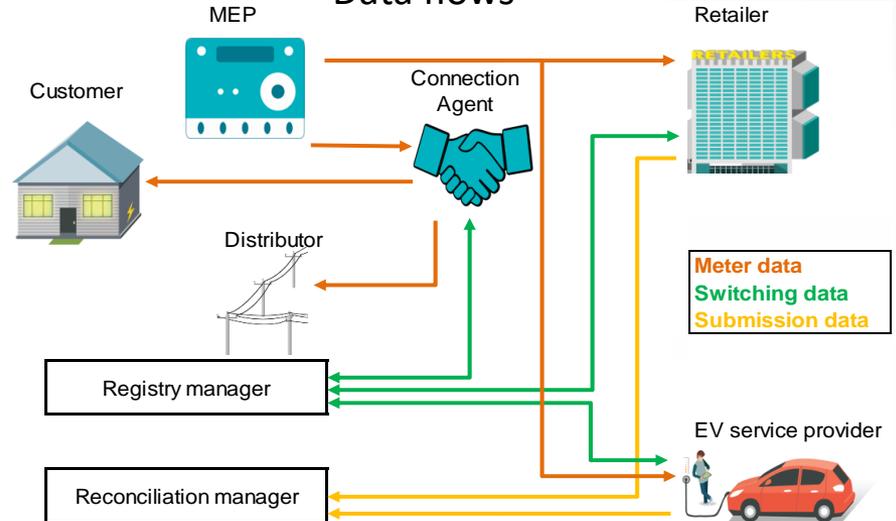
The model gives the customer the choice



Contractual/financial flows



Data flows



Questions for today

Is the model practical?

What Code or other barriers do you see the model facing?

Is there a potential for the model to allow both activist and hands off consumers to take advantage of it?

Can the model deliver value for money for consumers or will it just add another intermediary to “clip the ticket”?

Is the model flexible enough to allow not only current applications but future business models to develop i.e smart control by amazon/google?