



17 December 2019

Electricity Authority

By email: [submissions@ea.govt.nz](mailto:submissions@ea.govt.nz)

### Switch Process Review

Electric Kiwi appreciates the opportunity to submit on the switch process review again in this latest consultation round.

As we have been part of the switching technical group and were involved in many discussions around this review, we would like to state that we overall agree with the description of each issue, and therefore, did not comment on that question for each individual issue. At this stage in the switch process review, we believe the submissions should be much more focused on the solution than the problem and have framed our submission in this way.

We look forward to moving on from the second consultation of this review and seeing the Authority take the next step to resolving some of these longstanding operational inefficiencies.

Regards,

Cory Annable

Business Optimisation Manager  
Electric Kiwi

Attached: Switch Process Review - Consultation 2 - Appendix A