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Pāua to the People

Submitted via email: policyconsult@ea.govt.nz

Submission on the consultation, Evolving multiple retailing and switching

Paua to the People is very supportive of this revised version of the MTR proposal. We consider it to be an excellent compromise that will enable the customer focused Multiple Trading Relationship capability for those retailers willing to make the investment. Giving retailers the choice of whether to invest in capability is in our opinion an excellent way to advance the market with less concern over the costs associated with modifying legacy systems.

The compromise solution looks to be very similar to the process developed for the Kainga Ora Multiple Trader trial which has been live since July 2024 and has been running without issue since then.

Having multiple trading has been of significant benefit to both Kainga Ora and their tenants and we can envisage many situations where similar benefits can be made for New Zealanders.

Paua would like to make clear that in our view multiple trading must be set at the Metering Component level to maximise the MTR ability to support innovation. We see significant benefit to customers and the industry in maximising the ability for retailers to support metering and behind the meter innovations without requiring us to have total control of the ICP/Meter.