

From: [Lloyd Wensley](#)
To: [Consumer Mobility](#)
Subject: Electricity Billing Consultation
Date: Saturday, 11 [REDACTED]
[REDACTED]

[REDACTED]

Dear Sir/Madam,

I wish to comment to the Electricity Billing Consultation but not to the extent provided for by Appendix C Format for submissions.

As a very small generator retailer (Brooklyn Electricity Limited), and also a consumer taking supply from other generator retailers I would like to particularly comment that it is very difficult to compare accounts between retailers.

The identified issues are:

1. sometime the line charges are intermixed with energy charges particular on the fixed standing costs and therefore it is difficult to compare actual energy cost
2. the times between peak and off peak from energy supplier are sometimes different to that of the lines charge
3. the bills do not clearly identify energy charges, line charges and other costs.
4. The early payment discount time period is often very short and the penalty for late payment is inconsistent with the cost of late payment. (Our own private electrical supply service the discount for early payment is ~22%. This is wholly unacceptable and extortionate)

I have attached our billing template spreadsheet as I believe this is very clear for our consumers to understand.

Kind regards,
Lloyd Wensley
Brooklyn Electricity Limited

F [REDACTED]