

31 August 2026

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Your request

Thank you for your request, received on 8 August 2026, under the Official Information Act 1982 (Act) for the following information:

We are undertaking research into the current use and planned replacement, upgrade or implementation of back-office business systems across the New Zealand public sector. The purpose is to identify entities with upcoming initiatives that may benefit from adopting the All-of-Government Common Process Model (AoG-CPM), and to understand which entities are already planning to use it.

Our response

The Electricity Authority Te Mana Hiko (Authority) does not currently have any initiatives identified as candidates for adoption of the All of Government Common Process Model. Accordingly, there is no information held by the Authority within the scope of your request.

You have the right to seek an investigation and review by the Ombudsman of this decision. Information about how to make a complaint is available at www.ombudsman.parliament.nz or freephone 0800 802 602.

As this information may be of interest to other members of the public, the Authority may proactively release a copy of this response on our website. All personal data, including your name and contact details, will be removed before publication.

If you'd like to discuss this response with us, please feel free to contact us by emailing oi@ea.govt.nz.

Nāku noa, nā,



Airihi Mahuika
GM Legal, Monitoring and Compliance