

Approved switch withdrawal advisory codes

Switches of ICPs between traders may be reversed using the switch withdrawal process and the approved switch withdrawal advisory code.

The Electricity Authority must publish the switch withdrawal advisory codes under clause 18(b) of Schedule 11.3 of the Code. The switch withdrawal advisory codes are also contained in the functional specification available on the [Electricity registry](#).

Approved switch codes

Code	Description	Explanation of use
IN	Invalid ICP status	Site is in the process of being decommissioned.
UA	Unauthorised switch	Account holder did not authorise switch request (due to the Trader's error).
WS	Wrong switch type	Switch notification received is being withdrawn.
MI	Withdrawn on metering use	Gaining Trader requests withdrawal because of metering issue.
WP	Wrong premises	The wrong premises have or are being switched (due to the Trader's error).
DF	Date failed	RTD (requested transfer date) greater than 10 business days in the future.
WR	Losing Trader not current Trader	Withdrawn, as the losing Trader is not the current Trader for the ICP. ICP has been switched to another Trader and the registry has not been updated to reflect that switch.
MG	Temporary withdrawal code	Used only during transition to indicate that the switch was withdrawn due to transition requirements.
CE	Customer error	Customer cancels the switch because the original switch request was an error (eg, customer provides incorrect information)
CX	Customer cancellation	Customer cancels the switch for a reason other than that in CE (eg, the customer changes its mind)

Discontinued switch codes

Code	Description	Explanation of use	Discontinued
CR	Customer requests cancellation	Customer has changed their mind and wishes to cancel.	30 July 2015