



24 September 2021

James Stevenson-Wallace  
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Electricity Authority  
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Wellington 6011

*By email: James.Stevenson-Wallace@ea.govt.nz*

Tenā koe James

**Response to the Authority's Immediate assurance review of the 9 August 2021 demand management event**

Attached to this letter is our response to the Authority's Immediate assurance review of the 9 August 2021 demand management event.

We have worked hard to ensure that our response is comprehensive and supportive of the Authority's recommendations, with which Transpower agrees and accepts in their entirety. As you know, some work on recommended changes is already underway and work on others will commence shortly. A project timeline is included.

We have established a team to deliver the recommendations and members have already been in contact with your staff to ensure coordination and an open channel of communication. This team will also take oversight of any recommendations from the other current reviews by PBA Consulting (our own independent investigation) and MBIE, so we can be as efficient in our response as possible. Governance of the programme of work will, we hope, include a representative from the Authority; we think it is important that the Authority gains assurance the work is being delivered effectively and on time.

Transpower's Management team and I believe that the events of 9 August showed that, in addition to the matters considered in your phase one review, there are wider pan-industry matters relevant to managing power system events which the industry as a whole should be brought together to consider. Accordingly, we have raised some wider considerations as matters for the Authority's consideration. We will strongly support any actions the Authority takes with industry to consider how these matters could be addressed.

We hope our responses satisfactorily address the Authority's recommendations and welcome any discussion about what is outlined.

Nāku noa, nā

Alison Andrew  
Chief Executive