Compliance plan for Kapiti Coast DC DUML -2023

Deriving submission information				
Non-compliance	Description			
Audit Ref: 2.1 With: Clause 11(1) of	Database is not confirmed as accurate with a 95% level of confidence resulting in an estimated under submission of 1,000 kWh p.a.			
Schedule 15.3	The capacity used to calculate submission information does not match the database value for February 2023.			
	The monthly database extract provided does not track changes at a daily basis and is provided as a snapshot.			
	Livening dates are not recorded for new connections; and change dates may not reflect the date of the change if they are not processed in RAMM at the time that the change occurs.			
	Potential impact: Low			
	Actual impact: Low			
	Audit history: Twice			
From: 01-May-21	Controls: Moderate			
To: 28-Feb-23	Breach risk rating: 2			
Audit risk rating	Rationale for audit risk rating			
Low	The controls are recorded as moderate because they mitigate risk to an acceptable level but there is still room for improvement.			
	The audit risk rating is low based on kWh variances.			
Actions taken to resolve the issue		Completion date	Remedial action status	
Meridian has advised KCDC of the inaccuracies and their responses are recorded in the following non compliances.		25/5/2023	Identified	
Preventative actions taken to ensure no further issues will occur		Completion date		
Meridian will continue to work with KCDC in amending the inaccuracies in the database.		24/12/2023		
We have assessed our processes and tools to account for historic lamp installations and changes to the database at a daily level. There are checks in place comparing month to month data to identify any material changes and confirm details for these. These are accounted for in monthly submission.		Ongoing		

2.5. All load recorded in database				
Non-compliance	Description			
Audit Ref: 2.5 With: Clause 11(2A) of	Five additional lamps in the field were not recorded in the database from a sample of 248 items of load (2% error rate).			
Schedule 15.3	Potential impact: Low			
	Actual impact: Low			
	Audit history: None			
From: 01-May-21	Controls: Moderate			
To: 28-Feb-23	Breach risk rating: 2			
Audit risk rating	Rationale for audit risk rating			
Low	The controls are recorded as moderate because they mitigate risk to an acceptable level but there is still room for improvement.			
	The audit risk rating is low based on the small volume of lights affected in relation to the sample examined.			
Actions taken to resolve the issue		Completion date	Remedial action status	
Meridian advised KCDC of the inaccuracies and they have advised below:		25/5/2023	Identified	
Dale Road x2 lights - These are old Airport Navigation lights these lights do not work.				
Knights Grove and W - Marine Gardens #2 – database now updated				
Preventative actions taken to ensure no further issues will occur		Completion date		
KCDC has advised an Asset Audit is taking place internally on all Cycle Paths and paths between Road to Road and plans to be completed by end of 2024.		31/12/2024		

Database accuracy				
Non-compliance	Description			
Audit Ref: 3.1 With: Clause 15.2 and	Database is not confirmed as accurate with a 95% level of confidence result in an estimated under submission of 1,000 kWh p.a.			
15.37B(b)	The monthly database extract provided does not track changes at a daily basis and is provided as a snapshot.			
	Livening dates are not recorded for new connections; and change dates may not reflect the date of the change if they are not processed in RAMM at the time that the change occurs.			
	Potential impact: Medium			
	Actual impact: Low			
Audit history: Twice				
From: 01-May-21	Controls: Moderate			
To: 28-Feb-23	Breach risk rating: 2			
Audit risk rating	Rationale for audit risk rating			
Low	The controls are recorded as moderate because they mitigate risk to an acceptable level but there is still room for improvement. The differences resulting from using a monthly snapshot instead of daily data are not expected to be significant based on the volume of changes and new connections occurring. The audit risk rating is low based on kWh variances			
Actions taken to resolve the issue		Completion date	Remedial action status	
KCDC advises that new streetlights are picked up monthly from the time the subdivider enters the lights into RAMM. These are going against KCDC ICP at this stage, not when road is officially vested over to them.		25/5/2023	Identified	
KCDC advises that in October 2023, RAMM is being upgraded to AMDS. This will resolve most database inaccuracies.		31/10/2023		
Preventative actions taken to ensure no further issues will occur		Completion date		
Meridian will continue to work with KCDC in amending the inaccuracies in the database.		24/12/2023		
We have assessed our processes and tools to account for historic lamp installations and changes to the database at a daily level. There are checks in place comparing month to month data to identify any material changes and confirm details for these. These are accounted for in monthly submission.		Ongoing		

Volume information accuracy				
Non-compliance	Des	scription		
Audit Ref: 3.2 With: Clause 15.2 and	Database is not confirmed as accurate with a 95% level of confidence result in an estimated under submission of 1,000 kWh p.a.			
15.37B(c)	The monthly database extract provided does not track changes at a daily basis and is provided as a snapshot.			
	Livening dates are not recorded for new connections; and change dates r reflect the date of the change if they are not processed in RAMM at the t that the change occurs. Potential impact: Low			
	Actual impact: Low			
	Audit history: Twice			
From: 01-May-21	Controls: Moderate			
To: 28-Feb-23	Breach risk rating: 2			
Audit risk rating	Rationale for audit risk rating			
Low	The controls are recorded as moderate because they mitigate risk to an acceptable level but there is still room for improvement.			
	The audit risk rating is low based on kWh variances.			
Actions taken to resolve the issue		Completion date	Remedial action status	
KCDC advises that new streetlights are picked up monthly from the time the subdivider enters the lights into RAMM. These are going against KCDC ICP at this stage, not when road is officially vested over to them.		25/5/2023	Identified	
KCDC advises that in October 2023, RAMM is being upgraded to AMDS. This will resolve most database inaccuracies.		31/10/2023		
Preventative actions taken to ensure no further issues will occur		Completion date		
Meridian will continue to work with KCDC in amending the inaccuracies in the database.		24/12/2023		
We have assessed our processes and tools to account for historic lamp installations and changes to the database at a daily level. There are checks in place comparing month to month data to identify any material changes and confirm details for these. These are accounted for in monthly submission.		Ongoing		