## Compliance plan for Meridian Gore DC DUML 2023

Deriving submission information			
Non-compliance	[	Description	
Audit Ref: 2.1 With: Clause 11(1) of	In absolute terms, the total annual consumption is estimated to be 45,200 kWh higher than the DUML database indicates.		
Schedule 15.3	139 items of load with no lamp wattages and/or no lamp description resulting in an estimated under submission of 50,090 kWh per annum.		
	204 fluorescent items of load with no ballast applied resulting in a potential estimated under submission of 35,730 kWh per annum.		
	The monthly database extract provided does not track changes at a daily basis and is provided as a snapshot.		
	Potential impact: High		
	Actual impact: High		
	Audit history: Multiple times		
From: 12-Jan-23	Controls: Weak		
To: 22-May-23	Breach risk rating: 9		
Audit risk rating	Rationale for audit risk rating		
High	The controls are rated as weak as the processes in place do not mitigate risk to an acceptable level.		
	The impact is assessed to be high ba	ased on the kWh imp	act on reconciliation.
Actions taken to resolve the issue		Completion date	Remedial action status
Meridian has advised Gore District Council of the inaccuracies identified and has requested for corrections to be made.		25/7/2023	Identified
Preventative actions taken to ensure no further issues will occur		Completion date	
Meridian will continue to follow up with Gore District Council to have the inaccuracies corrected.		8/12/2023	
We have assessed our processes and tools to account for historic lamp installations and changes to the database at a daily level. There are checks in place comparing month to month data to identify any material changes and confirm details for these. These are accounted for in monthly submission.		Ongoing	

Description and capacity of load			
Non-compliance	Description		
Audit Ref: 2.4 With: Clause 11(2)(c) &(d) of Schedule 15.3	139 items of load with no lamp wattages and/or lamp description resulting in an estimated under submission of 50,090 kWh per annum. Potential impact: High Actual impact: High Audit history: Once previously		
From: 11-Jan-23	Controls: Weak		
To: 22-May-23	Breach risk rating: 9		
Audit risk rating	Rationale for audit risk rating		
High	The controls are rated as weak as the kW value process will not mitigate risk to an acceptable level.		
	The impact is assessed to be high based on the estimated under submission.		
Actions taken to resolve the issue		Completion date	Remedial action status
Meridian has advised Gore District Council of the inaccuracies identified and has requested for corrections to be made		25/7/2023	Identified
Preventative actions taken to ensure no further issues will occur		Completion date	
Meridian will continue to follow up with Gore District Council to have the inaccuracies corrected.		8/12/2023	

All load recorded in database			
Non-compliance	Description		
Audit Ref: 2.5	One additional item of load found in the field of 300 items of load sampled.		
With: Clause 11(2A) of	Potential impact: Low		
Schedule 15.3	Actual impact: Low		
	Audit history: Twice previously		
From: 12-Jan-23	Controls: Moderate		
To: 22-May-23	Breach risk rating: 2		
Audit risk rating	Rationale for audit risk rating		
Low	The controls are recorded as moderate as the process to update database are robust, but the lamp note field used to derive wattage has room for improvement. The impact is assessed to be low due to one additional light found in the field in relation to the overall count of the items of load.		
Actions taken to resolve the issue		Completion date	Remedial action status
Meridian has advised Gore District Council of the inaccuracies identified and has requested for corrections to be made.		25/7/2023	Identified
Preventative actions taken to ensure no further issues will occur		Completion date	
Meridian will continue to follow up with Gore District Council to have the inaccuracies corrected.		8/12/2023	

Database accuracy			
Non-compliance	Description		
Audit Ref: 3.1 With: Clause 15.2 and	In absolute terms, total annual consumption is estimated to be 45,200 kWh higher than the DUML database indicates.		
15.37B(b)	204 fluorescent items of load with no ballast applied resulting in a potential estimated under submission of 35,730 kWh per annum.		
	139 items of load with lamp wattages and/or lamp description resulting in an estimated under submission of 50,091kWh per annum.		
	Changes made in the field not being updated in the RAMM database. Potential impact: High		
	Actual impact: High		
	Audit history: Multiple times previously		
From: 12-Jan-23	Controls: Weak		
To: 22-May-23	Breach risk rating: 9		
Audit risk rating	Rationale for audit risk rating		
High	The controls are rated as weak as the kW value process will not mitigate risk to an acceptable level.		
	The impact is assessed to be high based on the estimated under submission		d under submission.
Actions tak	en to resolve the issue	Completion date	Remedial action status
Meridian has advised Gore District Council of the inaccuracies identified and has requested for corrections to be made.		25/7/2023	Identified
Preventative actions taken to ensure no further issues will occur		Completion date	
Meridian will continue to follow up with Gore District Council to have the inaccuracies corrected.		8/12/2023	

Volume information accuracy				
Non-compliance	[	Description		
Audit Ref: 3.2 With: Clause 15.2 and	In absolute terms, the total annual consumption is estimated to be 45,200 kWh higher than the DUML database indicates.			
15.37B(c)	139 items of load with no lamp wattages and/or no lamp description resulting in an estimated under submission of 50,090 kWh per annum.			
	204 fluorescent items of load with no ballast applied resulting in a potential estimated under submission of 35,730 kWh per annum.			
	The monthly database extract provided does not track changes at a daily basis and is provided as a snapshot.			
	Potential impact: High			
	Actual impact: High			
	Audit history: Multiple times			
From: 12-Jan-23	Controls: Weak			
To: 22-May-23	Breach risk rating: 9			
Audit risk rating	Rationale for audit risk rating			
High	The controls are rated as weak as the processes in place do not mitigate risk to an acceptable level. The impact is assessed to be high, based on the kWh differences described above.			
Actions taken to resolve the issue		Completion date	Remedial action status	
Meridian has advised Gore District Council of the inaccuracies identified and has requested for corrections to be made.		25/7/2023	Identified	
Preventative actions taken to ensure no further issues will occur		Completion date		
Meridian will continue to follow up with Gore District Council to have the inaccuracies corrected.		12/8/2023		
We have assessed our processes and tools to account for historic lamp installations and changes to the database at a daily level. There are checks in place comparing month to month data to identify any material changes and confirm details for these. These are accounted for in monthly submission.		Ongoing		