
From: Kerry Avenell [REDACTED]
Sent: Wednesday, 27 September 2023 7:04 pm
To: ConsumerCareConsultation
Subject: Consumer Care Guidelines

Categories: Green Category

Hi

I think this is a simple matter. I think it goes without saying, or it should, that there must be mandatory consumer care rules for electricity companies providing the vital service they do to the public.

What a glaring example that there is no protection for people medically dependent on electricity.

Sincerely
Kerry Avenell