

From: [Andrea](#)
To: [ConsumerCareConsultation](#)
Subject: I have something to say
Date: Wednesday, 6 September 2023 6:34:36 pm

<https://www.rnz.co.nz/news/national/497299/power-retailer-claims-generators-have-hoodwinked-electricity-authority-keeping-prices-high>

This is what NZ authority is. You don't have any power to correct anything, and you are paid by us to exist.

Even if payment isn't directly, the payment that electricity power pays this organization is from consumer contribution, we are charged for yhos authority to function.

If you can't do anything to correct prices, cap prices, allow competition or address profits, you should dissolved, as WE DON'T NEED ANOTHER BRED EATER PART OF THE CHAIN THAT ADD TO COST AND DOESN'T DO ANYTHING EXEPT TALKING. WE ARE ALL SICK OF USELESS AUTORITIES AND ADD BEREUCRACY, PAYING FOR ENDLESS GOVERNMENT OR INDEPENDENT AGENCIES DIRECTLY OR INDIRECTLY.

Recently I couldn't contact Mercury, for over 2 weeks, waiting time over 200 minutes over the phone. No call back, no reply. After I complained to this authority, I got a very "smart", arogant employee, who told me is not your competency to dictate any conditions to the electricity providers.

You don't have any power to do basically anything, and you receive money from those electricity providers, money we have to pay through out our bills.

And these is another reason our cost of living are even higher, as we pay lots of useless jobs to pretend they arectyere to do something, while innreality is emphy talk. You recognize, suggest, but truth is, they can't do anything to help the consumer, even if we pay for your jobs and overheads. Most of those useless, another layer of cost should be cut of, and replaced with a single agency that have the POWER, COMPETENCY, GUTS, WILLINGNESS AND SOLUTIONS THAT INDEED MAKES A DIFFERENCE AND PROTECT THE PUBLIC FROM THIS GREEDY COMPANIES.

This issues needs to be addressed in NZ.

Yes we are cold, because the prices are up, with no justifications. Profits are higher than ever in most big companies and corporations, banks, supermarkets through "cov crisis", inflation, recession. I believe most of us have enough of parasites living on working class, who can't do anything and aren't doing anything to correct legal stealing.

Money see monkey do, a useless government, overspending, incapable to address, solve any issues and the government or non government agencies are doing the same.

Good that you force landlords to add heat pumps in places, but people get sick as can't pay bills, for you to exist and electrical companies to register higher profits. In Companies that Goverment have a say, power to interfere, like Air New Zealand. Bail off from printed money that now creates this inflation and is paid by everyone, while those agencies in which government have shares are ripping people off with their prices.

Thats the ugly truth of NZ, people are rip off by the government and their agencies and their legislation that allow many others do the same to people