

Notice Under Regulation 16 of the Electricity Industry (Enforcement) Regulations 2010

Date	15 April 2025
Addressee	Contact Energy Limited
Subject	The Electricity Authority alleged that Contact Energy Limited had breached clause 15.2(1) and clause 11 of Schedule 15.3 of the Code, in relation to Contact Energy Limited failing to submit accurate and correct information for the Christchurch City Council RAMM DUML database. The alleged breaches relate to database accuracy issues and Contact's methodology for deriving submission information for fixed period dimming profile load
Investigator	Investigator appointed under Regulation 12 of the Electricity Industry (Enforcement) Regulations 2010 (Regulations)
Notifying industry participant	Electricity Authority
Clauses allegedly breached	Part 15 Schedule 15.3 clause 11 and Part 15 clause 15.2(1) of the Electricity Industry Participation Code 2010 (Code).
Circumstances of alleged breaches	<p>Contact Energy Limited (Contact) is the responsible participant for the distributed unmetered load (DUML) database 'CCC – Orion'.</p> <p>The Authority became aware, through regular DUML audits, that Contact was non-compliant with the requirements in:</p> <ol style="list-style-type: none"> a. clause 11 of schedule 15.3 to ensure that an up-to-date database is maintained for each type of distributed unmetered load for which it is responsible, and

- b. clause 15.2(1) to take all practicable steps to ensure submission information is complete and accurate.

The alleged breaches resulted from database accuracy issues and Contact's methodology for deriving submission information for fixed period dimming profile load.

Date and time of alleged breaches

on 1/01/2023 at 12:00 am

Please note, under Regulation 16 of the Regulations, you are obliged to respond to this allegation, in writing, to the investigator within 10 working days of receipt of this notice (unless the investigator allows, in writing, a longer period).

Please provide your response to this allegation, or request a longer period to respond, via the Authority's Compliance portal by clicking [here](#) ↗ .

Include the following in your response:

- Whether you believe you have breached the Code
- Whether there is another provision you consider more accurately describes the nature of the event
- A full explanation of the circumstances surrounding the alleged breaches
- Identification of any information provided in your response that you consider confidential and that should not be included in the investigator's report under Regulation 19 of the Regulations (Regulation 15(2) of the Regulations). If your response includes confidential information, please provide a second copy where the confidential information has been redacted in case your response needs to be shared with any other parties.

Notice Under Regulation 17 of the Electricity Industry (Enforcement) Regulations 2010

Investigation of alleged breach of the Electricity Industry Participation Code 2010 by Contact Energy Limited

On 5 February 2024, Electricity Authority and Electricity Authority reported to the Authority that Contact Energy Limited had breached Part 15 Schedule 15.3 clause 11 and Part 15 clause 15.2(1) of the Electricity Industry Participation Code 2010 (Code).

On 10 April 2025, the Authority appointed an investigator to investigate the alleged breaches under Regulation 12 of the Electricity Industry (Enforcement) Regulations 2010 (Regulations).

Under Regulation 16, the investigator must promptly notify the industry participant alleged to have breached the Code of the allegations that are being investigated. On 15 April 2025, the investigator gave Contact Energy Limited such notice.

Under Regulation 17, at the same time as the investigator sends a notice under Regulation 16, the investigator must publicise the information about the matter under investigation, including the content of the notice given under that regulation. This notice publicises the information about the matter under investigation, and a copy of the notice given under Regulation 16 is attached.

Any participant that considers it is affected by the matter being investigated and that wishes to become a party to this investigation, should notify the investigator within 10 working days after the date on which this notice is published (by 5pm, 2 May 2025).

The investigator can be contacted, citing the reference **2402CTCT1** in the subject line, by email at compliance@ea.govt.nz, or at:

Compliance Investigator
Electricity Authority - Te Mana Hiko
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1 Willis Street
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