

Schedule 11.6

Forms for authorisation of an Agent to request consumption information

Schedule 11.6 inserted, on 1 March 2020, by clause 7 of the Electricity Industry Participation Code Amendment (Requirements and Processes for Information Requests by Agents) 2020.

Form 1: Form for authorisation by an individual (being a natural person)

Consumer: [Consumer full name]

Property: [property address (es)]

Customer number¹: [customer number]

Installation Control Points (ICP(s)) Identifier(s): [List all ICPs]

Retailer: [name of Retailer]

Agent: [full name of Agent and contact details]

Period of authority: [enter period of authorisation to Agent]

I (being the Consumer named above) confirm that I own or occupy the Property identified above (or owned or occupied that property at the relevant time) or otherwise am or was responsible for the consumption of electricity at the Property.

I confirm that I am or have been a customer of the Retailer identified above in relation to the Property and ICP(s) identified above.

I authorise:

- (a) the Agent identified above to request, receive and hold information on my behalf about:
 - electricity consumption for the Property or the ICP(s); and
 - information about the retail tariff plan applicable to the consumer's ICP, including the relevant product identification code; and
- (b) the Retailer to transfer the information at (a) on my behalf to the Agent.

[Signature/electronic signature of Consumer or of a person on behalf of the Consumer (in which case, evidence of that person's authority to sign on behalf of the Consumer is required) or other evidence of Consumer's agreement] .

¹ This is the customer number assigned to the Customer by the Retailer to whom the request is being made.

Form 2: Form for authorisation by a non-individual (not being a natural person)

Consumer: [Consumer full name]

Authorised Representative of Consumer: [Full name and title/position with Consumer]

Property: [property address (es)]

Customer number²: [customer number]

Installation Control Points (ICP(s)) Identifier(s): [List all ICPs]

Retailer: [name of Retailer]

Agent: [full name of Agent and contact details]

Period of authority [enter period of authorisation to Agent]

The Consumer identified above owns or occupies the Property identified above (or owned or occupied that property at the relevant time) or otherwise is or was responsible for the consumption of electricity at the Property.

The Consumer is or has been a customer of the Retailer identified above in relation to the Property and, ICP(s) identified above.

The Consumer authorises:

- (a) the Agent identified above to request, receive and hold information on the Consumer's behalf about:
 - electricity consumption for the Property or the ICP(s); and
 - information about the retail tariff plan applicable to the consumer's ICP, including the relevant product identification code; and
- (b) the Retailer to transfer information at (a) on the Consumer's behalf to the Agent.

In signing this form as the Authorised representative of the Consumer, I warrant that I am authorised to sign this form and agree to the matters above on behalf of the Consumer.

[Signature/electronic signature of Authorised Representative].

² This is the customer number assigned to the Customer by the Retailer to whom the request is being made.

Schedule 11.6, Form 2: replaced, on 30 October 2026, by clause 14 of the Electricity Industry Participation Code (Improving Access to Product Information) Amendment 2026.

Schedule 11.6, Form 2: second bullet point at paragraph (a) amended, on 30 October 2026, by clause 6 of the Electricity Industry Participation Code (Clarifying Retail Tariff Plans) Amendment 2026.