

26 November 2024



Tēnā koe s9(2)(a)

Thank you for your request, received on 1 November 2024 for the following information under the Official Information Act 1982 (the Act):

A copy of the 2023/24 market perception survey results (a referred to in the latest EA annual report) broken down into:

- a. All respondents
- b. All respondents excluding gentailers
- c. Gentailers
- d. Primarily an electricity retailer (excluding gentailers)
- e. EDB/Transpower (additional from previous requests including the results from the first two surveys).

With the results for each including strongly agree, agree, N/A, neither agree or disagree, disagree and strongly disagree.

Could you also please provide a breakdown of the number of survey respondents in each category.

It would be appreciated if the response could include an update of the survey excel spreadsheet that was provided in response to my last request.

The information you requested is presented in the attached Excel spreadsheet, which is a breakdown of Appendix B: Survey-based Impact Measures in the Annual Report 2023/24.

This year, the results from the participant survey have been weighted by underlying population proportions, to ensure that small organisations have equal representation to the larger organisations that are more likely to have more employees surveyed and to be more equally representative of the whole population.

Please note, survey invitations were sent to a random sample of 491 individuals employed in the industry. The Authority received responses from 137 individuals. When interpreting the information, please consider that, of the 137 respondents, there may be more than one respondent from an individual industry participant.

You have the right to seek an investigation and review by the Ombudsman of this decision. Information about how to make a complaint is available at <a href="https://www.ombudsman.parliament.nz">www.ombudsman.parliament.nz</a> or freephone 0800 802 602.

If you wish to discuss this decision with us, please feel free to contact us by emailing <a href="mailto:oia@ea.govt.nz">oia@ea.govt.nz</a>.

Nāku noa, nā,

Airihi Mahuika

**GM Legal, Monitoring and Compliance** 

Dirihi Mahrile

Electricity market settings will support an efficient transition of the energy sector to low emissions  Organisation type	Year	Agree	Disagre	e N/Δ	Neither agree or disagree	Strongly agree	Strongly disagree	Count (n=)
All respondents	2023/24		44 2	6	7 29			
All survey respondents excluding gen-tailers  Both generator and electricity retailer ("Gen-tailer)	2023/24 2023/24			3 3	5 23 2 6			100
Primarily an electricity retailer	2023/24			5 5	2 3			
EDB & Transmission	2023/24		12	5	1 10	) 2	2 1	30
The electricity system will maintain reliability through the transition to low-emissions energy								
Organisation type	Year	Agree	Disagre		Neither agree or disagree		Strongly disagree	
All respondents All survey respondents excluding gen-tailers	2023/24 2023/24		51 2 40 2	7 1	3 20			
Both generator and electricity retailer ("Gen-tailer)	2023/24			6	1	7 11		37
Primarily an electricity retailer	2023/24			3 7	1 2	l (		
EDB & Transmission	2023/24		13	/	0	) 2	2 2	. 50
The electricity industry is contributing to reducing NZ's carbon emissions?	Vacu	A	Discours	- NI/A	Nicith ou cours ou discours	Chuanaluaanaa	Chuanalu diasana	Count (n=)
Organisation type All respondents	<b>Year</b> 2023/24	Agree	Disagree 50 1	e N/A 4	Neither agree or disagree 7		Strongly disagree 4	
All survey respondents excluding gen-tailers	2023/24		40 1	3	6 15	5 22	2 4	100
Both generator and electricity retailer ("Gen-tailer)  Primarily an electricity retailer	2023/24 2023/24			1 3	1 6	5 19 1 1		37 16
EDB & Transmission	2023/24			1	1 3	·		30
The Electricity Authority is enabling investment and innovation in renewable generation, storage and	technologie	•						
Organisation type	Year	Agree	Disagre	e N/A	Neither agree or disagree	Strongly agree	Strongly disagree	Count (n=)
All respondents	2023/24			5	8 44			
All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer)	2023/24 2023/24			0 5	7 33 1 1:		10	100
Primarily an electricity retailer	2023/24		1	4	2	5	2	16
EDB & Transmission	2023/24		9	5	1 13		2	30
The electricity industry is meeting consumers' needs								
Organisation type	Year	Agree	Disagre		Neither agree or disagree		Strongly disagree	
All respondents All survey respondents excluding gen-tailers	2023/24 2023/24			4 4	2 20 20	12	13 12	
Both generator and electricity retailer ("Gen-tailer)	2023/24		24	0	0			. 37
Primarily an electricity retailer EDB & Transmission	2023/24 2023/24			5 0	0 2	L 1	L 6	16 30
טעב וומווזווווזטוUII	2023/24		10 1	J		, 2	_	30
The electricity industry will meet the needs of consumers in the future		_		21/2				
Organisation type All respondents	<b>Year</b> 2023/24	Agree	Disagree 2		Neither agree or disagree		Strongly disagree 10	
All survey respondents excluding gen-tailers	2023/24		36 2	4	22			
Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer	2023/24 2023/24		20	3	0	2 11	1	37
EDB & Transmission	2023/24		12		0 8	3 4	1 0	30
The Authority is committed to promoting competition and efficiency to encure affordable electricity f	or concumo							
The Authority is committed to promoting competition and efficiency to ensure affordable electricity for Organisation type	Year	Agree	Disagre	e N/A	Neither agree or disagree	Strongly agree	Strongly disagree	Count (n=)
All respondents	2023/24		46 2	6	3 36			
All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer)	2023/24 2023/24			2 4	2 30			100 37
Primarily an electricity retailer	2023/24			3	0	3 (	7	16
EDB & Transmission	2023/24		13	5	0 13	3 (	0	30
I have confidence in the role the EA plays as kaitiaki of the electricity sector								
Organisation type	Va u	A		a NI/A	Noithau agus au disagus	·		Count (n-)
	Ye r	Agree	Disagre		Neither agree or disagree		Strongly disagree	
All respondents	2023/24		52 2	1	6 36	5 7	7 15	137
All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer)	2023/24 2023/24 2023/24		52 2 34 1 18			5 7	7 15 L 14	137 100 37
All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer	2023/24 2023/24 2023/24 2023/24		52 2 34 1 18 3	1 6	6 36 6 29 0 1	5 7 9 1 7 6 5 0	7 15 L 14 6 1 O 6	137 100 37 16
All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission	2023/24 2023/24 2023/24		52 2 34 1 18 3	1 6 5 1	6 36 6 29 0 5 1 5	5 7 9 1 7 6 5 0	7 15 L 14 6 1 O 6	137 100 37 16
All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission The EA actively monitors market outcomes	2023/24 2023/24 2023/24 2023/24 2023/24		52 2 34 1 18 3 11	1 6 5 1 6	6 36 6 29 0 7 1 9 1 10	5 7 9 1 7 6 5 0	7 15 L 14 5 1 D 6 D 3	137 100 37 16 30
All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission  The EA actively monitors market outcomes Organisation type All respondents	2023/24 2023/24 2023/24 2023/24 2023/24 Year 2023/24	Agree	52 2 34 1 18 3 11  Disagree 72 1	1 6 5 1 6 e N/A	6 36 6 29 0 1	Strongly agree	7 15 L 14 5 1 0 6 0 3 Strongly disagree	137 100 37 16 30 Count (n=)
All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission  The EA actively monitors market outcomes Organisation type All respondents All survey respondents excluding gen-tailers	2023/24 2023/24 2023/24 2023/24 2023/24 <b>Year</b> 2023/24 2023/24	Agree	52 2 34 1 18 3 11  Disagree 72 1 54 1	1 6 5 1 6 <b>e N/A</b> 1	6 36 6 29 0 7 1 9 1 10  Neither agree or disagree 9 24 8 20	Strongly agree 1 15	7 15 L 14 5 1 0 6 0 3  Strongly disagree 5 6 8 5	137 100 37 16 30 Count (n=) 137
All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission  The EA actively monitors market outcomes Organisation type All respondents	2023/24 2023/24 2023/24 2023/24 2023/24 Year 2023/24	Agree	52 2 34 1 18 3 11  Disagree 72 1 54 1 18	1 6 5 1 6 e N/A	6 36 6 29 0 5 1 9 1 10  Neither agree or disagree 9 24	Strongly agree 4 15	7 15 L 14 5 1 0 6 0 3  Strongly disagree 5 6 8 5	137 100 37 16 30 Count (n=)
All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission  The EA actively monitors market outcomes Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer)	2023/24 2023/24 2023/24 2023/24 2023/24 <b>Year</b> 2023/24 2023/24 2023/24	Agree	52 2 34 1 18 3 11  Disagree 72 1 54 1 18 7	1 6 5 1 6 <b>e N/A</b> 1 0	6 36 6 29 0 7 1 9 1 10  Neither agree or disagree 9 24 8 20 1	Strongly agree 4 15	7 15 L 14 5 1 0 6 0 3  Strongly disagree 5 6 3 5 2 1 L 2	137 100 37 16 30 Count (n=) 137 100 37
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All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission  The EA actively monitors market outcomes Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission  The EA actively monitors participant behaviour Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission  The EA holds participants to account for their actions Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer ("Gen-tailer) Primarily an electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission  The electricity sector operates efficiently Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer)  All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer)	2023/24 2023/24	Agree	52 2 34 1 18 3 11  Disagree 72 1 54 1 18 7 20  Disagree 68 1 49 1 19 4 19  Disagree 50 1 31 1 19 5 10  Disagree 49 2 33 2 16	1 6 5 1 6 6 6 7 1 1 0 0 1 4 3 3 6 6 4 2 2 6 6 3 3 6 7 6 1 0 2 2 6 9 9	6 29 0 36 1 1 5 1 10  Neither agree or disagree 9 24 8 20 1 4 0 2 2 4  Neither agree or disagree 7 25 6 24 1 3 0 4 1 6  Neither agree or disagree 8 34 7 33 1 6 2 1 3 1 3 1 3 1 3 1 3 1 3 1 3 1 4 1 5 1 6 1 6 1  Neither agree or disagree 8 34 7 33 1 36 2 4 3 3 4 3 3 5 3 4 6 3 5 7 3 5 7 3 6 7 3 7 3 8 7	Strongly agree  16  13  14  15  16  17  18  18  19  19  19  10  10  10  10  10  10  10	Strongly disagree   Stro	137 100 37 16 30  Count (n=) 137 100 37 16 30  Count (n=) 137 100 37 16 30  Count (n=) 137 100 37 100 37 100 37 100 37 100 37 100 37
All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission  The EA actively monitors market outcomes  Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission  The EA actively monitors participant behaviour  Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission  The EA holds participants to account for their actions  Organisation type All respondents All survey respondent sex duding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission  The eactricity sector operates efficiently  Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer)  Primarily an electricity retailer EDB & Transmission  The electricity sector operates efficiently  Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer)  Primarily an electricity retailer ("Gen-tailer)	2023/24 2023/24	Agree	52 2 34 1 18 3 11  Disagree 72 1 54 1 18 7 20  Disagree 68 1 49 1 19 4 19  Disagree 50 1 31 1 19 5 10  Disagree 49 2 33 2 16 3 3	1 6 5 1 6 6 6 7 1 1 0 0 1 4 3 3 6 6 4 2 2 6 6 3 3 6 7 6 1 0 2 2 6 8 <b>N/A</b> 9 6 3 3	6 29 0 29 1 1 10  Neither agree or disagree 9 24 8 20 1 4 0 2 2 8  Neither agree or disagree 7 29 6 24 1 6 1 6  Neither agree or disagree 8 34 7 33 1 6 2 1 3 7 3 1 4 7 3 1 5 8  Neither agree or disagree 8 34 7 35 1 36 2	Strongly agree	Strongly disagree   Stro	137 100 37 16 30  Count (n=) 137 100 37 100 37 100 37 100 37 100 37
All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission  The EA actively monitors market outcomes Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission  The EA actively monitors participant behaviour Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission  The EA holds participants to a co at fact their actions Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission  The electricity sector operates efficiently Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer	2023/24 2023/24	Agree	52 2 34 1 18 3 11  Disagree 72 1 54 1 18 7 20  Disagree 68 1 49 1 19 4 19  Disagree 50 1 31 1 19 5 10  Disagree 49 2 33 2 16 3 3	1 6 5 1 6 6 6 7 1 1 0 1 1 4 1 3 3 8 8 8 8 8 8 8 8 8 8 8 8 8 8 8 8 8	6 29 0 29 1 1 9 1 10  Neither agree or disagree 9 24 8 20 1 4 0 2 2 2  Neither agree or disagree 7 29 6 24 1 3 0 4 1 6  Neither agree or disagree 8 34 7 33 1 6 2 1 3 1 3 1 3 1 3 1 3 1 3 1 3 1 4 1 5 1 6 1  Neither agree or disagree 2 2 3 3 3 3 3 3 3 3 3 3 3 3 3 3 3 3 3 3	Strongly agree	Strongly disagree   Stro	137 100 37 16 30  Count (n=) 137 100 37 16 30
All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission  The EA actively monitors market outcomes Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission  The EA actively monitors participant behaviour Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer ("Gen-tailer)	2023/24 2023/24	Agree	52 2 34 1 18 3 11  Disagree 72 1 54 1 18 7 20  Disagree 68 1 49 1 19 4 19  Disagree 50 1 31 1 19 5 10  Disagree 49 2 33 2 16 3 12  Disagree	1 6 5 1 6 6 6 6 1 1 6 6 6 6 1 1 6 6 6 6	6 29 0 7 1 9 1 10  Neither agree or disagree 9 24 8 20 1 4 0 2 2 4  Neither agree or disagree 7 29 6 24 1 3 0 4 1 6  Neither agree or disagree 8 34 7 33 1 36 0 4 2 13  Neither agree or disagree 2 2 20 0 6 6 0 12  Neither agree or disagree 2 26 0 6 6 0 7 1 7 1 8  Neither agree or disagree 2 26 0 6 6 0 7 1 7 1 8  Neither agree or disagree 2 26 0 6 6 0 7 1 7 1 8  Neither agree or disagree	Strongly agree	Strongly disagree   Stro	137 100 37 16 30  Count (n=) 137 100 37 16 30
All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission  The EA actively monitors market outcomes Organisation type All respondents Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission  The EA actively monitors participant behaviour Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission  The EA holds participants to account for their actions Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission  The electricity sector operates efficiently Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission  The electricity sector operates efficiently Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity electrici	2023/24 2023/24	Agree	52	1 6 5 1 1 6 6 6 1 1 0 1 1 4 1 3 3 6 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	6 29 0 29 1 1 9 1 10  Neither agree or disagree 9 24 8 20 1 4 0 2 2 4  Neither agree or disagree 7 29 6 24 1 9 1 9 Neither agree or disagree 8 34 7 33 1 6 Neither agree or disagree 8 34 7 33 1 6 Neither agree or disagree 2 13  Neither agree or disagree 2 13  Neither agree or disagree 2 26 0 6 0 6 0 7 0 7 1  Neither agree or disagree 2 26 2 26 0 6 0 7 0 7 0 7 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	Strongly agree	Strongly disagree   Stro	137 100 37 16 30  Count (n=) 137 100 37 16 30
All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission  The EA actively monitors market outcomes Organisation type All respondents Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission  The EA actively monitors participant behaviour Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission  The EA holds participants to a co into their actions Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Tansnission  The electricity sector operates efficiently Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Tansnission  The electricity system delivers a high level of reliability Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer EDB & Transmission  The electricity system delivers a high level of reliability Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer EDB & Transmission	2023/24 2023/24	Agree	52	1 6 5 1 6 6 6 6 1 1 6 6 6 6 1 1 6 6 6 6	6 29 0 7 1 9 1 10  Neither agree or disagree 9 24 8 20 1 4 0 2 2 4  Neither agree or disagree 7 29 6 24 1 3 0 4 1 6  Neither agree or disagree 8 34 7 33 1 36 0 4 2 13  Neither agree or disagree 2 2 20 0 6 6 0 12  Neither agree or disagree 2 26 0 6 6 0 7 1 7 1 8  Neither agree or disagree 2 26 0 6 6 0 7 1 7 1 8  Neither agree or disagree 2 26 0 6 6 0 7 1 7 1 8  Neither agree or disagree	Strongly agree	Strongly disagree   Stro	137 100 37 16 30  Count (n=) 137 100 37 16 30
All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission  The EA actively monitors market outcomes Organisation type All respondents Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission  The EA actively monitors participant behaviour Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission  The EA holds participants to account far their actions Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission  The EA holds participants to account far their actions Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission  The electricity sector operates efficiently Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission  The electricity system delivers a high level of reliability Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer	2023/24 2023/24	Agree	52	1 6 5 1 1 6 6 6 1 1 0 1 1 4 1 3 3 6 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	6 29 0 7 1 9 1 10  Neither agree or disagree 9 24 8 20 1 4 0 2 2  Neither agree or disagree 7 29 6 24 1 6 1 6  Neither agree or disagree 8 34 7 33 1 6 2 1 3 6  Neither agree or disagree 2 2 6 0 6 0 7 0 7 1  Neither agree or disagree 2 2 6 0 7 0 7 0 7 1  Neither agree or disagree 2 2 6 0 7 0 7 0 7 1  Neither agree or disagree 2 2 6 0 7 0 7 0 7 0 7 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	Strongly agree	Strongly disagree   Stro	137 100 37 16 30  Count (n=) 137 100 37 16 30
All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission  The EA actively monitors market outcomes Organisation type All respondents Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission  The EA actively monitors participant behaviour Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission  The EA holds participants to acco nt fa their actions Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission  The EA holds participants to acco nt fa their actions Organisation type All respondents All survey respondent excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission  The electricity sector operates efficiently Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission  The electricity system delivers a high level of reliability Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer ("Gen-tailer) Primarily an electricity retailer ("Gen-tailer) Primarily an electricity retailer	2023/24 2023/24	Agree	52	1 6 5 1 6 6 6 6 7 6 1 0 0 1 4 3 3 6 6 6 4 2 2 6 6 3 3 6 7 6 1 0 0 2 2 6 8 8 7 6 6 1 0 0 2 2 6 8 8 7 6 6 1 0 0 2 2 6 8 8 7 7 6 6 1 0 0 2 2 6 8 8 7 7 6 7 7 6 7 7 7 7 7 7 7 7 7 7 7	6 29 0 7 1 9 1 10  Neither agree or disagree 9 24 8 20 1 4 0 2 2 7  Neither agree or disagree 7 29 6 24 1 6 1 6  Neither agree or disagree 8 34 7 33 1 6 1 6  Neither agree or disagree 2 13  Neither agree or disagree 2 26 0 6 0 7 0 12  Neither agree or disagree 2 26 2 26 0 6 0 7 0 7 1 7 2 8  Neither agree or disagree 2 26 2 26 0 7 0 7 0 7 1 8  Neither agree or disagree 2 26 2 27 2 28 2 29 2 20 2 20 2 20 3 20 4 20 6 3 20 7 3 3 3 3 3 3 3 3 3 3 3 3 3 3 3 3 3 3 3	Strongly agree	Strongly disagree   Stro	137 100 37 16 30  Count (n=) 137 100 37 16 30
All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission  The EA actively monitors market outcomes Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission  The EA actively monitors participant behaviour Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission  The EA holds participants to a co of the their actions Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission  The electricity sector operates efficiently Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission  The electricity system delivers a high level of reliability Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer EDB & Transmission  The electricity system delivers a high level of reliability Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer EDB & Transmission  The electricity active retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission	2023/24 2023/24	Agree	52	1	6 36 29 30 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	Strongly agree  Strongly agree	Strongly disagree   Stro	137 100 37 16 30  Count (n=) 137 100 37 16 30
All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission  The EA actively monitors market outcomes Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission  The EA actively monitors participant behaviour Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission  The EA holds participants to a sco on the their actions Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission  The electricity sector operates efficiently Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer EDB & Transmission  The electricity sector operates efficiently Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer EDB & Transmission  The electricity system delivers a high level of reliability Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer EDB & Transmission  The electricity system delivers a high level of reliability Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission  The Electricity Authority conducts reviews and audits of its Code amendments Organisation type	2023/24 2023/24	Agree Agree Agree	52	1	6	Strongly agree	Strongly disagree   Stro	137 100 37 16 30  Count (n=) 137 100 37 16 30
All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission  The EA actively monitors market outcomes Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer	2023/24 2023/24	Agree Agree Agree	52	1	6 36 29 30 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	Strongly agree	Strongly disagree	137 100 37 16 30  Count (n=) 137 100 37 16 30

Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission	2023/24 2023/24 2023/24		14 3 21	3 0 4	4 1 0		7 9 4	8 1 2	1 2 0	37 16 30
New entrant retailers can operate on a level playing field with established retailers										
Organisation type	<b>Year</b> 2023/24	Agree	Disa 26	gree N/A	Neith	er agree or disa	gree Strongl 18		gly disagree Coun	
All respondents All survey respondents excluding gen-tailers	2023/24		12	36 29	19		13	10	28 26	137 100
Both generator and electricity retailer ("Gen-tailer)	2023/24		14	7	0		5	9	2	37
Primarily an electricity retailer  EDB & Transmission	2023/24 2023/24		2 3	3 12	1 7		0 5	0	10	16 30
									-	
New entrant generators can operate on a level playing field with established generators  Organisation type	Year	Agree	Disa	gree N/A	Neith	er agree or disa	gree Strongl	ly agree Strong	gly disagree Coun	t (n=)
All respondents	2023/24	Agree	31	27	24	er agree or uisa	25	11	19	137
All survey respondents excluding gen-tailers	2023/24		20	21	24		19	0	16	100
Both generator and electricity retailer ("Gen-tailer)  Primarily an electricity retailer	2023/24 2023/24		11 0	6 3	0 4		6 3	11 0	3	37 16
EDB & Transmission	2023/24		7	6	8		8	0	2	30
Market participants have access to risk management mechanisms										
Organisation type	Year	Agree	Disa	gree N/A	Neith	er agree or disa	gree Strongl	ly agree Strong	gly disagre Coun	t (n=)
All respondents	2023/24		43	19	24		31	8	12	137
All survey respondents excluding gen-tailers  Both generator and electricity retailer ("Gen-tailer)	2023/24 2023/24		24 19	17 2	20 4		28 3	0 8		100 37
Primarily an electricity retailer	2023/24		1	3	2		3	0	7	16
EDB & Transmission	2023/24		8	3	11		8	0	0	30
Network settings enable the entry of new market participants										
Organisation type	Year	Agree		gree N/A		er agree or disa			gly disagree Coun	
All respondents All survey respondents excluding gen-tailers	2023/24 2023/24		37 27	26 20	17 16		34 22	10 2	13 13	137 100
Both generator and electricity retailer ("Gen-tailer)	2023/24		10	6	1		12	8	0	37
Primarily an electricity retailer  EDB & Transmission	2023/24 2023/24		5 16	3 6	1 3		1 2	0	6	16 30
LDD & Hallollinooluli	2023/24		10	U	<b>5</b>		3			50
The electricity regulatory environment supports incorporation of new business models and technology						• •		h	ala dia	* /··· `
Organisation type All respondents	<b>Year</b> 2023/24	Agree	Disa 22	gree N/A 47	Neith	er agree or disa	gree Strongl 33	y agree Strong 5	gly disagree Coun 17	t (n=) 137
All survey respondents excluding gen-tailers	2023/24		14	37	11	$\lambda_{P_{i}}$	22	1	15	100
Both generator and electricity retailer ("Gen-tailer)  Primarily an electricity retailer	2023/24 2023/24		8 1	10 4	2	U	11 5	4 0	2	37 16
EDB & Transmission	2023/24		6	4 13	2		<i>3</i> 7	1	2	16 30
The current market settings encourage innovation in generation  Organisation type	Year	Agree	Di	gree N/A	Neith	er agree or disa	gree Strongl	v agree Strong	gly disagree Coun	t (n=)
All respondents	2023/24	7.5.00	32	35	17	er agree or aroa	35	7	11	137
All survey respondents excluding gen-tailers	2023/24		23	27	15		24	2	9	100
Both generator and electricity retailer ("Gen-tailer)  Primarily an electricity retailer	2023/24 2023/24		2	<b>8</b> 5	2 1		11 3	5 1	4	37 16
EDB & Transmission	2023/24		8	7	7		6	1	1	30
The current market setting encourage innovation in distribution network management		· (\)								
Organisation type	Year	Agree	Disa	gree N/A	Neith	er agree or disa	gree Strongl	y agree Strong	gly disagree Coun	t (n=)
All respondents	2023/24		21	42	20		37	2	15	137
All survey respondents excluding gen-tailers  Both generator and electricity retailer ("Gen-tailer)	2023/24 2023/24		15 6	35 7	15 5		24 13	1	10 5	100 37
					0					1.0
Primarily an electricity retailer	2023/24		2	3	Ū		8	0	3	16
Primarily an electricity retailer EDB & Transmission	2023/24		2 8	3 16	0		8 4	0 1	3 1	30
EDB & Transmission  The current market setting encourage innovation in consumer-facing services	2023/24		-	16	0		·	0	3	30
EDB & Transmission  The current market setting encourage innovation in consumer-facing services  Organisation type	2023/24 <b>Year</b>	Agree	Disa	16 gree N/A	0 Neith	er agree or disa	gree Strongl		3 1 gly disagree Coun	30 t (n=)
The current market setting encourage innovation in consumer-facing services Organisation type All respondents	2023/24	Agree	-	16	0	er agree or disa	·	0 1 ly agree Strong 8 1	3 1 gly disagree Coun 9 8	30
The current market setting encourage innovation in consumer-facing services  Organisation type  All respondents  All survey respondents excluding gen-tailers  Both generator and electricity retailer ("Gen-tailer)	2023/24 Year 2023/24 2023/24 2023/24	Agree	Disa 33 21 12	16  gree N/A  33  23  10	Neith 27 23 4	er agree or disa	gree Strongl 27	8	9	30  t (n=)  137  100  37
The current market setting encourage innovation in consumer-facing services Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer	Year 2023/24 2023/24 2023/24 2023/24 2023/24	Agree	<b>Disa</b> 33 21	16  ogree N/A  33  23  10  6	Neith	er agree or disa	gree Strongl 27 24	8 1	9	30  t (n=)  137  100  37  16
The current market setting encourage innovation in consumer-facing services  Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer)  Primarily an electricity retailer  EDB & Transmission	2023/24 Year 2023/24 2023/24 2023/24	Agree	Disa 33 21 12 2	16  gree N/A  33  23  10	Neither 27 23 4 0	er agree or disa	gree Strongl 27 24 3 4	8 1	9	30  t (n=)  137  100  37
The current market setting encourage innovation in consumer-facing services  Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer)  Primarily an electricity retailer  EDB & Transmission  The current market setting encourage innovation in transmission etwo k management	Year 2023/24 2023/24 2023/24 2023/24 2023/24		Disa 33 21 12 2 7	16  gree N/A  33  23  10  6  9	Neith 27 23 4 0 8		gree Strongl 27 24 3 4 5	8 1 7 0 1	9 8 1 4 1	30  t (n=)  137  100  37  16  30
The current market setting encourage innovation in consumer-facing services  Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer)  Primarily an electricity retailer  EDB & Transmission	Year 2023/24 2023/24 2023/24 2023/24 2023/24	Agree	Disa 33 21 12 2 7	16  ogree N/A  33  23  10  6	Neith 27 23 4 0 8	er agree or disa er agree or disa	gree Strongl 27 24 3 4 5	8 1 7 0 1	9	30  t (n=)  137  100  37  16  30
The current market setting encourage innovation in consumer-facing services Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission  The current market setting encourage innovation in transmission etvic k management Organisation type All respondents All survey respondents excluding gen-tailers	Year 2023/24 2023/24 2023/24 2023/24 2023/24 Year 2023/24 2023/24		Disa 33 21 12 2 7 Disa 20 14	16  gree N/A  33  23  10  6  9	Neitho 27 23 4 0 8 Neitho 29		gree Strongl	8 1 7 0 1 1 1y agree Strong 4	9 8 1 4 1	30  t (n=)  137  100  37  16  30  t (n=)  137  100
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I respondents I survey respondents excluding gen-tailers oth generator and electricity retailer ("Gen-tailer) imarily an electricity retailer OB & Transmission  The New Zealand electricity market ensures electricity is distributed efficiently reganisation type I respondents I survey respondents excluding gen-tailers oth generator and electricity retailer ("Gen-tailer) imarily an electricity retailer OB & Transmission	2023/24 2023/24	Agree	69 1 51 18 5 20  Disagree 28 2 15 1 13 3 21  Disagree 33 2 14 1 19 1 3  Disagree 33 2 14 1 19 1 3  Disagree 28 2 14 1 19 1 3	0 9 1 1 1 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2	Neither agree or disagree	5 1.8878866 Strongly agree 5 1.88866 Strongly agree 6 1.88866 Strongly	3	2 2 2 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0
ganisation type respondents survey respondents excluding gen-tailers th generator and electricity retailer ("Gen-tailer) marily an electricity retailer B & Transmission  e New Zealand electricity market ensures electricity is distributed efficiently ganisation type respondents survey respondents excluding gen-tailers th generator and electricity retailer ("Gen-tailer) marily an electricity retailer B & Transmission  w Zealand's wholesale market infliciently coordinates electricity production and consumption. ganisation type respondents survey respondent excluding gen-tailers th generator and electricity retailer ("Gen-tailer) marily an electricity retailer B & Transmission  w Zealana's hedge market efficiently coordinates electricity production and consumption. ganisation type respondents survey respondents excluding gen-tailers th generator and electricity retailer ("Gen-tailer) marily an electricity retailer B & Transmission  w Zealand's wholesale market efficiently facilitates timely investment in the electricity system. ganisation type respondents survey respondents excluding gen-tailers th generator and electricity retailer ("Gen-tailer) marily an electricity retailer B & Transmission	2023/24 2023/24	Agree	69 1 51 18 5 20  Disagree 28 2 15 1 13 3 21  Disagree 55 1 37 1 18 5 12  Disagree 33 2 14 1 19 1 3  Disagree 28 2 14 1 19 1 3	0 9 1 1 1 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2	Neither agree or disagree	5 1.8878866 Strongly agree 5 1.88866 Strongly agree 6 1.88866 Strongly	3	2 2 2 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0
ganisation type respondents survey respondents excluding gen-tailers th generator and electricity retailer ("Gen-tailer) imarily an electricity retailer ### A Transmission  ### Rew Zealand electricity market ensures electricity is distributed efficiently ganisation type respondents survey respondents excluding gen-tailers th generator and electricity retailer ("Gen-tailer) imarily an electricity retailer ### A Transmission  ### Rew Zealand's wholesale market efficiently coordinates electricity production and consumption. ganisation type respondents survey respondents excluding gen-tailers th generator and electricity retailer ("Gen-tailer) imarily an electricity retailer ### A Transmission  ### Zealand's hedge market efficiently coordinates electricity production and consumption. ganisation type respondents survey respondents excluding gen-tailers th generator and electricity retailer ("Gen-tailer) imarily an electricity retailer #### A Transmission  #### Zealand's wholesale market efficiently facilitates timely investment in the electricity system. ganisation type respondents survey respondents excluding gen-tailers th generator and electricity retailer ("Gen-tailer) imarily an electricity retailer ####################################	2023/24 2023/24	Agree	69 1 51 18 5 20  Disagree 28 2 15 1 13 3 21  Disagree 55 1 37 1 18 5 12  Disagree 33 2 14 1 19 1 3  Disagree 28 2 14 1 19 1 3	0 9 1 1 1 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2	Neither agree or disagree	5 1.88 7 88 6 Strongly agree 5 7 8 8 6 Strongly agree 4 1.1 1 1.3 1 1.4 6 Strongly agree 0 6 4 2 9 Strongly agree 5 9 6 3 8	3	2 2 2 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0
ganisation type I respondents Is survey respondents excluding gen-tailers In generator and electricity retailer I generator and electricity retailer I generator and electricity retailer I generator and electricity market ensures electricity is disk libuted efficiently ganisation type I respondents I survey respondents excluding gen-tailers I survey respondents I survey respondent excluding gen-tailers I survey respondents I s	2023/24 2023/24	Agree	69 1 51 18 5 20  Disagree 28 2 15 1 13 3 21  Disagree 33 2 14 1 19 1 3  Disagree 28 2 12 2 16 1 3 1 3 1	0	Neither agree or disagree	Strongly agree	3	2 2 2 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0
ganisation type respondents survey respondents excluding gen-tailers th generator and electricity retailer ("Gen-tailer) marily an electricity market ensures electricity is distributed efficiently ganisation type respondents survey respondents excluding gen-tailers th generator and electricity retailer ("Gen-tailer) marily an electricity retailer B & Transmission  w Zealand's wholesale market efficiently coordinates electricity production and consumption. ganisation type respondents survey respondent excluding gen-tailers th generator and electricity retailer ("Gen-tailer) marily an electricity retailer B & Transmission  w Zealand's wholesale market efficiently coordinates electricity production and consumption. ganisation type respondents survey respondents excluding gen-tailers th generator and electricity retailer ("Gen-tailer) marily an electricity retailer B & Transmission  w Zealand's wholesale market efficiently facilitates timely investment in the electricity system. ganisation type respondents survey respondents excluding gen-tailers th generator and electricity retailer ("Gen-tailer) marily an electricity retailer B & Transmission  w Zealand's wholesale market efficiently facilitates timely investment in the electricity system. ganisation type respondents survey respondents excluding gen-tailers th generator and electricity retailer ("Gen-tailer) marily an electricity retailer B & Transmission  w Zealand's hedge market efficiently facilitates timely investment in the electricity system. ganisation type respondents survey respondents excluding gen-tailers the generator and electricity retailer ("Gen-tailer) marily an electricity retailer ("Gen-tailer)	2023/24 2023/24	Agree	69 1 51 18 5 20  Disagree 28 2 15 1 13 3 21  Disagree 33 2 14 1 19 1 3  Disagree 28 2 12 2 16 1 3 1 3 1  Disagree 28 2 19 2	0 0 9 1 1 1 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2	Neither agree or disagree	Strongly agree	3	2
ganisation type respondents survey respondents excluding gen-tailers th generator and electricity retailer ("Gen-tailer) marily an electricity retailer B & Transmission  e New Zealand electricity market ensures electricity is distributed efficiently ganisation type respondents survey respondents excluding gen-tailers th generator and electricity retailer ("Gen-tailer) marily an electricity retailer B & Transmission  ew Zealand's wholesale market afficiently coordinates electricity production and consumption. ganisation type respondents survey respondents survey respondent excluding gen-tailers th generator and electricity retailer ("Gen-tailer) imarily an electricity retailer B & Transmission  ew Zealand's hedge market efficiently coordinates electricity production and consumption. ganisation type respondents survey respondents survey respondents excluding gen-tailers th generator and electricity retailer ("Gen-tailer) marily an electricity retailer B & Transmission  ew Zealand's wholesale market efficiently facilitates timely investment in the electricity system. ganisation type respondents survey respondents excluding gen-tailers th generator and electricity retailer ("Gen-tailer) marily an electricity retailer B & Transmission  ew Zealand's wholesale market efficiently facilitates timely investment in the electricity system. ganisation type respondents survey respondents excluding gen-tailers th generator and electricity retailer ("Gen-tailer) marily an electricity retailer B & Transmission	2023/24 2023/24	Agree	69 1 51 18 5 20  Disagree 28 2 15 1 13 3 21  Disagree 33 2 14 1 19 1 3  Disagree 28 2 12 2 16 1 3 1 3 1  Disagree 28 2 19 2	0	Neither agree or disagree	Strongly agree	3	2

Primarily an electricity retailer	2023/24	0	2	3	4	0	7	16
EDB & Transmission	2023/24	2	6	15	7	0	1	30
Competition between electricity retailers promotes efficiency within retail operations								
Organisation type	Year Ag	gree D	isagree N	/A Neith	er agree or disagree S	Strongly agree St	rongly disagree Co	ount (n=)
All respondents	2023/24	38	31	11	23	17	17	137
All survey respondents excluding gen-tailers	2023/24	23	28	9	21	3	16	100
Both generator and electricity retailer ("Gen-tailer)	2023/24	15	3	2	2	14	1	37
Primarily an electricity retailer	2023/24	2	2	0	4	2	6	16
EDB & Transmission	2023/24	8	11	4	6	0	2	30

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Clastricity, market settings will support an officient transition of the energy sector to law emissions									
Electricity market settings will support an efficient transition of the energy sector to low emissions Organisation type	Year	Agree	D	oisagree N/A	Neither agree or d	lisagree St	rongly agree Strong	gly disagree Cour	nt (n=)
All respondents	2023/24		32%	19%	5%	21%	12%	10%	137
All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer)	2023/24 2023/24		31% 35%	23% 8%	5% 5%	23% 16%	6% 30%	12% 5%	100
Primarily an electricity retailer	2023/24		13%	31%	13%	19%	0%	25%	16
EDB & Transmission	2023/24		38%	16%	3%	33%	6%	5%	30
he electricity system will maintain reliability through the transition to low-emissions energy									
Organisation type	Year	Agree		isagree N/A			rongly agree Stron		
All respondents All survey respondents excluding gen-tailers	2023/24 2023/24		37% 40%	20% 21%	3% 3%	20%	12% 5%	9% 11%	137
soth generator and electricity retailer ("Gen-tailer)	2023/24		30%	16%	3%	19%	30%	3%	37
rimarily an electricity retailer	2023/24		38%	19%	6%	25%	0%	13%	16
DB & Transmission	2023/24		42%	22%	0%	21%	8%	8%	30
he electricity industry is contributing to reducing NZ's carbon emissions?									
Organisation type	<b>Year</b> 2023/24	Agree	36%	Disagree N/A 10%	Neither agree or d	lisagree St 15%	rongly agree Strong	gly disagree Cour 3%	nt (n=) 137
All respondents All survey respondents excluding gen-tailers	2023/24		40%	13%	6%	15%	22%	4%	100
Both generator and electricity retailer ("Gen-tailer)	2023/24		27%	3%	3%	16%	51%	0%	37
rimarily an electricity retailer DB & Transmission	2023/24 2023/24		31% 52%	19% 5%	13% 3%	25% 11%	6% 30%	0%	30
75 & Transmission	2023/24		3270	370	370	11/0	3070	<b>9</b>	, J.
ne Electricity Authority is enabling investment and innovation in renewable generation, storage an				Nicagraa N/A	Noither agree or d	licagraa St	rangly agree Strong	dy licegroe Cour	at (n=)
rganisation type Il respondents	<b>Year</b> 2023/24	Agree	31%	Disagree N/A 18%	Neither agree or d	32%	rongly agree Stron	8%	13 13
Il survey respondents excluding gen-tailers	2023/24		28%	20%	7%	33%	2%	10%	100
oth generator and electricity retailer ("Gen-tailer)	2023/24 2023/24		41% 6%	14% 25%	3% 13%	30% 38%	11%	3% 13%	37 10
rimarily an electricity retailer DB & Transmission	2023/24		30%	16%	3%	43%	0%	8%	3(
he electricity industry is meeting consumers' needs	Voor	Agrac	-	Disagree N/A	Noithorgan	lisagres	angly saves Char	aly disagree Co	nt (=-)
rganisation type Il respondents	<b>Year</b> 2023/24	Agree	41%	Disagree N/A 25%	Neither agree or d	lisagree St	ongly agree Strong	gly disagree Cour 9%	nt (n=) 137
Il survey respondents excluding gen-tailers	2023/24		32%	34%	2%	16%	4%	12%	100
oth generator and electricity retailer ("Gen-tailer)	2023/24		65%	0%	0%	11%	22%	3%	37
rimarily an electricity retailer  OB & Transmission	2023/24 2023/24		19% 44%	31% 34%	0% 0%	6% 16%	6% 6%	38% 0%	30
	2023/24		<del>-₁-1</del> /0	J-7/0		10/0	J/0		
ne electricity industry will meet the needs of consumers in the future									
rganisation type Il respondents	<b>Year</b> 2023/24	Agree	41%	Disagree N/A 20%	Neither agree or d	lisagree St 18%	rongly agree Strong 12%	gly disagree Cour 7%	nt (n=) 137
II survey respondents excluding gen-tailers	2023/24		36%	24%	3%	22%	6%	9%	100
oth generator and electricity retailer ("Gen-tailer)	2023/24		54%	8%	0%	5%	30%	3%	37
rimarily an electricity retailer DB & Transmission	2023/24 2023/24		31% 38%	38 % 21%	0%	6% 27%	0% 14%	25% 0%	30
D & Hallshillssion	2023/24		36%	1/6	078	21/0	14/6	0%	3(
ne Authority is committed to promoting competition and efficiency to ensure affordable electricity	for consume	ers	11						
organisation type	<b>Year</b> 2023/24	Agree	34%	Disagree N/A 19%	Neither agree or d	lisagree St 26%	rongly agree Strong	gly disagree Cour 10%	
Il respondents Il survey respondents excluding gen-tailers	2023/24		31%	22%	2%	30%	2%	13%	137
oth generator and electricity retailer ("Gen-tailer)	2023/24	•	41%	11%	3%	16%	27%	3%	37
rimarily an electricity retailer	2023/24		19%	19%	0%	19%	0%	44%	16
DB & Transmission	2023/24	O'	42%	16%	0%	42%	0%	0%	30
have confidence in the role the EA plays as kaitiaki of the electricity sector									
organisation type II respondents	Ye r 2023/24	Agree	38%	Disagree N/A 15%	Neither agree or d	lisagree St 26%	rongly agree Strong 5%	gly disagree Cour 11%	nt (n=) 137
Ill survey respondents excluding gen-tailers	2023/24		34%	16%	6%	29%	1%	14%	100
Both generator and electricity retailer ("Gen-tailer)	2023/24		49%	14%	0%	19%	16%	3%	37
Primarily an electricity retailer EDB & Transmission	2023/24 2023/24		19% 36%	6% 18%	6% 3%	31% 35%	0% 0%	38% 8%	16 30
he EA actively monitors market outcomes	Veer	A = u = =		Nice-wee 81/A	Niaith an agus a an d	C4	uamah, aanaa Chuam	alu diaaanaa Cau	at (m=\
Organisation type  All respondents	<b>Year</b> 2023/24	Agree	53%	Disagree N/A 8%	Neither agree or d	usagree St 18%	rongly agree Strong 11%	giy disagree Cour 4%	nt (n=) 137
Ill survey respondents excluding gen-tailers	2023/24		54%	10%	8%	20%	3%	5%	100
oth generator and electricity retailer ("Gen-tailer)	2023/24		49%	3%	3%	11%	32%	3%	37
rimarily an electricity retailer DB & Transmission	2023/24 2023/24		44% 65%	25% 10%	0% 6%	13% 13%	6% 0%	13% 6%	16 30
	2023/24		JJ/0			<b>1</b> 3/0	<b>J</b> /0		
he EA actively monitors participant behaviour									
Organisation type II respondents	<b>Year</b> 2023/24	Agree	50%	Disagree N/A 12%	Neither agree or d	lisagree St 18%	rongly agree Strong 12%	gly disagree Cour 4%	nt (n=) 137
Il survey respondents excluding gen-tailers	2023/24		49%	14%	6%	24%	3%	4%	100
oth generator and electricity retailer ("Gen-tailer)	2023/24		51%	5%	3%	3%	35%	3%	37
rimarily an electricity retailer DB & Transmission	2023/24		25% 62%	38%	0% 3%	25% 19%	6% 3%	6% 3%	16 30
A TURISHIISSHOTI	2023/24		62%	11%	3%	19%	3%	3%	3(
he EA holds participants to account for their actions									
Irganisation type	Year	Agree		oisagree N/A			rongly agree Strong		
Il respondents Il survey respondents excluding gen-tailers	2023/24 2023/24		36% 31%	12% 16%	6% 7%	25% 31%	12% 4%	9% 11%	137
oth generator and lec ricity retailer ("Gen-tailer)	2023/24		51%	3%	3%	8%	32%	3%	37
rimarily an electricity retailer	2023/24		31%	0%	0% 6%	25%	0%	44%	10
DB & Transmission	2023/24		33%	8%	6%	43%	8%	3%	30
e electricity sector operates efficiently									
ganisation type	Year	Agree		isagree N/A			rongly agree Stron		nt (n=)
I respondents	2023/24		36%	21%	1%	19%	11%	12%	13
l survey respondents excluding gen-tailers oth generator and electricity retailer ("Gen-tailer)	2023/24 2023/24		33% 43%	26% 8%	2% 0%	20% 16%	4% 30%	15% 3%	100 37
rimarily an electricity retailer	2023/24		19%	31%	0%	0%	6%	44%	16
DB & Transmission	2023/24		39%	16%	0%	36%	6%	3%	30
e electricity system delivers a high level of reliability									
rganisation type	Year	Agree	D	isagree N/A	Neither agree or d	lisagree St	rongly agree Stron	gly disagree Cour	nt (n=)
Il respondents	2023/24		47%	9%	1%	16%	23%	3%	137
l survey respondents excluding gen-tailers oth generator and electricity retailer ("Gen-tailer)	2023/24 2023/24		52% 35%	9% 8%	2% 0%	18% 11%	15% 46%	4% 0%	100
rimarily an electricity retailer	2023/24		31%	19%	0%	25%	19%	6%	16
DB & Transmission	2023/24		62%	0%	3%	18%	17%	0%	30
he Electricity Authority conducts reviews and audits of its Code amendments									
rganisation type	Year	Agree	D	oisagree N/A	Neither agree or d	lisagree St	rongly agree Strong	gly disagree Cour	nt (n=)
II respondents	2023/24		45%	7%	11%	24%	11%	2%	137
Il survey respondents excluding gen-tailers	2023/24		48%	6%	11%	26%	7%	2%	100

Both generator and electricity retailer ("Gen-tailer)	2023/24		38%	8%	11%	19%		3%	37
Primarily an electricity retailer EDB & Transmission	2023/24 2023/24		19% 69%	0% 12%	6% 0%	56% 13%		13% 0%	16 30
New entrant retailers can operate on a level playing field with established retaile		Адиоо	D:	iaaawaa N	1/0	Naithau agus au disagus	Ctuonaly agree	Chuomalu disaana	Count (n=)
Organisation type All respondents	<b>Year</b> 2023/24	Agree	19%	isagree N 26%	14%	Neither agree or disagree 13%		Strongly disagree 20%	137
All survey respondents excluding gen-tailers	2023/24		12%	29%	19%	13%		26%	100
Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer	2023/24 2023/24		38% 13%	19% 19%	0% 6%	14% 0%		5% 63%	37 16
EDB & Transmission	2023/24		11%	40%	22%	17%		11%	30
	•								
New entrant generators can operate on a level playing field with established gene Organisation type	erators Year	Agree	Di	isagree N	I/A	Neither agree or disagree	Strongly agree	Strongly disagree	Count (n=)
All respondents	2023/24	Agree	23%	20%	18%	18%		14%	137
All survey respondents excluding gen-tailers	2023/24		20%	21%	24%	19%		16%	100
Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer	2023/24 2023/24		30% 0%	16% 19%	0% 25%	16% 19%		38%	37 16
EDB & Transmission	2023/24		22%	19%	27%	27%		6%	30
Moultot woutising outs have access to viel, we are consent we should use									
Market participants have access to risk management mechanisms  Organisation type	Year	Agree	Di	isagree N	I/A	Neither agree or disagree	Strongly agree	Strongly disagre	Count (n=)
All respondents	2023/24		31%	14%	18%	23%	6%	9%	137
All survey respondents excluding gen-tailers  Both generator and electricity retailer ("Gen-tailer)	2023/24 2023/24		24% 51%	17% 5%	20% 11%	28% 8%		11%	100 37
Primarily an electricity retailer	2023/24		6%	19%	13%	19%		44%	16
DB & Transmission	2023/24		27%	11%	35%	27%	0%	0%	30
Network settings enable the entry of new market participants									
Organisation type	Year	Agree	Di	isagree N	N/A	Neither agree or disagree	Strongly agree	Strongly disagree	Count (n=)
All respondents	2023/24		27%	19%	12%	25%		9%	137
All survey respondents excluding gen-tailers  Both generator and electricity retailer ("Gen-tailer)	2023/24 2023/24		27% 27%	20% 16%	16% 3%	22% 32%		13% 0%	100 37
Primarily an electricity retailer	2023/24		31%	19%	6%	6%		38%	16
DB & Transmission	2023/24		52%	20%	11%	11%	_	3%	30
The electricity regulatory environment supports incorporation of new business management	odels and technology in a timely	manner							
Organisation type	Year	Agree	Di	isagree N	N/A	Neither agree or disagree	Strongly agree	Strongly disagree	Count (n=)
All respondents	2023/24		16%	34%	9%	24%		12%	137
all survey respondents excluding gen-tailers soth generator and electricity retailer ("Gen-tailer)	2023/24 2023/24		14% 22%	37% 27%	11% 5%	22% 30%		15% 5%	100 37
rimarily an electricity retailer	2023/24		6%	25%	6%	31%		31%	16
DB & Transmission	2023/24		19%	42%	5%	24%		6%	30
The current market settings encourage innovation in generation						•			
Organisation type	Year	Agree	Di	i agree N	V/A	Neither agree or disagree	Strongly agree	Strongly disagree	Count (n=)
All respondents	2023/24		23%	26%	12%	26%		8%	137
All survey respondents excluding gen-tailers  Both generator and electricity retailer ("Gen-tailer)	2023/24 2023/24		23%	27% 22%	15% 5%	24%		9% 5%	100 37
Primarily an electricity retailer	2023/24		13%	31%	6%	19%		25%	16
DB & Transmission	2023/24		28%	24%	24%	19%	3%	3%	30
he current market setting encourage innovation in distribution network manage	ment	• 0							
Organisation type	Year	Agree	Di	isagree N	I/A	Neither agree or disagree	Strongly agree	Strongly disagree	Count (n=)
All respondents	2023/24		15%	31%	15%	27%	1%	11%	137
All survey respondents excluding gen-tailers	2023/24		15%	35%	15%	24%		10%	100
Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer	2023/24	<u> </u>	16% 13%	19% 19%	14% 0%	35% 50%		14% 19%	37 16
	2023/24		13%						
EDB & Transmission	2023/24 2023/24		27%	53%	0%	14%	3%	3%	30
DB & Transmission					0%	14%	3%	3%	
The current market setting encourage innovation in consumer-facing services Organisation type	2023/24 Year	Agree	<b>27</b> % Di	53% isagree N	I/A	Neither agree or disagree	Strongly agree	Strongly disagree	30
The current market setting encourage innovation in consumer-facing services Organisation type All respondents	2023/24 Year 2023/24	Agree	27% Di 24%	53% isagree N 24%	I/A 20%	Neither agree or disagree 20%	Strongly agree 6%	Strongly disagree 7%	30 Count (n=) 137
The current market setting encourage innovation in consumer-facing services Organisation type All respondents All survey respondents excluding gen-tailers	2023/24 Year 2023/24 2023/24	Agree	27% Di 24% 21%	53% isagree N 24% 23%	I/A 20% 23%	Neither agree or disagree 20% 24%	Strongly agree 6% 1%	Strongly disagree 7% 8%	30 Count (n=) 137 100
The current market setting encourage innovation in consumer-facing services	2023/24 Year 2023/24	Agree	27% Di 24%	53% isagree N 24%	I/A 20%	Neither agree or disagree 20%	Strongly agree 6% 1% 19%	Strongly disagree 7%	30 Count (n=) 137
The current market setting encourage innovation in consumer-facing services Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer)	2023/24  Year 2023/24 2023/24 2023/24	Agree	27% Di 24% 21% 32%	53% isagree N 24% 23% 27%	N/A 20% 23% 11%	Neither agree or disagree 20% 24% 8%	Strongly agree	Strongly disagree 7% 8% 3%	30 Count (n=) 137 100 37
The current market setting encourage innovation in consumer-facing services Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Orimarily an electricity retailer	Year 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24	Agree	27% Di 24% 21% 32% 13%	53% isagree N 24% 23% 27% 38%	N/A 20% 23% 11% 0%	Neither agree or disagree 20% 24% 8% 25%	Strongly agree	Strongly disagree 7% 8% 3% 25%	30 Count (n=) 137 100 37 16
The current market setting encourage innovation in consumer-facing services Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Orimarily an electricity retailer EDB & Transmission	Year 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24	Agree	27%  Di 24% 21% 32% 13% 22%	53% isagree N 24% 23% 27% 38%	1/A 20% 23% 11% 0% 27%	Neither agree or disagree 20% 24% 8% 25% 16%	Strongly agree 6% 1% 19% 0% 3%	Strongly disagree 7% 8% 3% 25%	30 Count (n=) 137 100 37 16 30
The current market setting encourage innovation in consumer-facing services Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Orimarily an electricity retailer EDB & Transmission The current market setting encourage innovation in transmission etvic k manage Organisation type All respondents	Year 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24		27%  Di 24% 21% 32% 13% 22%  Di 15%	isagree N 24% 23% 27% 38% 29%	N/A 20% 23% 11% 0% 27% N/A 21%	Neither agree or disagree 20% 24% 8% 25% 16%  Neither agree or disagree 36%	Strongly agree 6% 1% 19% 0% 3% Strongly agree 3%	Strongly disagree 7% 8% 3% 25% 3% Strongly disagree 7%	30  Count (n=) 137 100 37 16 30  Count (n=) 137
The current market setting encourage innovation in consumer-facing services Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Orimarily an electricity retailer EDB & Transmission The current market setting encourage innovation in transmission etwo k manage Organisation type All respondents All survey respondents excluding gen-tailers	Year 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24		27%  Di 24% 21% 32% 13% 22%  Di 15% 14%	isagree N 24% 23% 27% 38% 29% isagree N 19% 20%	N/A 20% 23% 11% 0% 27% N/A 21% 24%	Neither agree or disagree 20% 24% 8% 25% 16% Neither agree or disagree 36% 35%	Strongly agree	Strongly disagree 7% 8% 3% 25% 3% Strongly disagree 7% 6%	30  Count (n=) 137 100 37 16 30  Count (n=) 137 100
The current market setting encourage innovation in consumer-facing services Organisation type All respondents Sold survey respondents excluding gen-tailers Soth generator and electricity retailer ("Gen-tailer) Orimarily an electricity retailer EDB & Transmission The current market setting encourage innovation in transmission etwo k manage Organisation type All respondents All survey respondents excluding gen-tailers Soth generator and electricity retailer ("Gen-tailer)	Year 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24		27%  Di 24% 21% 32% 13% 22%  Di 15%	isagree N 24% 23% 27% 38% 29%	N/A 20% 23% 11% 0% 27% N/A 21%	Neither agree or disagree 20% 24% 8% 25% 16%  Neither agree or disagree 36%	Strongly agree 6% 1% 19% 0% 3%  Strongly agree 3% 1% 8%	Strongly disagree 7% 8% 3% 25% 3% Strongly disagree 7%	30  Count (n=) 137 100 37 16 30  Count (n=) 137
The current market setting encourage innovation in consumer-facing services organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Arimarily an electricity retailer Bob & Transmission The current market setting encourage innovation in transmission etwo k manage organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Frimarily an electricity retailer	Year 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24		27%  Di 24% 21% 32% 13% 22%  Di 15% 14% 16%	isagree N 24% 23% 27% 38% 29% isagree N 19% 20%	N/A 20% 23% 11% 0% 27% N/A 21% 24% 14%	Neither agree or disagree 20% 24% 8% 25% 16%  Neither agree or disagree 36% 35% 38%	Strongly agree 6% 1% 19% 0% 3% Strongly agree 3% 1% 8% 0%	Strongly disagree 7% 8% 3% 25% 3% Strongly disagree 7% 6% 8%	30  Count (n=) 137 100 37 16 30  Count (n=) 137 100 37 16
The current market setting encourage innovation in consumer-facing services Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Orimarily an electricity retailer EDB & Transmission The current market setting encourage innovation in transmission etwo kin anage Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Orimarily an electricity retailer EDB & Transmission	Year 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24		27%  Di 24% 21% 32% 13% 22%  Di 15% 14% 16% 13%	isagree N 24% 23% 27% 38% 29% isagree N 19% 20% 16% 31%	N/A 20% 23% 11% 0% 27% N/A 21% 24% 14% 0%	Neither agree or disagree 20% 24% 8% 25% 16%  Neither agree or disagree 36% 35% 38% 50%	Strongly agree 6% 1% 19% 0% 3% Strongly agree 3% 1% 8% 0%	Strongly disagree 7% 8% 3% 25% 3% Strongly disagree 7% 6% 8% 6%	30  Count (n=) 137 100 37 16 30  Count (n=) 137 100 37
The current market setting encourage innovation in consumer-facing services Organisation type All respondents All survey respondents excluding gen-tailers Footh generator and electricity retailer ("Gen-tailer) Organisation type All respondents Transmission The current market setting encourage innovation in transmission etwo k m anage Organisation type All respondents All survey respondents excluding gen-tailers Footh generator and electricity retailer ("Gen-tailer) Organisation type Transmission The current market setting encourage innovation in transmission etwo k m anage Organisation type All respondents The current market setting encourage innovation in transmission etwo k m anage Organisation type All respondents The current market setting encourage innovation in transmission etwo k m anage Organisation type All respondents The current market setting encourage innovation in transmission etwo k m anage Organisation type All respondents The current market setting encourage innovation in transmission etwo k m anage Organisation type All respondents The current market setting encourage innovation in transmission etwo k m anage Organisation type All respondents The current market setting encourage innovation in transmission etwo k m anage Organisation type All respondents The current market setting encourage innovation in transmission etwo k m anage Organisation type All respondents The current market setting encourage innovation in transmission etwo k m anage Organisation type All respondents The current market setting encourage innovation in transmission etwo k m anage Organisation type All respondents The current market setting encourage innovation in transmission etwo k m anage Organisation type All respondents The current market setting encourage innovation in transmission etwo k m anage Organisation type The current market setting encourage innovation in transmission etwo k m anage Organisation type The current market setting encourage innovation in transmission etwo k m anage Organisation type The current	Year 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24		27%  Di 24% 21% 32% 13% 22%  Di 15% 14% 16% 13% 19%	isagree N 24% 23% 27% 38% 29% isagree N 19% 20% 16% 31%	N/A 20% 23% 11% 0% 27% N/A 21% 24% 14% 0% 22%	Neither agree or disagree 20% 24% 8% 25% 16%  Neither agree or disagree 36% 35% 38% 50% 25%	Strongly agree 6% 1% 19% 0% 3%  Strongly agree 3% 1% 8% 0% 3%	Strongly disagree 7% 8% 3% 25% 3% Strongly disagree 7% 6% 8% 6%	30  Count (n=) 137 100 37 16 30  Count (n=) 137 100 37 16 30
The current market setting encourage innovation in consumer-facing services organisation type will respondents will survey respondents excluding gen-tailers to the generator and electricity retailer ("Gen-tailer) organisation type will respondents excluding encourage innovation in transmission etwo k manage organisation type will respondents excluding gen-tailers to the generator and electricity retailer ("Gen-tailer) or the current market setting encourage innovation in transmission etwo k manage organisation type will respondents excluding gen-tailers to the generator and electricity retailer ("Gen-tailer) or the current market prices are organisation type will respondents	Year 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24	Agree	27%  Di 24% 21% 32% 13% 22%  Di 15% 14% 16% 13% 19%	isagree N 24% 23% 27% 38% 29% isagree N 19% 20% 16% 31% 26%	N/A 20% 23% 11% 0% 27% N/A 21% 14% 0% 22% N/A 9%	Neither agree or disagree 20% 24% 8% 25% 16%  Neither agree or disagree 36% 35% 38% 50% 25%  Neither agree or disagree 18%	Strongly agree 6% 1% 19% 0% 3% Strongly agree 3% 1% 8% 0% 3% Strongly agree 12%	Strongly disagree 7% 8% 3% 25% 3% Strongly disagree 7% 6% 8% 6% 6% Strongly disagree 18%	30  Count (n=) 137 100 37 16 30  Count (n=) 137 100 37 16 30  Count (n=) 137
he current market setting encourage innovation in consumer-facing services organisation type (II respondents) Ill survey respondents excluding gen-tailers oth generator and electricity retailer ("Gen-tailer) rimarily an electricity retailer ("Gen-tailer) DB & Transmission  the current market setting encourage innovation in transmission etwo k manage organisation type (II respondents) Ill survey respondents excluding gen-tailers oth generator and electricity retailer ("Gen-tailer) rimarily an electricity retailer DB & Transmission  ompetition between electricity generators ensures wholesale market prices are organisation type (III respondents) Ill survey respondents excluding generators ensures wholesale market prices are organisation type (III respondents)	Year 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24	Agree	27%  Di 24% 21% 32%  13% 22%  Di 15% 14% 16% 13% 19%  Di 25% 17%	isagree N 24% 23% 27% 38% 29% isagree N 19% 20% 26% isagree N 20% 25%	N/A 20% 23% 11% 0% 27% N/A 24% 14% 0% 22% N/A 9% 11%	Neither agree or disagree  20%  24%  8%  25%  16%  Neither agree or disagree  36%  35%  38%  50%  25%  Neither agree or disagree  18%  21%	Strongly agree 6% 1% 19% 0% 3% Strongly agree 3% 1% 8% 0% 3% Strongly agree 12% 3%	Strongly disagree 7% 8% 3% 25% 3%  Strongly disagree 7% 6% 8% 6% 6% Strongly disagree 18% 23%	30  Count (n=) 137 100 37 16 30  Count (n=) 137 100 37 16 30  Count (n=) 137 100
the current market setting encourage innovation in consumer-facing services in ganisation type Ill respondents Ill survey respondents excluding gen-tailers on the generator and electricity retailer ("Gen-tailer) rimarily an electricity retailer In a current market setting encourage innovation in transmission etwo k managing ganisation type Ill respondents Ill survey respondents excluding gen-tailers on the generator and electricity retailer ("Gen-tailer) rimarily an electricity retailer In a current market setting encourage innovation in transmission etwo k managing ganisation type Ill respondents Ill survey respondents excluding generators ensures wholesale market prices are reganisation type Ill respondents Ill survey respondents excluding generators ensures wholesale market prices are reganisation type Ill respondents Ill survey respondents excluding generators ensures wholesale market prices are reganisation type Ill respondents Ill survey respondents excluding generators ensures wholesale market prices are reganisation type Ill respondents Ill survey respondents excluding generators ensures wholesale market prices are reganisation type	Year 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24	Agree	27%  Di 24% 21% 32% 13% 22%  Di 15% 14% 16% 13% 19%	isagree N 24% 23% 27% 38% 29% isagree N 19% 20% 16% 31% 26%	N/A 20% 23% 11% 0% 27% N/A 21% 14% 0% 22% N/A 9%	Neither agree or disagree 20% 24% 8% 25% 16%  Neither agree or disagree 36% 35% 38% 50% 25%  Neither agree or disagree 18%	Strongly agree 6% 19% 09% 3% Strongly agree 3% 19% 8% 0% 3% Strongly agree 12% 3% 3% 35%	Strongly disagree 7% 8% 3% 25% 3% Strongly disagree 7% 6% 8% 6% 6% Strongly disagree 18%	30  Count (n=) 137 100 37 16 30  Count (n=) 137 100 37 16 30  Count (n=) 137 100 37
the current market setting encourage innovation in consumer-facing services organisation type till respondents sull survey respondents excluding gen-tailers sorth generator and electricity retailer ("Gen-tailer) trimarily an electricity retailer DB & Transmission  The current market setting encourage innovation in transmission etwo k manage organisation type till respondents excluding gen-tailers sorth generator and electricity retailer ("Gen-tailer) trimarily an electricity retailer DB & Transmission  Transmission	Year 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24	Agree	27%  Di  24%  21%  32%  13%  22%  Di  15%  14%  16%  13%  19%  Di  25%  17%  46%	isagree N 24% 23% 27% 38% 29% isagree N 19% 20% 16% 31% 26% isagree N 20% 5%	N/A 20% 23% 11% 0% 27% N/A 21% 24% 14% 0% 22% N/A 9% 11% 3%	Neither agree or disagree  20% 24% 8% 25% 16%  Neither agree or disagree 36% 35% 38% 50% 25%  Neither agree or disagree 18% 21% 8%	Strongly agree 6% 1% 19% 0% 3% Strongly agree 3% 1% 8% 0% 3% Strongly agree 12% 3% 35% 0%	Strongly disagree 7% 8% 3% 25% 3% Strongly disagree 7% 6% 6% 6% 5% 5% 3% 5% 3% 3% 3%	30  Count (n=) 137 100 37 16 30  Count (n=) 137 100 37 16 30  Count (n=) 137 100 37 160 37
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Percentage of participants who agree that prices in the following electricity markets reflect the outcomes	omes expect	ed in a workab	ly compe	titive mark	cet: Spot	market			
Organisation type	Year	Agree		sagree N/A				Strongly disagree	
All respondents All survey respondents excluding gen-tailers	2023/24 2023/24		28% 25%	15% 18%	12% 15%	18% 22%		13% 18%	137 100
Both generator and electricity retailer ("Gen-tailer)	2023/24		35%	8%	5%	8%		0%	37
Primarily an electricity retailer	2023/24		25%	19%	0%	25%		31%	16
EDB & Transmission	2023/24		24%	8%	33%	27%	0%	8%	30
Percentage of participants who agree that prices in the following electricity markets reflect the outcomes	•								
Organisation type All respondents	<b>Year</b> 2023/24	Agree	23%	sagree N/A	Ne 20%	either agree or disagree 22%		Strongly disagree 18%	Count (n=) 137
All survey respondents excluding gen-tailers	2023/24		14%	13%	23%	26%		23%	100
Both generator and electricity retailer ("Gen-tailer)	2023/24		46%	5%	11%	11%		3%	37
Primarily an electricity retailer  EDB & Transmission	2023/24 2023/24		6% 6%	6% 5%	6% 42%	13% 40%		63% 8%	16 30
	2020/21				,.		•//-		
Percentage of participants who agree that prices in the following electricity markets reflect the outco	•			titive mark sagree N/A		<u> </u>	Ctrongly agree	Strangly disagrap	Count (n=)
Organisation type All respondents	<b>Year</b> 2023/24	Agree	20%	8%	31%	31%		Strongly disagree 4%	137
All survey respondents excluding gen-tailers	2023/24		16%	10%	34%	34%		5%	100
Both generator and electricity retailer ("Gen-tailer)  Primarily an electricity retailer	2023/24 2023/24		32% 6%	3% 19%	22% 19%	22% 56%		%	37 16
EDB & Transmission	2023/24		13%	5%	44%	37%		0%	30
								~	
There is a reliable supply of electricity each day  Organisation type	Year	Agree	Dis	sagree N/A	\ Ne	either agree or disagree	Strongly agree	Strongly disagree	Count (n=)
All respondents	2023/24		49%	13%	1%	13%		0%	137
All survey respondents excluding gen-tailers	2023/24		49%	15%	2%	15%		0%	100
Both generator and electricity retailer ("Gen-tailer)  Primarily an electricity retailer	2023/24 2023/24		49% 44%	8% 13%	0% 6%	8% 6%		0%	37 16
EDB & Transmission	2023/24		47%	8%	0%	17%	28%	0%	30
There is an auch also tricks to make a main a made									
There is enough electricity to meet ongoing needs Organisation type	Year	Agree	Dis	sagree N/A	\ Ne	either agree or disagree	St ongly agree	Strongly disagree	Count (n=)
All respondents	2023/24	J	36%	26%	3%	23%	10%	1%	137
All survey respondents excluding gen-tailers	2023/24		35%	30%	3%	24%	6%	2%	100
Both generator and electricity retailer ("Gen-tailer)  Primarily an electricity retailer	2023/24 2023/24		41% 44%	16% 19%	3% 6%	19%	22% 13%	0% 0%	37 16
EDB & Transmission	2023/24		27%	25%	3%	37%		0%	30
The current electricity recules a supercurrent and	ooct .								
The current electricity market arrangements ensure an appropriate balance between reliability and conganisation type	cost Year	Agree	Dis	sagree N/A	Ne Ne	either agree or disagree	Strongly agree	Strongly disagree	Count (n=)
All respondents	2023/24	<b>0</b> 11	31%	21%	3%	29%		7%	137
All survey respondents excluding gen-tailers	2023/24		27%	23%	4%	34%		9%	100
Both generator and electricity retailer ("Gen-tailer)  Primarily an electricity retailer	2023/24 2023/24		41% 25%	16% 19%	0% 0%	16% 31%		25%	37 16
EDB & Transmission	2023/24		32%	13%	3%	46%		0%	30
Over the next 10 years the electricity system will strike a balance between reliability and cost Organisation type	Year	Agree _	Dis	agree N/A	N Ne	either agree or disagree	Strongly agree	Strongly disagree	Count (n=)
All respondents	2023/24	7.8.00	27%	21%	7%	26%		9%	137
All survey respondents excluding gen-tailers	2023/24		23%	23%	8%	29%		12%	100
Both generator and electricity retailer ("Gen-tailer)  Primarily an electricity retailer	2023/24 2023/24	XU	38% 13%	16% 44%	3% 6%	19% 19%		3% 13%	37 16
						1370	0,0	10/0	
EDB & Transmission	2023/24		36%	6%	8%	37%	6%	8%	30
	2023/24	O,	36%	6%	8%	37%	6%	8%	30
The New Zealand electricity market ensures electricity is generated efficiently		Agree							
	<b>Year</b> 2023/24	Agree		6% sagree N/A 15%			Strongly agree	8% Strongly disagree 4%	
The New Zealand electricity market ensures electricity is generated efficiently Organisation type All respondents All survey respondents excluding gen-tailers	<b>Year</b> 2023/24 2023/24	Agree	Dis 36% 38%	sagree N/ <i>A</i> 15% 18%	Ne 7% 9%	either agree or disagree 21% 23%	Strongly agree 16% 7%	Strongly disagree 4% 5%	Count (n=) 137 100
The New Zealand electricity market ensures electricity is generated efficiently Organisation type All respondents	<b>Year</b> 2023/24	Agree	Dis	sagree N/A 15%	Ne 7%	either agree or disagree 21%	Strongly agree 16% 7% 41%	Strongly disagree 4%	Count (n=) 137
The New Zealand electricity market ensures electricity is generated efficiently Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer)	Year 2023/24 2023/24 2023/24	Agree	Dis 36% 38% 32%	sagree N/A 15% 18% 8%	7% 9% 3%	either agree or disagree 21% 23% 16%	Strongly agree 16% 7% 41% 13%	Strongly disagree 4% 5% 0%	Count (n=) 137 100 37
The New Zealand electricity market ensures electricity is generated efficiently Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission	Year 2023/24 2023/24 2023/24 2023/24	Agree	Dis 36% 38% 32% 19%	sagree N/A 15% 18% 8% 25%	7% 9% 3% 0%	either agree or disagree 21% 23% 16% 38%	Strongly agree 16% 7% 41% 13%	Strongly disagree  4%  5%  0%  6%	Count (n=) 137 100 37 16
The New Zealand electricity market ensures electricity is generated efficiently Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer	Year 2023/24 2023/24 2023/24 2023/24	Agree	Dis 36% 38% 32% 19% 48%	sagree N/A 15% 18% 8% 25%	7% 9% 3% 0% 19%	either agree or disagree 21% 23% 16% 38% 17%	Strongly agree  16% 7% 41% 13% 3%	Strongly disagree  4%  5%  0%  6%	Count (n=) 137 100 37 16 30
The New Zealand electricity market ensures electricity is generated efficiently Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission  The New Zealand electricity market ensures electricity is transmitted efficiently Organisation type All respondents	Year 2023/24 2023/24 2023/24 2023/24 2023/24 Year 2023/24		Dis 36% 38% 32% 19% 48%	sagree N/A 15% 18% 8% 25% 10% sagree N/A	7% 9% 3% 0% 19%	either agree or disagree 21% 23% 16% 38% 17% either agree or disagree 26%	Strongly agree 16% 7% 41% 13% 3% Strongly agree 9%	Strongly disagree  4% 5% 0% 6% 3%  Strongly disagree 1%	Count (n=) 137 100 37 16 30  Count (n=) 137
The New Zealand electricity market ensures electricity is generated efficiently Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission  The New Zealand electricity market ensures electricity is transmitted efficiently Organisation type All respondents All survey respondents excluding gen-tailers	Year 2023/24 2023/24 2023/24 2023/24 2023/24 Year 2023/24 2023/24		Dis 36% 38% 32% 19% 48% Dis 50% 51%	sagree N/A 15% 18% 8% 25% 10% sagree N/A 7% 9%	7% 9% 3% 0% 19%	either agree or disagree 21% 23% 16% 38% 17% either agree or disagree 26% 28%	Strongly agree	Strongly disagree 4% 5% 0% 6% 3% Strongly disagree 1% 2%	Count (n=) 137 100 37 16 30  Count (n=) 137 100
The New Zealand electricity market ensures electricity is generated efficiently Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission  The New Zealand electricity market ensures electricity is transmitted efficiently Organisation type All respondents	Year 2023/24 2023/24 2023/24 2023/24 2023/24 Year 2023/24		Dis 36% 38% 32% 19% 48%	sagree N/A 15% 18% 8% 25% 10% sagree N/A	7% 9% 3% 0% 19%	either agree or disagree 21% 23% 16% 38% 17% either agree or disagree 26%	Strongly agree	Strongly disagree  4% 5% 0% 6% 3%  Strongly disagree 1%	Count (n=) 137 100 37 16 30  Count (n=) 137
The New Zealand electricity market ensures electricity is generated efficiently Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission  The New Zealand electricity market ensures electricity is transmitted efficiently Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer)	Year 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24 2023/24		Dis 36% 38% 32% 19% 48% Dis 50% 51% 49%	sagree N/A 15% 18% 8% 25% 10% sagree N/A 7% 9% 3%	7% 9% 3% 0% 19% Ne 6% 5% 8%	either agree or disagree 21% 23% 16% 38% 17% either agree or disagree 26% 28% 19%	Strongly agree  16% 7% 41% 13% 3%  Strongly agree 9% 5% 22% 13%	Strongly disagree  4%  5%  0%  6%  3%  Strongly disagree  1%  2%  0%	Count (n=) 137 100 37 16 30  Count (n=) 137 100 37
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The New Zealand electricity market ensures electricity is generated efficiently Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission  The New Zealand electricity market ensures electricity is transmitted efficiently. Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer ("Gen-tailer) Primarily an electricity retailer ("Gen-tailer) Primarily an electricity retailer ("Gen-tailer) Both generator and electricity market ensures electricity is distributed efficiently Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer ("Gen-tailer) Primarily an electricity retailer ("Gen-tailer) Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer ("Gen-tailer) Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer ("Gen-tailer) Primarily an electricity retailer ("Gen-tailer) Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retail	Year 2023/24	Agree	Dis 36% 38% 32% 19% 48% 51% 68% 41% Dis 24% 14% 51% 66% 11% Dis 20% 12% 43% 66% 11% Dis 17% Di	sagree N/A 15% 18% 25% 10%  sagree N/A 7% 9% 3% 6% 6% 6% 21% 27% 8% 25% 8% 25% 13% 13% 13% 13% 13% 13% 13% 13% 13% 13	7% 9% 3% 0% 19%  Ne 6% 5% 8% 0% 6% 7% 14% 0% 0% 12% 5% 0% 27%  Ne 25% 30% 11% 13% 53%  Ne 15% 18% 8% 13% 30%	either agree or disagree  21% 23% 16% 38% 17%  either agree or disagree 26% 28% 19% 50% 19%  either agree or disagree 33% 39% 22% 50% 21%  either agree or disagree 18% 21% 8% 25% 19%  either agree or disagree 26% 11% 31% either agree or disagree 22% 26% 11% 13% 31%  either agree or disagree 22% 26% 11% 13% 31%  either agree or disagree 22% 26% 11% 13% 31%	Strongly agree	Strongly disagree  4%  5%  0%  6%  3%  Strongly disagree  1%  2%  0%  0%  Strongly disagree  4%  3%  5%  6%  0%  Strongly disagree  6%  7%  3%  25%  0%  Strongly disagree  9%  11%  3%  44%  0%  Strongly disagree  12%  13%  8%  38%  0%  Strongly disagree  12%  13%  Strongly disagree  12%  13%	Count (n=) 137 100 37 16 30  Count (n=) 137 100 37 16 30
The New Zealand electricity market ensures electricity is generated efficiently Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission  The New Zealand electricity market ensures electricity is transmitted efficiently. Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission  The New Zealand electricity market ensures electricity is distributed efficiently Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission  New Zealand's wholesale market efficiently coordinates electricity production and consumption. Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an jed orgity retailer EDB & Transmission  New Zealand's hedge market efficiently coordinates electricity production and consumption. Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission  New Zealand's wholesale market efficiently facilitates timely investment in the electricity system. Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission	Year 2023/24	Agree	Dis 36% 38% 32% 19% 48% Dis 50% 51% 49% 31% 66% 31% 41% Dis 24% 14% 51% 66% 11% Dis 20% 12% 43% 66% 11% Dis 50% 12% 40	sagree N/A 15% 18% 8% 25% 10%  sagree N/A 7% 9% 3% 6% 6% 6% 21% 27% 8% 25% 8% 25% 13% 13% 13% 13% 13% 13% 13% 13% 13% 13	7% 9% 3% 0% 19%  Ne 6% 5% 8% 0% 6%  Ne 9% 7% 14% 0% 0% 12% 5% 0% 27%  Ne 25% 30% 11% 13% 53%  Ne 15% 18% 18% 18% 18% 18% 18% 18% 18% 18%	either agree or disagree  21% 23% 16% 38% 17%  either agree or disagree 26% 28% 19% 50% 19%  either agree or disagree 33% 39% 22% 50% 21%  either agree or disagree 18% 21% either agree or disagree 22% 50% 21%  either agree or disagree 18% 21% 8% 25% 19% either agree or disagree 22% 26% 11% 31% either agree or disagree 22% 26% 11% 13% 31% either agree or disagree	Strongly agree	Strongly disagree  4%  5%  0%  6%  3%  Strongly disagree  1%  2%  0%  0%  Strongly disagree  4%  3%  5%  6%  0%  Strongly disagree  6%  7%  3%  25%  0%  Strongly disagree  6%  7%  3%  25%  0%  Strongly disagree  6%  7%  3%  25%  0%  Strongly disagree  9%  11%  3%  44%  0%	Count (n=) 137 100 37 16 30  Count (n=) 137 100 37 16 30  Count (n=) 107 70 37 16 30  Count (n=) 137 100 37 16 30  Count (n=)

Primarily an electricity retailer	2023/24		0%	13%	19%	25%	0%	44%	16
EDB & Transmission	2023/24		6%	21%	49%	22%	0%	3%	30
Competition between electricity retailers promotes efficiency within retail operations									
Organisation type	Year	Agree	Di	sagree N/	A N	either agree or disagree	Strongly agree	Strongly disagree	Count (n=)
All respondents	2023/24		28%	23%	8%	17%	12%	12%	137
All survey respondents excluding gen-tailers	2023/24		23%	28%	9%	21%	3%	16%	100
Both generator and electricity retailer ("Gen-tailer)	2023/24		41%	8%	5%	5%	38%	3%	37
Primarily an electricity retailer	2023/24		13%	13%	0%	25%	13%	38%	16
EDB & Transmission	2023/24		25%	37%	13%	19%	0%	6%	30

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Electricity market settings will support an efficient transition of the energy sector to low emissions								
Organisation type	Year	Agree	Disagı	ee N/A	Neither agree or disagre	ee Strongly agree	e Strongly disagree	e Count (n=)
All respondents	2022/23		32	40	4			118
All survey respondents excluding gen-tailers  Both generator and electricity retailer ("Gen-tailer)	2022/23		23	33	4	20		10 97
Primarily an electricity retailer	2022/23 2022/23		9 1	7 5	0 1	2		0 21 2 12
EDB & Transmission	2022/23		12	10	1			3 30
The electricity system will maintain reliability through the transition to low-emissions energy Organisation type	Year	Agree	Disag	ee N/A	Neither agree or disagre	ee Strongly agree	e Strongly disagree	e Count (n=)
All respondents	2022/23	Agree	34	31	4	29		118
All survey respondents excluding gen-tailers	2022/23		24	25	4	27	7 1	10 97
Both generator and electricity retailer ("Gen-tailer)	2022/23		10	6	0	2	_	1 21
Primarily an electricity retailer  EDB & Transmission	2022/23 2022/23		6 8	1 7	1	2 8		1 12 4 30
EDB & ITALISHIISSION	2022/23		0	,	1	0	2	4 30
The electricity industry is meeting consumers' needs								
Organisation type	Year	Agree		ee N/A	Neither agree or disagre		e Strongly disagree	
All respondents All survey respondents excluding gen-tailers	2022/23 2022/23		41 30	35 34	2	18 15		118 9 97
Both generator and electricity retailer ("Gen-tailer)	2022/23		11	1	0	3	2	4 21
Primarily an electricity retailer	2022/23		1	4	1	_	•	.5 12
EDB & Transmission	2022/23		12	9	1	4	3	1 30
The electricity industry will meet consumers' evolving needs in the future								
Organisation type	Year	Agree		ee N/A	Neither agree or disagre		e Strongly disagree	
All respondents	2022/23		33	29	3		13	7 118
All survey respondents excluding gen-tailers  Both generator and electricity retailer ("Gen-tailer)	2022/23 2022/23		23 10	25 4	3 0	29 1	.0	<ul><li>7 97</li><li>0 21</li></ul>
Primarily an electricity retailer	2022/23		1	3	1	4	1	2 12
EDB & Transmission	2022/23		10	6	1	8	4	1 30
I have confidence in the role the EA place as lesitiati of the electricity contains								
I have confidence in the role the EA plays as kaitiaki of the electricity sector  Organisation type	Year	Agree	Disago	ee N/A	Neither agree or disagre	ee St ongly agree	e Strongly disagree	e Count (n=)
All respondents	2022/23		30	29	3	38		118
All survey respondents excluding gen-tailers	2022/23		20	26	3	32		13 97
Both generator and electricity retailer ("Gen-tailer)	2022/23		10	3	0	• 6 1	-	1 21 <i>4</i> 12
Primarily an electricity retailer  EDB & Transmission	2022/23 2022/23		1 6	4 9	0	1 12	_	4 12 3 30
							· 	
The electricity sector operates efficiently					00			
Organisation type All respondents	<b>Year</b> 2022/23	Agree	Disagr 36	<b>ee N/A</b> 28	Neither agree or disagre		e Strongly disagree 8 1	e Count (n=) 12 118
All survey respondents excluding gen-tailers	2022/23		27	25	3	28		10 97
Both generator and electricity retailer ("Gen-tailer)	2022/23		9	3	0	3	4	2 21
Primarily an electricity retailer	2022/23		1	3	1	1		5 12
EDB & Transmission	2022/23		11	8	0	9	1	1 30
The electricity system delivers a high level of reliability				•				
Organisation type	Year	Agree	Disagi	ee N/A	Neither agree or disagre	ee Strongly agree	e Strongly disagree	e Count (n=)
All respondents	2022/23		59	10	1			3 118
All survey respondents excluding gen-tailers  Both generator and electricity retailer ("Gen-tailer)	2022/23 2022/23	· (A)	51 8	9 1	1 0	19 1 3		<ul><li>3</li><li>97</li><li>0</li><li>21</li></ul>
Primarily an electricity retailer	2022/23		4	1	1	3	2	1 12
EDB & Transmission	2022/23		16	2	0	7	Λ	1 30
			10	_	· ·	,	-	
	CK		10	_		,	<b>-</b>	
·	Voa	Agree				, se Strongly agree		e Count (n-)
Organisation type	Year, 2022/23	Agree		ee N/A	Neither agree or disagre		e Strongly disagree	
All respondents All survey respondents excluding gen-tailers	2022/23 2022/23	Agree	Disagi		Neither agree or disagre		e Strongly disagree	e Count (n=) 9 118 9 97
Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer)	2022/23 2022/23 2022/23	Agree	<b>Disag</b> i	<b>ee N/A</b> 12	Neither agree or disagre	22 1	e Strongly disagree	9 118 9 97 0 21
Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer	2022/23 2022/23 2022/23 2022/23	Agree	Disagr 60 47 13	ee N/A 12 11	Neither agree or disagre	22 1	e Strongly disagree	9 118 9 97 0 21 3 12
Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission	2022/23 2022/23 2022/23	Agree	<b>Disag</b> (60 47	ee N/A 12 11 1 3	Neither agree or disagree 4 4 0 1	22 1 20 2 2	e Strongly disagree	9 118 9 97 0 21
Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission  The EA actively monitors participant behaviour	2022/23 2022/23 2022/23 2022/23 2022/23		Disagr 60 47 13 1	ee N/A 12 11 1 3 2	Neither agree or disagree 4 4 0 1	22 1 20 2 2 2 6	e Strongly disagree  1 6 5 2	9 118 9 97 0 21 3 12 4 30
Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission	2022/23 2022/23 2022/23 2022/23	Agree	Disagr 60 47 13 1	ee N/A 12 11 1 3	Neither agree or disagree 4 4 0 1	22 1 20 2 2 6 Strongly agree	e Strongly disagree	9 118 9 97 0 21 3 12 4 30
Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission  The EA actively monitors participant behaviour Organisation type	2022/23 2022/23 2022/23 2022/23 2022/23 Year		Disagr 60 47 13 1 16	ee N/A  12  11  1  3  2	Neither agree or disagree  4  4  0  1  0  Neither agree or disagree	22 1 20 2 2 6 <b>Strongly agree</b>	e Strongly disagree  1 6 5 2 2 2 e Strongly disagree	9 118 9 97 0 21 3 12 4 30
Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission  The EA actively monitors participant behaviour Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer)	2022/23 2022/23 2022/23 2022/23 2022/23 Year 2022/23 2022/23 2022/23		Disagn 60 47 13 1 16 Disagn 54 44 10	ee N/A  12  11  1  3  2  ee N/A  13  12  1	Neither agree or disagree  4  4  0  1  0  Neither agree or disagree 3	22 1 20 2 2 6 <b>Strongly agree</b>	e Strongly disagree  1 6 5 2 2 2 e Strongly disagree	9 118 9 97 0 21 3 12 4 30 e Count (n=) 8 118 7 97 1 21
Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission  The EA actively monitors participant behaviour Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer	2022/23 2022/23 2022/23 2022/23 2022/23 Year 2022/23 2022/23 2022/23 2022/23		Disagra 60 47 13 1 16 Disagra 54 44	ee N/A  12  11  1  3  2  ee N/A  13  12	Neither agree or disagree  4  4  0  1  0  Neither agree or disagree 3 3	22 1 20 2 2 2 6 Strongly agree 27 1 26 1 3	e Strongly disagree  1 6 5 2 2  e Strongly disagree 3 5 8 2	9 118 9 97 0 21 3 12 4 30 e Count (n=) 8 118 7 97
Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission  The EA actively monitors participant behaviour Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission	2022/23 2022/23 2022/23 2022/23 2022/23 Year 2022/23 2022/23 2022/23		Disagra 60 47 13 1 16 Disagra 54 44 10 0	ee N/A  12  11  1  3  2  ee N/A  13  12  1  4	Neither agree or disagree  Neither agree or disagree  Neither agree or disagree  Neither agree or disagree  1	22 1 20 2 2 2 6 Strongly agree 27 1 26 1 3	e Strongly disagree  1 6 5 2 2  e Strongly disagree 3 5 8 2	9 118 9 97 0 21 3 12 4 30 e Count (n=) 8 118 7 97 1 21 2 12
Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission  The EA actively monitors participant behaviour Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission  The EA holds participants to account for their actions	2022/23 2022/23 2022/23 2022/23 2022/23 2022/23 2022/23 2022/23 2022/23 2022/23	Agree	Disagra 60 47 13 1 16 Disagra 54 44 10 0 19	ee N/A  12  11  1  3  2  ee N/A  13  12  1  4  2	Neither agree or disagree  Neither agree or disagree  Neither agree or disagree  Neither agree or disagree  1 0	22 1 20 2 2 2 6 6 Strongly agree 27 1 26 1 3 6	e Strongly disagree  1 6 5 2 2 2  e Strongly disagree 3 5 8 2 0	9 118 9 97 0 21 3 12 4 30  e Count (n=) 8 118 7 97 1 21 2 12 3 30
Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission  The EA actively monitors participant behaviour Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission  The EA holds participants to account for their actions Organisation type	2022/23 2022/23 2022/23 2022/23 2022/23 2022/23 2022/23 2022/23 2022/23 2022/23		Disage 60 47 13 1 16 Disage 54 44 10 0 19 Disage Disage	ee N/A  12  11  1  3  2  ee N/A  13  12  1  4  2	Neither agree or disagree	22 1 20 2 2 6  Strongly agree 27 1 26 1 3 6	e Strongly disagree  1 6 5 2 2 2  E Strongly disagree 3 5 8 2 0  E Strongly disagree  2	9 118 9 97 0 21 3 12 4 30  e Count (n=) 8 118 7 97 1 21 2 12 3 30  e Count (n=)
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Organisation type All respondents Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission  The EA actively monitors participant behaviour Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission  The EA holds participants to account for their actions Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission  New entrant retailers can ope fate in a level playing field with established retailers Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an elect city retailer EDB & Transmission  New entrant retailers can ope fate in a level playing field with established generator and electricity retailer ("Gen-tailer) Primarily on elect city retailer EDB & Tansmission  New entrant generators can operate on a level playing field with established generators Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission  The electricity regulatory environment supports incorporation of new business models and technology organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission	2022/23 2022/23	Agree	Disage   Dis	ee N/A  12  11  1  3  2  ee N/A  13  12  1  4  2  ee N/A  29  26  3  4  7  ee N/A  38  35  3  4  11  ee N/A  25  23  2  5  6  ee N/A  50  43  7  5	Neither agree or disagree	22 1 20 2 2 2 6 Strongly agree 27 1 26 1 3 6 Strongly agree 30 1 27 3 0 1 27 3 0 1 27 3 0 1 27 3 0 5 28 Strongly agree 27 25 22 3 2 2 7 7 28 Strongly agree 29 24 5 3	e Strongly disagree  O  D  D  D  D  D  D  D  D  D  D  D  D	9 118 9 97 0 21 3 12 4 30  e Count (n=) 8 118 7 97 1 21 2 12 3 30  e Count (n=) 11 118 11 97 0 21 5 12 2 30  e Count (n=) 24 118 23 97 1 21 7 12 5 30  e Count (n=) 14 118 24 118 25 30
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Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer EDB & Transmission  The EA actively monitors participant behaviour Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer ("Gen-tailer) Primarily an electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission  The EA holds participants to account for their actions Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission  New entrant retailers can ope fate in a level playing field with established retailers Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an elect city retailer EDB & Transmission  New entrant generators can operate on a level playing field with established generators Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission  The electricity regulatory environment supports incorporation of new business models and technology Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission	2022/23 2022/23	Agree Agree  Agree  Agree	Disage 60 47 13 1 16 Disage 54 44 10 0 19 Disage 23 9 0 8 Disage 27 16 11 0 4 Disage 16 8 8 0 3 Disage 16 8 8 0 3	ee N/A  12  11  1  3  2  ee N/A  13  12  1  4  2  ee N/A  29  26  3  4  7  ee N/A  38  35  3  4  11  ee N/A  25  23  2  5  6  ee N/A  37	Neither agree or disagree	22	e Strongly disagree	9 118 9 97 0 21 3 12 4 30  e Count (n=) 8 118 7 97 1 21 2 12 3 30  e Count (n=) 1 118 1 97 0 21 5 12 2 30  e Count (n=) 2 118 2 3 97 1 21 7 12 5 30  e Count (n=) 1 18 4 97 1 21 7 12 5 30

Both generator and electricity retailer ("Gen-tailer)  Primarily an electricity retailer	2022/23 2022/23	6 0	3 6	1 2	_		1 0
EDB & Transmission	2022/23	6	9	4	6	3 2	2
The current market setting encourage innovation in distribution network management Organisation type	Year A	Narras Dies	gree N/A	Noither agree or disagree	Strongly ogro	e Strongly disagree	Count In-
All respondents	2022/23	14	41		36	3 10	6 1
All survey respondents excluding gen-tailers  Both generator and electricity retailer ("Gen-tailer)	2022/23 2022/23	12 2	35 6			3 13 0 3	3 3
Primarily an electricity retailer	2022/23	0	5	2			2
EDB & Transmission	2022/23	7	6	0	10	3	4
The current market setting encourage innovation in consumer-facing services	Voor 1	Naroo Dies	gree N/A	Noither agree or disagree	Strongly agree	Strongly disagroo	Count In-
Organisation type All respondents	Year A 2022/23	Agree Disa 27	28	Neither agree or disagree		Strongly disagree 9 13	
All survey respondents excluding gen-tailers	2022/23	20	25			6	9
Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer	2022/23 2022/23	7 0	3 3	0 1	4	1 3	2 3
EDB & Transmission	2022/23	6	8	3	8	4	1
The current market setting encourage innovation in transmission network management							
Organisation type All respondents	<b>Year A</b> 2022/23	Agree Disa 17	gree N/A 25	Neither agree or disagree	Strongly agree	Strongly disagre	count (n=
All survey respondents excluding gen-tailers	2022/23	14	21	21	33	2	6
Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer	2022/23 2022/23	3 1	4 4	1 2	12 4	0	<b>1</b> 1
EDB & Transmission	2022/23	5	6		12	1	1
Competition between electricity generators ensures wholesale market prices are set at an ef	fficient level				<b>X</b>		
Organisation type All respondents	<b>Year A</b> 2022/23	Agree Disa	gree N/A 27	Neither agree or disagree		Strongly disagree	
All survey respondents excluding gen-tailers	2022/23	29	23	10	11	4 20	
Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer	2022/23 2022/23	10	4 2	0	1	5 :	1 5
EDB & Transmission	2022/23	9	5	4	4	1	7
Competition between electricity generators ensures they build the most efficient power stat	tions				•		
Organisation type	Year A		gree N/A	Neither agree o disagree		e Strongly disagree	
All respondents All survey respondents excluding gen-tailers	2022/23 2022/23	33 23	20 17		25 1 23	2 18 7 17	
Both generator and electricity retailer ("Gen-tailer)	2022/23	10	3	0	2	5 :	1
Primarily an electricity retailer EDB & Transmission	2022/23 2022/23	0 10	1	3	3	0 !	5 7
EDD & ITALISHIISSION	2022/23	10	2	2	0	J ,	,
Competition between retailers ensures that consumer prices only rise in line with costs to th Organisation type			gree N/A	Neither agree or disagree	Strongly agree	Strongly disagree	Count (n=
All respondents	2022/23	22	28		25 1		
All survey respondents excluding gen-tailers  Both generator and electricity retailer ("Gen-tailer)	2022/23 2022/23	12 10	26	8	23	5 23 5	3 2
Primarily an electricity retailer	2022/23	0	3	1	1	1 (	6
EDB & Transmission	2022/23	4	9	1	7	3 (	6
Percentage of participants who agree that prices in the following electricity markets reflect t	·					- L II	
Organisation type	Year	Agree Disa	gree N/A	Neither agree or disagree	Strongly agree	<ul> <li>Strongly disagree</li> </ul>	Count (n=
All respondents	2022/23	30	26	12	24 1	0 16	6 1
All survey respondents excluding gen-tailers	2022/23 2022/23	30 19	26 25		24 1 22	0 16 6 14	4
All survey respondents excluding gen-tailers  Both generator and electricity retailer ("Gen-tailer)	2022/23 2022/23		25 1				4 2
All survey respondents excluding gen-tailers  Both generator and electricity retailer ("Gen-tailer)  Primarily an electricity retailer	2022/23	19 11			22 2 0		4
All survey respondents excluding gen-tailers  Both generator and electricity retailer ("Gen-tailer)  Primarily an electricity retailer  EDB & Transmission	2022/23 2022/23 2022/23 2022/23	19 11 1 8	25 1 6 6	11 1 1 3	22 2 0	6 14 4 2 2 2	4 2 2
All survey respondents excluding gen-tailers  Both generator and electricity retailer ("Gen-tailer)  Primarily an electricity retailer  EDB & Transmission  Percentage of participants who agree that prices in the following electricity markets reflect t  Organisation type	2022/23 2022/23 2022/23 2022/23 the outcomes expected i	19 11 1 8 in a workably compet	25 1 6 6 stive market	11 1 1 3 : Spot market Neither agree or disagree	22 2 0 6 Strongly agree	6 14 4 2 2 2 3	4 2 2 4 • <b>Count (n</b> =
All survey respondents excluding gen-tailers  Both generator and electricity retailer ("Gen-tailer)  Primarily an electricity retailer  EDB & Transmission  Percentage of participants who agree that prices in the following electricity markets reflect t  Organisation type  All respondents  All survey respondents excluding gen-tailers	2022/23 2022/23 2022/23 2022/23 the outcomes expected i Year A 2022/23 2022/23	19 11 1 8 in a workably compet Agree Disa 37 29	25 1 6 6 stive market gree N/A 18	11 1 1 3 :: Spot market Neither agree or disagree 19 18	22 2 0 6 Strongly agree	6 14 4 2 2 2 3 4  Strongly disagree	4 2 2 4 • <b>Count (n=</b> 7 1
All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission  Percentage of participants who agree that prices in the following electricity markets reflect t Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer)	2022/23 2022/23 2022/23 2022/23 the outcomes expected i Year A 2022/23 2022/23 2022/23	19 11 1 8 in a workably compet Agree Disa	25 1 6 6 Stive market gree N/A 18 15 3	11 1 3 :: Spot market Neither agree or disagree	22 2 0 6 Strongly agree	6 14 4 2 2 2 3 4  E Strongly disagree 7 17	4 2 2 4 • <b>Count (n=</b> 7 1 6
All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission  Percentage of participants who agree that prices in the following electricity markets reflect t Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer	2022/23 2022/23 2022/23 2022/23 the outcomes expected i Year A 2022/23 2022/23	19 11 1 8 in a workably compet Agree Disa 37 29 8	25 1 6 6 stive market gree N/A 18	11 1 1 3 :: Spot market Neither agree or disagree 19 18	22 2 0 6 Strongly agree	6 14 4 2 3 3 4  Strongly disagree 7 1 2 16 5 2 0 4	4 2 2 4 • <b>Count (n=</b> 7 1
All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission  Percentage of participants who agree that prices in the following electricity markets reflect to Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission	2022/23 2022/23 2022/23 2022/23 2022/23 2022/23 2022/23 2022/23 2022/23 2022/23 2022/23	19 11 1 8 in a workably compet Agree Disa 37 29 8 1 11	25 1 6 6 itive market gree N/A 18 15 3 4 4	11 1 1 3 Spot market Neither agree or disagree 19 18 1 1 7	22 2 0 6 Strongly agree 20 17 3 2 2	6 14 4 2 3 3 4  Strongly disagree 7 1 2 16 5 2 0 4	4 2 2 4 • <b>Count (n=</b> 7 1 6 1
All survey respondents excluding gen-tailers  Both generator and electricity retailer ("Gen-tailer)  Primarily an electricity retailer  EDB & Transmission  Percentage of participants who agree that prices in the following electricity markets reflect to Organisation type  All respondents  All survey respondents excluding gen-tailers  Both generator and electricity retailer ("Gen-tailer)  Primarily an electricity retailer  EDB & Transmission  Percentage of participants who agree that prices in the following electricity markets reflect to Organisation type	2022/23 2022/23 2022/23 2022/23 2022/23 2022/23 2022/23 2022/23 2022/23 2022/23 2022/23 2022/23	in a workably compet Agree Disa 37 29 8 1 11 11 in a workably compet Agree Disa	25 1 6 6 sitive market gree N/A 18 15 3 4 4 4 sitive market gree N/A	11 1 1 3 2: Spot market Neither agree or disagree 19 18 1 1 7 2: Hedge market, including ASX Neither agree or disagree	22 2 0 6 Strongly agree 20 17 3 2 2 C and OTC Strongly agree	Strongly disagree  Strongly disagree  Strongly disagree  Strongly disagree	4 2 2 4 4
All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission  Percentage of participants who agree that prices in the following electricity markets reflect t Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission  Percentage of participants who agree that prices in the following electricity markets reflect t	2022/23 2022/23 2022/23 2022/23 the outcomes expected i Year A 2022/23 2022/23 2022/23 2022/23 2022/23 2022/23	19 11 1 8 in a workably compet Agree Disa 37 29 8 1 11 11	25 1 6 6 8 tive market gree N/A 18 15 3 4 4	11 1 1 3 Spot market Neither agree or disagree 19 18 1 1 7 SHedge market, including ASS Neither agree or disagree	22 0 6 Strongly agree 20 17 3 2 2 C and OTC Strongly agree	6 14 4 2 3 3 4  Strongly disagree 7 1 2 16 5 2 10 1 1	4 2 2 4  • Count (n=7 1 6 1 4 5 • Count (n=9 1
All survey respondents excluding gen-tailers  Both generator and electricity retailer ("Gen-tailer)  Primarily an electricity retailer  EDB & Transmission  Percentage of participants who agree that prices in the following electricity markets reflect to Organisation type  All respondents  All survey respondents excluding gen-tailers  Both generator and electricity retailer ("Gen-tailer)  Primarily an electricity retailer  EDB & Transmission  Percentage of participants who agree that prices in the following electricity markets reflect to Organisation type  All respondents  All survey respondents excluding gen-tailers  Both generator and electricity retailer ("Gen-tailer)	2022/23 2022/23 2022/23 2022/23 2022/23 2022/23 2022/23 2022/23 2022/23 2022/23 2022/23 2022/23 2022/23 2022/23 2022/23 2022/23 2022/23 2022/23	19 11 1 8  in a workably compet Agree Disa 37 29 8 1 11  in a workably compet Agree Disa 24 17 7	25 1 6 6 8 1tive market 18 15 3 4 4 4 8 1tive market 19 14 5	11 1 1 3 3 Spot market Neither agree or disagree 19 18 1 1 7 SHedge market, including ASS Neither agree or disagree	22 0 6 Strongly agree 20 17 3 2 2 2 (and OTC Strongly agree	6 14 4 2 3 3 2 5 3 4 2 Strongly disagree 7 1 2 16 5 2 10 1 9 2 Strongly disagree 3 19	4 2 2 4  • Count (n=7 1 6 1 4 5  • Count (n=9 1 9 0
All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission  Percentage of participants who agree that prices in the following electricity markets reflect t Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission  Percentage of participants who agree that prices in the following electricity markets reflect t Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer	2022/23 2022/23 2022/23 2022/23 2022/23 2022/23 2022/23 2022/23 2022/23 2022/23 2022/23 2022/23 2022/23	19 11 1 8  in a workably compet Agree Disa 37 29 8 1 11 11  in a workably compet Agree Disa 24	25 1 6 6 sitive marker gree N/A 18 15 3 4 4 4 sitive marker gree N/A 19 14	11 1 1 3 2: Spot market Neither agree or disagree 19 18 1 1 7 2: Hedge market, including ASX Neither agree or disagree 31	22 2 0 6 Strongly agree 20 17 3 2 2 C and OTC Strongly agree 22 17 5 3	6 14 4 2 3 3 2 4 3 4 2 5 3 4 2 5 5 6 6 1 6 5 7 1 7 2 1 7 3 7 4 7 5 7 6 Strongly disagree 3 19 2 19 1 19 1 19 1 19 1 19 1 19 1 19 1	4 2 2 2 4 4
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All survey respondents excluding gen-tailers Both generator and electricity retailer Filmarily an electricity retailer Both generator and electricity retailer EDB & Transmission  Percentage of participants who agree that prices in the following electricity markets reflect to Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission  Percentage of participants who agree that prices in the following electricity markets reflect to Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission  Percentage of participants who agree that prices in the following electricity markets reflect to Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission  There is a reliable supply of electricity each day Organisation type All respondents All survey espondents excluding gen-tailers Both genera or and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission  There is enough electricity to meet ongoing needs Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity to tealler ("Gen-tailer) Primarily an electricity retailer EDB & Transmission  There is enough electricity to meet ongoing needs Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission  The current electricity retailer EDB & Transmission	2022/23 2022/23	19 11 1 18 8 in a workably compet Agree Disa 37 29 8 1 11 11 in a workably compet Agree Disa 24 17 7 0 8 in a workably compet Agree Disa 23 17 6 0 7 Agree Disa 41 31 10 1 13	25 1 6 6 8 18 15 3 4 4 4 15 19 14 5 1 1 10 1 1 10 1 10 1 1 0 4 8 7 1 1 0 2	11 1 1 3 3 Spot market Neither agree or disagree 19 18 1 1 7 SHedge market, including ASS Neither agree or disagree 31 28 3 1 13 SAncillary service markets Neither agree or disagree 33 31 2 3 12 Neither agree or disagree 1 1 0 1 0 Neither agree or disagree 2 2 0 1 1 1 Neither agree or disagree 3	22 2 0 6 Strongly agree 20 17 3 2 2 Cand OTC Strongly agree 22 17 5 3 4 Strongly agree 41 32 9 8 4	6 14 4 2 3 3 4 2	Count (n= 7
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All survey respondents excluding gen-tailers Both generator and electricity retailer EDB & Transmission  Percentage of participants who agree that prices in the following electricity markets reflect to Organisation type All respondents Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission  Percentage of participants who agree that prices in the following electricity harkets reflect to Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission  Percentage of participants who agree that prices in the following electricity markets reflect to Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission  There is a reliable supply of electricity each day Organisation type All respondents All survey espondents excluding gen-tailers Both genera or and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission  There is enough electricity to meet ongoing needs Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission  The current electricity retailer EDB & Transmission  The current electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission  The current electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission	2022/23 2022/23	19 11 1 18 8 in a workably compet Agree Disa 11 11 in a workably compet Agree Disa 24 17 7 0 8 in a workably compet Agree Disa 23 17 6 0 7 Agree Disa 41 47 7 5 16 Agree Disa 41 31 10 1 13	25 1 6 6 6 8 tive market gree N/A 18 15 3 4 4 4 tive market gree N/A 19 14 5 1 1 1 1 1 0 2 2 8 7 1 1 0 2 1 9 1 9 1 9 1 9 1 9 1 9 1 9 1 9 1 9 1	11 1 3 3 3 3 5: Spot market Neither agree or disagree 19 18 1 1 7 6: Hedge market, including ASS Neither agree or disagree 31 28 3 1 1 3 6: Ancillary service markets Neither agree or disagree 33 31 2 3 12  Neither agree or disagree 1 1 0 1 0 Neither agree or disagree 2 2 0 1 1 Neither agree or disagree 3 3 0 1	22 2 0 6 6 Strongly agree 20 17 3 2 2 2 17 5 3 4 Strongly agree 41 32 9 8 9 8 9 9 8 9 9 9 9 9 9 9 9 9 9 9 9	6	Count (n= 7

annination turns	Voor	Agree	Disa	avoo NI/A	Noither care or disease	Ctuonaly care	a Ctuanaly diagana	Count (n=)
ganisation type respondents	<b>Year</b> 2022/23	Agree	27	gree N/A 36	Neither agree or disagree		e Strongly disagree 6 10	
survey respondents excluding gen-tailers	2022/23		21	29				0 118 9 97
th generator and electricity retailer ("Gen-tailer)	2022/23		6	29 7	0		3 1	1 21
marily an electricity retailer	2022/23		2	4	1	•	0 1	1 12
B & Transmission	2022/23		9	7		•	-	3 30
e New Zealand electricity market ensures electricity is generated efficiently								
ganisation type	Year	Agree	Disa	gree N/A	Neither agree or disagree	Strongly agree	e Strongly disagree	Count (n=)
respondents	2022/23		46	24		.1 1	4	7 118
survey respondents excluding gen-tailers	2022/23		37	22	5	21	7	5 97
th generator and electricity retailer ("Gen-tailer)	2022/23		9	2	1	0	7	2 21
marily an electricity retailer	2022/23		1	5	2	2		0 12
B & Transmission	2022/23		11	4	2	8	4 1	1 30
e New Zealand electricity market ensures electricity is transmitted efficiently								
ganisation type	Year	Agree	Disa	gree N/A	Neither agree or disagree	Strongly agree	e Strongly disagree	Count (n=)
respondents	2022/23		49	10		32 1		2 118
survey respondents excluding gen-tailers	2022/23		42	7	9	18	9 2	2 97
th generator and electricity retailer ("Gen-tailer)	2022/23		7	3	2	4	5 (	0 21
marily an electricity retailer	2022/23		4	1	2	4	1	12
B & Transmission	2022/23		13	2	1	9	4	1 30
							<b>-</b>	
e New Zealand electricity market ensures electricity is distributed efficiently	Voor	Agraa	Disa	aroo N/A	Noither agree or disagree	Strongly agray	Strongly discourse	Count (n=)
ganisation type respondents	<b>Year</b> 2022/23	Agree	40	gree N/A 27	Neither agree or disagree	Strongly agree	e Strongly disagree	5 118
survey respondents excluding gen-tailers	2022/23		32	20			7	4 97
th generator and electricity retailer ("Gen-tailer)	2022/23		8	7	1	4	0	1 21
marily an electricity retailer	2022/23		2	5	2	2	0	1 12
B & Transmission	2022/23		11	6	0	7	5	1 30
	, ===							
w Zealand's wholesale market efficiently coordinates electricity production and consumption.						N		
ganisation type	Year	Agree		gree N/A	Neither agree or disagree		e Strongly disagree	
respondents	2022/23		50	16		.7 1		
survey respondents excluding gen-tailers	2022/23		40	13		.4 1	1 9	9 97
th generator and electricity retailer ("Gen-tailer)	2022/23		10	3	0	<b>♂</b>	4 1	1 21
marily an electricity retailer	2022/23		4	3	1	U	U Z	4 12
B & Transmission	2022/23		11	7	2	5	5 2	2 30
w Zealand's hedge market efficiently coordinates electricity production and consumption.								
ganisation type	Year	Agree	Disa	gree N/A	Neither agree or disagree	Strongly agree	e Strongly disagree	Count (n=)
respondents	2022/23		21	21	30	.7	3 16	6 118
survey respondents excluding gen-tailers	2022/23		10	17	29	.4	2 15	5 97
th generator and electricity retailer ("Gen-tailer)	2022/23		11	4		3	1	1 21
marily an electricity retailer	2022/23		1	3	2	1	0 5	5 12
B & Transmission	2022/23		4	4	12	7	1 2	2 30
7 a land's wholesale manket officionthy facilitates timely investment in the electricity system								
w Zealand's wholesale market efficiently facilitates timely investment in the electricity system.	Year	Agree	Disa	gree N/A	Neither agree or disagree	Strongly agree	e Strongly disagree	Count (n=)
respondents	2022/23	1.8.00	22	32			6 19	
survey respondents excluding gen-tailers	2022/23		10	27			5 19	
th generator and electricity retailer ("Gen-tailer)	2022/23		12	5	0	3	1 (	0 21
marily an electricity retailer	2022/23	*	2	1	1	1	0 7	7 12
B & Transmission	2022/23		3	6	6	7	3 5	5 30
	•							
w Zealand's hedge market efficiently facilitates timely investment in the electricity system.	Year	Agree	Disa	gree N/A	Neither agree or disagree	Strongly agree	e Strongly disagree	Count (n=)
respondents	2022/23	Agree	22	17			3 19	
survey respondents excluding gen-tailers	2022/23		12	14			2 19	
th generator and electricity retailer ("Gen-tailer)	2022/23		10	3	1	6	1	0 21
marily an electricity retailer	2022/23		1	3	2	1	0 !	5 12
B & Transmission	2022/23		4	3	11	7	1	4 30
mpetition between electricity retailers promotes efficiency within retail operations ganisation type	Year	Agree	Dica	gree N/A	Neither agree or disagree	Strongly agree	e Strongly disagree	Count (n-)
respondents	2022/23	Agice	35	gree N/A 27		.8 strongly agree		
survey respondents excluding gen-tailers	2022/23		21	27			9 17	
th generator and electricity retailer ("Gen-tailer)	2022/23		14	0	0	1		2 21
marily an electricity retailer	2022/23		0	3	1		3	4 12
B & Transmission	2022/23		5	10	2	5	4	4 30

ectricity market settings will support an efficient transition of the energy s			AL-11	ograa ar disassas	Strongly	
ganisation type I respondents	Year Strong 2022/23	gly disagree Disagree 8%	Neither a	agree or disagree Agree 18% 27	Strongly agree N/A 9%	Cour 3%
survey respondents excluding gen-tailers	2022/23	10%	34%	21% 24		4%
th generator and electricity retailer ("Gen-tailer)	2022/23	0%	33%	5% 43	19%	0%
imarily an electricity retailer  B & Transmission	2022/23 2022/23	17% 10%	42% 33%	17% 8 7% 40	8% 8% 9% 7%	8% 3%
		20/0		,,,	,. ,,,	
e electricity system will maintain reliability through the transition to low- ganisation type		gly disagree Disagree	e Neither	agree or disagree Agree	Strongly agree N/A	Cour
respondents	2022/23	9%	26%	<b>25% 2</b> 9		3%
survey respondents excluding gen-tailers	2022/23	10%	26%	28% 25		4%
th generator and electricity retailer ("Gen-tailer) marily an electricity retailer	2022/23 2022/23	5% 8%	29% 8%	10% 48 17% 50		0% 8%
B & Transmission	2022/23	13%	23%	27% 27		3%
electricity industry is meeting consumers' needs						
anisation type		gly disagree Disagree		agree or disagree Agree	Strongly agree N/A	
respondents Survey respondents excluding gen-tailers	2022/23 2022/23	11% 9%	30% 35%	15% 35 15% 31		2% 2%
h generator and electricity retailer ("Gen-tailer)	2022/23	19%	5%	14% 52		0%
marily an electricity retailer	2022/23	42%	33%		8% 8%	8%
& Transmission	2022/23	3%	30%	13% 40	10%	3%
e electricity industry will meet consumers' evolving needs in the future	Year Strong	gly disagree Disagree	Noithor	agree or disagree Agree	Strongly agree	cour
anisation type respondents	2022/23	6%	25%	agree or disagree Agree 28% 28		3%
survey respondents excluding gen-tailers	2022/23	7%	26%	30% 24		3%
h generator and electricity retailer ("Gen-tailer)	2022/23	0%	19%	19% 48	3% 14%	0%
narily an electricity retailer	2022/23	17%	25%		8%	8%
& Transmission	2022/23	3%	20%	27% 33	13%	3%
ve confidence in the role the EA plays as kaitiaki of the electricity sector		gly disagree Disagree	Neither:	agree or disagree Agree	Strongly agree N/A	Cour
anisation type respondents	2022/23	gly disagree Disagree 12%	25%	agree or disagree Agree 32% 25	Strongly agree N/A 3%	3%
survey respondents excluding gen-tailers	2022/23	13%	27%	33% 21		3%
generator and electricity retailer ("Gen-tailer)	2022/23	5%	14%	29% 48	5%	0%
narily an electricity retailer	2022/23	33%	33% 30%		3% 17% 0% 0%	0% 0%
& Transmission	2022/23	10%	30%	40% 20	76 U%	U%
electricity sector operates efficiently anisation type	Year Strong	gly disagree Disagree	Neither:	agree or disagree Agree	Strongly agree N/A	Cour
espondents	2022/23	10%	24%	26% 31		3%
urvey respondents excluding gen-tailers	2022/23	10%	26%	29% 28	3% 4%	3%
generator and electricity retailer ("Gen-tailer)	2022/23	10%	14%	14% 43		0%
narily an electricity retailer	2022/23	42%	25%		8% 8%	8%
& Transmission	2022/23	3%	27%	30% 37	3%	0%
electricity system delivers a high level of reliability	Voor Stron	gly disagree Disagrey	Noithor	agrae or disagrae Agrae	Strongly agree N/A	Cour
anisation type respondents	Year Strong 2022/23	gly disagree Disagree	8%	agree or disagree Agree 19% 50	Strongly agree N/A 19%	Cour 1%
survey respondents excluding gen-tailers	2022/23	3%	9%	20% 53	14%	1%
h generator and electricity retailer ("Gen-tailer)	2022/23	0%	5%	14% 38		0%
narily an electricity retailer 3 & Transmission	2022/23 2022/23	8%	8% 7%	25% 33 23% 53		8% 0%
e EA actively monitors market outcomes ganisation type	Year St ong	gly disagree Disagree	e Neither	agree or disagree Agree	Strongly agree N/A	Cour
respondents	2022/23	8%	10%	19% 51		3%
survey respondents excluding gen-tailers h generator and electricity retailer ("Gen-tailer)	2022/23	9% 0%	11% 5%	21% 48 10% 62		4% 0%
narily an electricity retailer	2022/23	25%	25%		3% 17%	8%
3 & Transmission	2022/23	13%	7%	20% 53	7%	0%
EA actively monitors participant behaviour						
anisation type respondents	Year Strong 2022/23	gly disagree Disagree 7%	Neither a	agree or disagree Agree 23% 46	Strongly agree N/A 11%	Cour 3%
survey respondents excluding gen-tailers	2022/23	7%	12%	27% 45		3%
h generator and electricity retailer ("Gen-tailer)	2022/23	5%	5%	5% 48		0%
narily an electricity retailer	2022/23 2022/23	17% 10%	33% 7%	25% 0 20% 63	9% 17% 9% 0%	8% 0%
	2022/23	10/0	770	20/0 03	70 070	<b>0</b> /0
EA holds participants to account for their actions anisation type	Year Strong	gly disagree Disagree	e Neither a	agree or disagree Agree	Strongly agree N/A	Cour
espondents	2022/23	9%	25%	25% 27	<u> </u>	3%
urvey respondents excluding gen-tillers	2022/23	11%	27%	28% 24		3%
n generator and electricity retailer ("Gen-tailer)	2022/23	0%	14%	14% 43		0%
arily an electricity retailer & Transmission	2022/23 2022/23	42% 7%	23%	0% 0 37% 27	0% 17% 7% 7%	8% 0%
entrant retailers can operate on a level playing field with established renisation type		gly disagree Disagree	e Neither	agree or disagree Agree	Strongly agree N/A	Cour
espondents	2022/23	20%	32%	14% 17	<b>3</b> %	14%
urvey respondents excluding gen-tailers	2022/23	24%	36%		2%	16%
generator and electricity retailer ("Gen-tailer) arily an electricity retailer	2022/23 2022/23	5% 58%	33%	19% 52 0% 0	2% 5% 0% 0%	5% 8%
& Transmission	2022/23	17%	37%	17% 13		13%
entrant generators can operate on a level playing field with established	d generators					
anisation type	Year Strong	gly disagree Disagree		agree or disagree Agree	Strongly agree N/A	
espondents urvey respondents excluding gen-tailers	2022/23	14%	21%	21% 23		16%
vev resumments evillaing gan-tallars	2022/23 2022/23	14% 10%	24% 10%	23% 16 14% 52		18% 10%
	2022/23	17%	42%		0% 0%	25%
n generator and electricity retailer ("Gen-tailer)	2022/20	17%	20%	23% 17		13%
n generator and electricity retailer ("Gen-tailer) narily an electricity retailer	2022/23	1770				
n generator and electricity retailer ("Gen-tailer) parily an electricity retailer & Transmission	2022/23		er			
n generator and electricity retailer ("Gen-tailer) narily an electricity retailer & Transmission electricity regulatory environment supports incorporation of new busin anisation type	2022/23 ness models and techno Year Strong	ology in a timely manno gly disagree Disagree	e Neither	agree or disagree Agree	Strongly agree N/A	
n generator and electricity retailer ("Gen-tailer) narily an electricity retailer & Transmission electricity regulatory environment supports incorporation of new busin anisation type espondents	2022/23 ness models and techno Year Strong 2022/23	ology in a timely manno gly disagree Disagree 13%	e Neither a	25% 14	3%	4%
h generator and electricity retailer ("Gen-tailer) narily an electricity retailer  & Transmission  electricity regulatory environment supports incorporation of new busin anisation type respondents survey respondents excluding gen-tailers h generator and electricity retailer ("Gen-tailer)	2022/23 ness models and techno Year Strong	ology in a timely manno gly disagree Disagree	e Neither	25% 14	3% 3% 3%	
n generator and electricity retailer ("Gen-tailer) narily an electricity retailer & Transmission electricity regulatory environment supports incorporation of new busin anisation type espondents urvey respondents excluding gen-tailers	2022/23 ness models and techno Year Strong 2022/23 2022/23	ology in a timely manno gly disagree Disagree 13% 14%	e Neither a 42% 44%	25% 14 25% 8 24% 38	3% 3% 3%	4% 5%

Organisation type	Voor	Strongly disagree Disagree	Noit	ther agree or disagree Agree	Strongly agree	NI/A	Count (n-)
Organisation type All respondents	Year 2022/23	Strongly disagree Disagree 7%	31%	ther agree or disagree Agree	Strongly agree L7% 4%		Count (n=) 118
All survey respondents excluding gen-tailers	2022/23	7%	35%		14% 3%		97
Both generator and electricity retailer ("Gen-tailer)	2022/23	5%	14%		29% 10%		21
Primarily an electricity retailer  EDB & Transmission	2022/23	0% 7%	50% 30%	33% 20%	0% 0% 20% 10%		30
	,						
The current market setting encourage innovation in distribution network man	_	Strongly disagroe Disagroe	Noit	hor agree or disagree Agree	Strongly agree	N/A	Count (n=)
Organisation type All respondents	Year 2022/23	Strongly disagree Disagree 14%	35%	ther agree or disagree Agree	Strongly agree 12% 3%	•	118
All survey respondents excluding gen-tailers	2022/23	13%	36%		12% 3%		97
Both generator and electricity retailer ("Gen-tailer)	2022/23	14%	29%		10% 0%		21
Primarily an electricity retailer  EDB & Transmission	2022/23 2022/23	17% 13%	42% 20%	25% 33%	0% 0% 23% 10%		30
The current market setting encourage innovation in consumer-facing services Organisation type		Strongly disagree Disagree	Noit	ther agree or disagree Agree	Strongly agree	N/A	Count (n=)
All respondents	2022/23	9%	24%		23% 8%	•	118
All survey respondents excluding gen-tailers	2022/23	9%	26%		21% 6%		97
Both generator and electricity retailer ("Gen-tailer)  Primarily an electricity retailer	2022/23	10% 25%	14% 25%	29% 3 33%	33% 14% 0% 8%		21
EDB & Transmission	2022/23	3%	27%		20% 13%		30
							45°
The current market setting encourage innovation in transmission network ma Organisation type		Strongly disagree Disagree	Neit	ther agree or disagree Agree	Strongly agree	N/A	Count (n=)
All respondents	2022/23	6%	21%		14% 2%		118
All survey respondents excluding gen-tailers	2022/23	6%	22%		14% 2%		97
Both generator and electricity retailer ("Gen-tailer)  Primarily an electricity retailer	2022/23	5% 8%	19% 33%	57% : 33%	14% 0% 8% 0%	5% 17%	21 12
EDB & Transmission	2022/23	3%	20%		17%		30
Composition between all stuicitus assessments	240 024 24	ficient level					
Competition between electricity generators ensures wholesale market prices a Organisation type		ficient level Strongly disagree Disagree	Neit	ther agree or disagree Agree	Strongly agree	N/A	Count (n=)
All respondents	2022/23	18%	23%	10%	8%	8%	118
All survey respondents excluding gen-tailers	2022/23	21%	24%		30% 4%		97
Both generator and electricity retailer ("Gen-tailer)  Primarily an electricity retailer	2022/23	5% 42%	19% 17%	5% 8%	8% 24% 8% 0%		21 12
EDB & Transmission	2022/23	23%	17%		30% 3%		30
Commentation between the control of		1					
Competition between electricity generators ensures they build the most efficience organisation type	•	ions Strongly disagree Disagree	Neit	ther agree or disagree Agree	Strongly agree	N/A	Count (n=)
All respondents	2022/23	15%	17%	21%	28% 10%	8%	118
All survey respondents excluding gen-tailers	2022/23	18%	18%		24% 7%		97
Both generator and electricity retailer ("Gen-tailer)  Primarily an electricity retailer	2022/23	5% 42%	8%	10% / 25%	18% 24% 0% 0%		21 12
EDB & Transmission	2022/23	23%	7%		33% 10%		
		a alastuisitu saususuiss		*			
Competition between retailers ensures that consumer prices only rise in line v Organisation type		Strongly disagree Disagree	Neit	ther agree or disagree Agree	Strongly agree	N/A	Count (n=)
All respondents	2022/23	21%	24%		19% 8%	-	118
All survey respondents excluding gen-tailers	2022/23	24%	27% 10%		12% 5% 18% 24%		97
Both generator and electricity retailer ("Gen-tailer)  Primarily an electricity retailer	2022/23 2022/23	50%	25%	10% 8%	0% 8%		21 12
EDB & Transmission	2022/23	20%	30%	23%	13% 10%		30
Percentage of participants who agree that prices in the following electricity may	arkets reflect t	he outcomes expected in a wor	kably compe	titive market: Retail market			
Percentage of participants who agree that prices in the following electricity management of the prices in the pr		he outcomes expected in a wor S rongly disagree Disagree		titive market: Retail market ther agree or disagree Agree	Strongly agree	N/A	Count (n=)
Organisation type All respondents	<b>Year</b> 2022/23	S rongly disagree Disagree 14%	Neit	ther agree or disagree Agree	25% 8%	10%	118
Organisation type All respondents All survey respondents excluding gen-tailers	Year 2022/23 2022/23	S rongly disagree Disagree  14%  14%	Neit 22% 26%	ther agree or disagree Agree 20% 23%	25% 8% 20% 6%	10% 11%	118 97
Organisation type All respondents	<b>Year</b> 2022/23	S rongly disagree Disagree 14%	Neit	ther agree or disagree Agree 20% 23%	25% 8%	10% 11% 5%	118
Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer)	<b>Year</b> 2022/23 2022/23 2022/23	S rongly disagree Disagree 14% 14% 10%	Neit 22% 26% 5%	ther agree or disagree Agree 20% 23% 23% 20% 20% 20% 20% 20% 20% 20% 20% 20% 20	25% 8% 20% 6% 52% 19%	10% 11% 5% 88%	118 97 21
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Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission  Percentage of participants who agree that prices in the following electricity morganisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission  Percentage of participants who agree that prices in the following electricity morganisation type All respondents All survey respondents excluding gen-tailer Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission  Percentage of participants who agree that prices in the following electricity morganisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission  There is a reliable supply of electricity each day Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission  There is enough electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission	Year 2022/23 2021/23 2021/23 2021/23 2021/23 2022/23	Strongly disagree Disagree  14%  14%  10%  17%  13%  he outcomes expected in a wor Strongly disagree Disagree  14%  16%  5%  33%  17%  he outcomes expected in a wor Strongly disagree Disagree  16%  20%  0%  58%  10%  he outcomes expected in a wor Strongly disagree Disagree  6%  7%  0%  Strongly disagree Disagree  6%  7%  0%  Strongly disagree Disagree  1%  1%  0%  0%  Strongly disagree Disagree  1%  1%  0%  0%  0%  Strongly disagree Disagree  1%  1%  0%  0%  0%  0%  0%  O%  O%  O%  O%  O	Neit 22% 26% 5% 50% 20%  kably compe Neit 15% 14% 33% 13%  kably compe Neit 16% 14% 24% 8% 3%  kably compe Neit 7% 7% 5% 0% 7%  Neit 9% 10% 5% 0% 13%  Neit 31% 33%	ther agree or disagree 20% 23% 10% 23% 10% 20% 20% 20% 20% 20% 20% 20% 20% 20% 2	25% 8% 20% 6% 52% 19% 8% 17% 27% 10%  Strongly agree 31% 6% 30% 2% 38% 24% 8% 0% 37% 3%  uding ASX and OTC Strongly agree 20% 3% 18% 2% 33% 5% 0% 0% 27% 3%  arkets Strongly agree 19% 5% 27% 3%  strongly agree 19% 5% 27% 3%  Strongly agree 19% 5% 18% 3% 29% 14% 0% 0% 23% 10%  Strongly agree 46% 29% 18% 3% 56% 36% 20%  Strongly agree 46% 29% 18% 3% 52% 53% 52% 53% 52% 53% 52% 53% 52% 53% 52% 53% 52% 53% 9%	N/A  N/A  N/A  N/A  N/A  N/A  N/A  N/A	118 97 21 12 30  Count (n=) 118
Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer EDB & Transmission  Percentage of participants who agree that prices in the following electricity morganisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission  Percentage of participants who agree that prices in the following electricity morganisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission  Percentage of participants who agree that prices in the following electricity morganisation type All respondents All survey respondent excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer ("Gen-tailer) Primarily an electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission  There is a reliable supply of electricity each day Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission  There is enough electricity to meet ongoing needs Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer ("Gen-tailer)	Year 2022/23	S rongly disagree Disagree  14%  14%  10%  17%  13%  he outcomes expected in a wor Strongly disagree Disagree  14%  16%  5%  33%  17%  he outcomes expected in a wor Strongly disagree Disagree  16%  20%  0%  58%  10%  he outcomes expected in a wor Strongly disagree Disagree  6%  7%  0%  8%  7%  Strongly disagree Disagree  1%  1%  0%  0%  Strongly disagree Disagree  6%  6%  7%  O%  Strongly disagree Disagree  6%  6%  5%  0%  0%  Strongly disagree Disagree  6%  6%  5%  0%  10%	Neit 22% 26% 5% 50% 20%  kably compe Neit 15% 14% 33% 13%  kably compe Neit 16% 14% 24% 8% 3%  kably compe Neit 7% 7% 5% 0% 7% Neit 9% 10% 5% 0% 13% Neit 31% 33% 24% 42%	ther agree or disagree 20% 23% 10% 23% 10% 20% 20% 20% 20% 20% 20% 20% 20% 20% 2	25% 8% 20% 6% 52% 19% 8% 17% 27% 10%  Strongly agree 31% 6% 38% 24% 8% 0% 37% 3%  uding ASX and OTC Strongly agree 20% 3% 18% 2% 33% 5% 0% 0% 27% 3%  arkets Strongly agree 19% 5% 18% 3% 29% 14% 0% 0% 23% 10%  Strongly agree 46% 29% 14% 0% 0% 23% 10%  Strongly agree 46% 29% 14% 0% 0% 23% 10%  Strongly agree 46% 3% 29% 14% 0% 0% 23% 10%  Strongly agree 46% 3% 29% 14% 0% 0% 23% 10%  Strongly agree 46% 29% 48% 3% 52% 48% 24% 33% 52% 48% 24% 33% 52% 48% 9% 48% 10% 88% 17%	N/A  N/A  N/A  N/A  N/A  N/A  N/A  N/A	118 97 21 12 30  Count (n=) 118
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All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer ADB & Transmission Over the next 10 years the electricity system will strike a balance between recorganisation type	2022/23	6%		240/ 240/		
oth generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer DB & Transmission Over the next 10 years the electricity system will strike a balance between re		0/0	25%	31% 31%	4%	3% 1
Primarily an electricity retailer  IDB & Transmission  Over the next 10 years the electricity system will strike a balance between re  Organisation type		7%	29%	31% 27%		3%
DB & Transmission  Over the next 10 years the electricity system will strike a balance between re Organisation type	2022/23 2022/23	0% 8%	10% 42%	29% 52% 33% 8%		<b>0</b> %
Organisation type	2022/23	7%	20%	27% 43%		0%
Organisation type						
· ·	•	angly diseases. Diseases	Noither car	as ay disaayaa Aayaa Ctyoo	adviagrae N/A	Count I
All respondents	Year Str 2022/23	ongly disagree Disagree 8%	31%	ee or disagree Agree Stron 28% 23%	ngly agree N/A 5%	Count (r 5% 1
All survey respondents excluding gen-tailers	2022/23	9%	30%	30% 22%		6%
soth generator and electricity retailer ("Gen-tailer)	2022/23	5%	33%	19% 29%		0%
rimarily an electricity retailer	2022/23	8%	33%	33% 17%		8%
DB & Transmission	2022/23	10%	23%	33% 30%	3%	0%
he New Zealand electricity market ensures electricity is generated efficientl	y					
Organisation type	•	ongly disagree Disagree	Neither agr	ee or disagree Agree Stron	ngly agree N/A	Count (r
All respondents	2022/23	6%	20%	18% 39%	12%	5% 1
All survey respondents excluding gen-tailers	2022/23	5%	23%	22% 38%		5%
soth generator and electricity retailer ("Gen-tailer)	2022/23	10%	10%	0% 43%		5% L <b>7</b> %
rimarily an electricity retailer DB & Transmission	2022/23 2022/23	0% 3%	42% 13%	17% 8% 27% 37%		17% 7%
	2022, 20	•/-	2070	<b>1</b> 77	20,0	
he New Zealand electricity market ensures electricity is transmitted efficien	•					4
Organisation type		ongly disagree Disagree			ngly agree N/A	Count (r
All respondents All survey respondents excluding gen-tailers	2022/23 2022/23	2% 2%	8% 7%	27% 42% 29% 43%		9% 1 9%
oth generator and electricity retailer ("Gen-tailer)	2022/23	0%	14%	19% 43%	2.1	0%
rimarily an electricity retailer	2022/23	0%	8%	33% 33%		1 <b>7</b> %
DB & Transmission	2022/23	3%	7%	30% 43%		3%
he New Zeeland electricity market encures electricity is distributed office.	lv					
he New Zealand electricity market ensures electricity is distributed efficient Organisation type	•	ongly disagree Disagree	Neither agr	ee or disagree Agree Stron	gly agree N/A	Count (r
All respondents	2022/23	4%	23%	25% 34%		8% 1
Ill survey respondents excluding gen-tailers	2022/23	4%	21%	27% 33%	7%	8%
oth generator and electricity retailer ("Gen-tailer)	2022/23	5%	33%	19% 38%		5%
rimarily an electricity retailer	2022/23	8%	42%	17% 17%		17%
DB & Transmission	2022/23	3%	20%	23% 37%	17%	0%
lew Zealand's wholesale market efficiently coordinates electricity production	n and consumption	n.				
Organisation type	Year Str	ongly disagree Disagree	Neither agr	ee or dinagre Agree Stron	ngly agree N/A	Count (r
All respondents	2022/23	8%	14%	14% 42%		8% 1
All survey respondents excluding gen-tailers	2022/23	9%	13%	14% 41%		10%
soth generator and electricity retailer ("Gen-tailer)	2022/23	5% 33%	14%	14% 48% 0% 33%		<b>0</b> %
rimarily an electricity retailer DB & Transmission	2022/23 2022/23		25%	10% 37%		7%
lew Zealand's hedge market efficiently coordinates electricity production ar	•					
Organisation type	_	ongly disagree Disagree			ngly agree N/A	Count (r
All respondents All survey respondents excluding gen-tailers	2022/23 2022/23	14% 15%	18% 18%	23% 18% 25% 10%		25% 1 30%
Both generator and electricity retailer ("Gen-tailer)	2022/23	5%	19%	14% 52%		5%
rimarily an electricity retailer	2022/23	42%	25%	8% 8%	0% 1	L <b>7</b> %
DB & Transmission	2022/23	7%	13%	23% 13%	3% 4	10%
lew Zealand's wholesale market efficiently facilitates timely investment in t	ha alastricity systa	- (4)				
Organisation type		ongly disagree Disagree	Neither agr	ee or disagree Agree Stron	ngly agree N/A	Count (r
•	2022/23	16%	27%	23% 19%		10% 1
III respondents	2022/23	20%	28%	25% 10%	5% 1	L <b>2</b> %
All respondents All survey respondents excluding gen-tailers	2022/22	0%	24%	14% 57%	5%	0%
All survey respondents excluding gen-tailers Soth generator and electricity retailer ("Gen-tailer)	2022/23					
All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer	202 <mark>2</mark> /23	58%	8%	8% 17%		
All survey respondents excluding gen-tailers Soth generator and electricity retailer ("Gen-tailer)		58% 17%	20%			8% 20%
All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer	2022/23 2022/23			8% 17%		
All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer DB & Transmission  New Zealand's hedge market efficiently facilitates timely investment in the electricity retailer Organisation type	2022/23 2022/23 lectricity system.	17% ongly disagree Disagree	20% Neither agr	8% 17% 23% 10% ree or disagree Agree Stron	10% 2 ngly agree N/A	20% Count (r
All survey respondents excluding gen-tailers soth generator and electricity retailer ("Gen-tailer) rimarily an electricity retailer DB & Transmission lew Zealand's hedge market efficiently facilitates timely investment in the electricity retailer Organisation type All respondents	2021/23 2022/23 lectricity system. Year Str 2022/23	17% ongly disagree Disagree 16%	20% Neither agr 14%	8% 17% 23% 10%  ree or disagree Agree Stron 25% 19%	10% 2 ngly agree N/A 3% 2	20% Count (r 24% 1
All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer BDB & Transmission  Iew Zealand's hedge market efficiently facilitates timely investment in the efficients type All respondents All survey respondents excluding gen-tailers	2021/23 2022/23 lectricity system. Year Str 2022/23 2022/23	17% ongly disagree 16% 20%	20% Neither agr 14% 14%	8% 17% 23% 10%  ree or disagree Agree Stron 25% 19% 24% 12%	10% 2 ngly agree N/A 3% 2 2% 2	Count (r 24% 1
All survey respondents excluding gen-tailers soth generator and electricity retailer ("Gen-tailer) primarily an electricity retailer ("Gen-tailer)   DB & Transmission    New Zealand's hedge market efficiently facilitates timely investment in the expression type   All respondents   All survey respondents excluding gen-tailers   Soth generator and electricity retailer ("Gen-tailer)	2021/23 2022/23 lectricity system. Year Str 2022/23 2022/23 2022/23	17% congly disagree Disagree 16% 20% 0%	Neither agr 14% 14% 14%	8% 17% 23% 10%  ree or disagree Agree Stron 25% 19% 24% 12% 29% 48%	10% 2 ngly agree N/A 3% 2 2% 2 5%	Count (r 24% 1 28%
All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer BDB & Transmission  Iew Zealand's hedge market efficiently facilitates timely investment in the efficients type All respondents All survey respondents excluding gen-tailers	2021/23 2022/23 lectricity system. Year Str 2022/23 2022/23	17% ongly disagree 16% 20%	20% Neither agr 14% 14%	8% 17% 23% 10%  ree or disagree Agree Stron 25% 19% 24% 12%	10% 2  ngly agree N/A  3% 2  2% 2  5%  0% 1	Count (r 24% 1
All survey respondents excluding gen-tailers soth generator and electricity retailer ("Gen-tailer) rimarily an electricity retailer DB & Transmission  New Zealand's hedge market efficiently facilitates timely investment in the expression type All respondents All survey respondents excluding gen-tailers Soth generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer DB & Transmission	2022/23  lectricity system.  Year Str  2022/23  2022/23  2022/23  2022/23  2022/23  2022/23	17% rongly disagree Disagree 16% 20% 0% 42%	Neither agr 14% 14% 14% 25%	8% 17% 23% 10%  ree or disagree Agree Stron 25% 19% 24% 12% 29% 48% 8% 8%	10% 2  ngly agree N/A  3% 2  2% 2  5%  0% 1	Count (r 24% 1 28% 5%
All survey respondents excluding gen-tailers soth generator and electricity retailer ("Gen-tailer) primarily an electricity retailer ("Gen-tailer) primarily electricity retailer ("Gen-tailer) electricity ele	2021/23 2022/23 Plectricity system. Year Str 2022/23 2022/23 2022/23 2022/23 2022/23	17% rongly disagree Disagree 16% 20% 0% 42% 13%	20%  Neither agr 14% 14% 14% 25% 10%	8% 17% 23% 10%  ee or disagree Agree Stron 25% 19% 24% 12% 29% 48% 8% 8% 23% 13%	10% 2  ngly agree N/A  3% 2  2% 2  5%  0% 1  3% 3	Count (r 24% 1 28% 5% 17%
All survey respondents excluding gen-tailers soth generator and electricity retailer ("Gen-tailer) rimarily an electricity retailer DB & Transmission  New Zealand's hedge market efficiently facilitates timely investment in the expression type All respondents All survey respondents excluding gen-tailers Soth generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer DB & Transmission	2021/23 2022/23 Plectricity system. Year Str 2022/23 2022/23 2022/23 2022/23 2022/23	17% rongly disagree Disagree 16% 20% 0% 42%	20%  Neither agr 14% 14% 14% 25% 10%	8% 17% 23% 10%  ee or disagree Agree Stron 25% 19% 24% 12% 29% 48% 8% 8% 23% 13%	10% 2  ngly agree N/A  3% 2  2% 2  5%  0% 1  3% 3	Count (r 24% 1 28% 5% 17% 37%
All survey respondents excluding gen-tailers soth generator and electricity retailer ("Gen-tailer) primarily an electricity retailer ("Gen-tailer) primarily an electricity retailer ("Gen-tailer) primarily should be a survey respondent of the excluding gen-tailers promotes excluding gen-tailers and electricity retailer ("Gen-tailer) primarily an electricity retailer ("Gen-tailer) primarily electricity electricity electricity electricity electricity electricity electricity electricity electricity electricit	2021/23 2022/23 lectricity system. Year Str 2022/23 2022/23 2022/23 2022/23 2022/23 2022/23	17%  rongly disagree Disagree 16% 20% 0% 42% 13%  rongly disagree Disagree	Neither agr 14% 14% 14% 25% 10%	8% 17% 23% 10%  ree or disagree Agree Stron 25% 19% 24% 12% 29% 48% 8% 8% 23% 13%  ree or disagree Agree Stron	10% 2  ngly agree N/A  3% 2  2% 2  5%  0% 1  3% 3  ngly agree N/A  11%	Count (r 24% 1 28% 5% 17% S7% Count (r 5% 1
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Electricity market settings will support an efficient transition of the energy sector to low emissions								
Organisation type All respondents	<b>Year Agree</b> 2021/22	Disa 22	gree N/A 30	Neithe 7	er agree or disagree	Strongly agree	e Strongly disagree Co	ount (n=) 114
All survey respondents excluding gen-tailers	2021/22	16	25	6		8 1		93
Both generator and electricity retailer ("Gen-tailer)	2021/22	6	5	1		3	6 0_	21
Primarily an electricity retailer  EDB & Transmission	2021/22 2021/22	2 6	3 8	3 0	1	3	5 4 5 0	15 30
where the state of								
The electricity system will maintain reliability through the transition to low-emissions energy Organisation type	Year Agree	Disa	gree N/A	Neithe	er agree or disagree	Strongly agree	e Strongly disagree Co	ount (n=)
All respondents	2021/22	42	23	7	2	4 1	7 1	114
All survey respondents excluding gen-tailers  Both generator and electricity retailer ("Gen-tailer)	2021/22 2021/22	34 8	22 1	6 1	2	20 1	0 1 7 0	93
Primarily an electricity retailer	2021/22	3	5	2		4	1 0_	15
EDB & Transmission	2021/22	13	6	1		4	6 0	30
The electricity industry is meeting consumers' needs								
Organisation type	Year Agree		gree N/A		er agree or disagree		Strongly disagree Co	
All respondents All survey respondents excluding gen-tailers	2021/22 2021/22	48 39	36 34	1	1		9 10 3 9	93
Both generator and electricity retailer ("Gen-tailer)	2021/22	9	2	0		3	6 1	21
Primarily an electricity retailer  EDB & Transmission	2021/22 2021/22	3 17	6 9	0 0		1 3	0 50	15 30
	2021/22	Τ,						30
The electricity industry will meet consumers' evolving needs in the future  Organisation type	Year Agree	Dica	gree N/A	Noithe	er agree or disagree	Strongly agree	e Strongly disag ee Co	ount (n=)
All respondents	2021/22	40	26	1		26 1		114
All survey respondents excluding gen-tailers	2021/22	29	26	1	2	1	6 10_	93
Both generator and electricity retailer ("Gen-tailer)  Primarily an electricity retailer	2021/22 2021/22	11 1	0 6	0 0		2	6	21 15
EDB & Transmission	2021/22	17	6	0		5	1	30
I have confidence in the role the EA plays as kaitiaki of the electricity sector								
Organisation type	Year Agree		gree N/A		er agree or disagree	Strongly agree	e Strongly disagree Co	
All respondents All survey respondents excluding gen-tailers	2021/22 2021/22	22 14	31 27	5 5		60	5 15 3 14	114 93
Both generator and electricity retailer ("Gen-tailer)	2021/22	8	4	0		6	2 1	21
Primarily an electricity retailer	2021/22	2	3	2		1	1 6	15
EDB & Transmission	2021/22	4	8	1		.3	0 4	30
The electricity sector operates efficiently					0	_		
Organisation type All respondents	<b>Year Agree</b> 2021/22	Disa 34	gree N/A	Neith	r agree or disagree	Strongly agree	e Strongly disagree Co	ount (n=) 114
All survey respondents excluding gen-tailers	2021/22	26	31	5			6 9	93
Both generator and electricity retailer ("Gen-tailer)	2021/22	8	2	0		5	5 1	21
Primarily an electricity retailer  EDB & Transmission	2021/22 2021/22	2 11	7 8	1		1 4	0 4 4 2	15 30
	,							
The electricity system delivers a high level of reliability  Organisation type	Year Agree 👞	Disa	gree N/A	Noithe	er agree or disagree	Strongly agree	e Strongly disagree Co	ount (n=)
All respondents	2021/22	57	6	3		.3 3		114
All survey respondents excluding gen-tailers	2021/22	50	6	3		.2 1		93
Both generator and electricity retailer ("Gen-tailer)	2021/22		0	0		1 1	3 0	21
Primarily an electricity retailer  EDB & Transmission	2021/22 2021/22	6 15	2 1	1 1		2 1	0 1	15 30
	CK							
The EA actively monitors market outcomes  Organisation type	Year Agree	Disa	gree N/A	Neithe	er agree or disagree	Strongly agree	e Strongly disagree Co	ount (n=)
All respondents	2021/22	53	13	6	2	16	9 7	114
All survey respondents excluding gen-tailers  Both generator and electricity retailer ("Gen-tailer)	2021/22 2021/22	41 12	11 2	5 1	2	22 4	7 7 2 0	93
Primarily an electricity retailer	2021/22	4	3	1		3	2 2	15
EDB & Transmission	2021/22	15	1	1		8	2 3	30
The EA actively monitors participant behaviour								
Organisation type	Year Agree		gree N/A		er agree or disagree		Strongly disagree Co	
All respondents All survey respondents excluding gen-tailers	2021/22 2021/22	51 39	13 10	5		.6 1 .4	3 6 9 6	93
Both generator and electricity retailer ("Gen-tailer)	2021/22	12	3	0		2	4 0	21
Primarily an electricity retailer  EDB & Transmission	2021/22 2021/22	4 14	2 2	1 1		9	3 3	15 30
	->-1/							
The EA holds participants to account for their actions Organisation type	Voor A	<b>.</b>	groe Bl/s	NI=2+1	ur agree en elle	Ctuanal	Strongly disease	ount (m.)
Organisation type All respondents	<b>Year Agree</b> 2021/22	Disa 45	gree N/A 20	Neithe 6	er agree or disagree	Strongly agree	Strongly disagree Co	ount (n=) 114
All survey respondents excluding gen-tailers	2021/22	32	18	6			4 13	93
Both generator and electricity retailer ("Gen-tailer)  Primarily an electricity retailer	2021/22 2021/22	13 4	2 1	0 1		3 1	3 0 1 7	21 15
EDB & Transmission	2021/22	13	3	1	1	.0	2 1	30
New entrant retailers can operate in a level playing field with established retailers								
New entrant retailers can operate in a level playing field with established retailers  Organisation type	Year Agree	Disa	gree N/A	Neithe	er agree or disagree	Strongly agree	e Strongly disagree Co	ount (n=)
All respondents	2021/22	18	29	12	1	.4 1	0 31	114
All survey respondents excluding gen-tailers  Both generator and electricity retailer ("Gen-tailer)	2021/22 2021/22	15 3	24 5	11 1	1	.0 4	3 30 7 1	93
Primarily an elect icity retailer	2021/22	0	2	0		2	0 11	15
EDB & ransmission	2021/22	5	10	4		3	1 7	30
New entrant generators can operate on a level playing field with established generators								
Organisation type	Year Agree		gree N/A		er agree or disagree		Strongly disagree Co	
All respondents All survey respondents excluding gen-tailers	2021/22 2021/22	24 18	24 18	15 14		.8	9 24 3 24	93
Both generator and electricity retailer ("Gen-tailer)	2021/22	6	6	1		2	6 0	21
Primarily an electricity retailer  EDB & Transmission	2021/22 2021/22	1 5	2 5	4 5			0 8 2 7	15 30
			_	_			,	
The electricity regulatory environment supports incorporation of new business models and technolog	•	Di-	gree NI/A	Naith	r agree or discour	Strongly	Strongly diagram	ount (r=)
Organisation type All respondents	Year Agree 2021/22	28	gree N/A 30	Neithe 11	er agree or disagree		Strongly disagree Co	ount (n=) 114
All survey respondents excluding gen-tailers	2021/22	18	28	10		.8	2 17	93
Both generator and electricity retailer ("Gen-tailer)  Primarily an electricity retailer	2021/22 2021/22	10 2	2 4	1 4		6 1	1 0 4	21 15
EDB & Transmission	2021/22	5	8	1		_	1 6	30
The current market cottings appearage innerestion in consertion								
The current market settings encourage innovation in generation  Organisation type	Year Agree	Disa	gree N/A	Neithe	er agree or disagree	Strongly agree	e Strongly disagree Co	ount (n=)
All respondents	2021/22	26	36	15	2	.5	5 7	114
All survey respondents excluding gen-tailers	2021/22	20	31	13	1	.9	3 7	93

Both generator and electricity retailer ("Gen-tailer)	2021/22	6	5	2	6	2	0	21
Primarily an electricity retailer EDB & Transmission	2021/22 2021/22	0	5	4 6	4	0 1	2	15 30
	2021/22				<u> </u>	-		30
The current market settings encourage innovation in distribution network management  Organisation type	Year Agree	Disa	gree N/A	Neither agree o	r disagree Strongl	y agree Strongl	y disagree Count (	(n=)
All respondents All survey respondents excluding gen-tailers	2021/22 2021/22	16 13	38 32	12 9	34 28	<u>2</u> 1	12 10	114 93
Both generator and electricity retailer ("Gen-tailer)	2021/22	3	6	3	6	1	2	21
Primarily an electricity retailer EDB & Transmission	2021/22 2021/22	0 6	5 9	1	5 9	0 1	4	15 30
The current market settings encourage innovation in consumer-facing services								
Organisation type	Year Agree		gree N/A	Neither agree o			y disagree Count (	
All respondents All survey respondents excluding gen-tailers	2021/22 2021/22	32 23	21 18	9	31 27	<u>7</u> 3	14 13	114 93
Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer	2021/22 2021/22	9 2	3 2	2	4	4	1 6	21 15
EDB & Transmission	2021/22	9	7	3	7	1	3	30
The current market settings encourage innovation in transmission network management								
Organisation type All respondents	<b>Year Agree</b> 2021/22	Disa 12	gree N/A 19	Neither agree o	r disagree Strongl	y agree Strongl	y disagree Count (	(n=) 114
All survey respondents excluding gen-tailers	2021/22	9	15	25	33	2	9	93
Both generator and electricity retailer ("Gen-tailer)  Primarily an electricity retailer	2021/22 2021/22	3 0	4 3	5 6	7 6	0	0	21 15
EDB & Transmission	2021/22	3	2	9	8	1	7	30
Competition between electricity generators ensures wholesale market prices are set at ar	n efficient level					X		
Organisation type All respondents	<b>Year Agree</b> 2021/22	Disa 24	gree N/A 32	Neither agree of 12	r disagree Strongl	y agree Strongl	y disagree Count ( 21	(n=) 114
All survey respondents excluding gen-tailers	2021/22	18	31	8	9	8	19	93
Both generator and electricity retailer ("Gen-tailer)  Primarily an electricity retailer	2021/22 2021/22	6 0	1 6	1	0	<b>5</b> 0	2 8	21 15
EDB & Transmission	2021/22	9	11	3		2	2	30
Competition between electricity generators ensures they build the most efficient power s				•				
Organisation type All respondents	Year Agree 2021/22	Disa 26	gree N/A 31	Neither agree	r disag ee Strongl 14	<b>y agree Strongl</b> 15	y disagree Count ( 14	(n=) 114
All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer)	2021/22 2021/22	20 6	30 1	11	11	8 7	13	93 21
Primarily an electricity retailer	2021/22	2	5	2	0	0	6	15
EDB & Transmission	2021/22	8	7	4	4	4	3	30
Competition between retailers ensures that consumer prices only rise in line with costs to Organisation type	o the electricity companies Year Agree	Dica	ree N/A	Neither agree o	r disagrap Strongl	y agree Strongl	y disagree Count (	(n=)
All respondents	2021/22	27	19	8	17	18	25	114
All survey respondents excluding gen-tailers  Both generator and electricity retailer ("Gen-tailer)	2021/22 2021/22	21	18	5 3	14 3	11 7	24 1	93
Primarily an electricity retailer	2021/22	4	2	0	1	1	7	15
EDB & Transmission	2021/22	5	8	3	5	3	ь	30
Percentage of participants who agree that prices in the following electricity markets refle	ct the outcomes expected in a w				r disagrae Strongl	y agree Strongl	y disagree Count (	/m=\
Organisation type	Year Agree	<b>Disa</b>	gree N/A	Neither agree C	ı uısagree Strongi	y agree Julingi		(n=)
All respondents	Year Agree 2021/22	34		Neither agree o	22	13	18	114
All respondents All survey respondents excluding gen-tailers	2021/22 2021/22 2021/22 2021/22	34 28	16 15	11 8	22 20	13	18	114 93
All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission	2021/22 2021/22 2021/22 2021/22 2021/22	34 28 6 2 9	16 15 1 5 5	11 8 3 2 3	22 20 2 0	13 5 8 0	18 17 1	114 93 21 15
All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission  Percentage of participants who agree that prices in the following electricity markets refle Organisation type	2021/22 2021/22 2021/22 2021/22 2021/22 ct the outcomes expected in a wo	34 28 6 2 9 orkably compe	16 15 1 5 5 etitive mark	11 8 3 2 3 et: Spot market Neither agree o	22 20 2 0 9	13 5 8 0 2 y agree Strongl	18 17 1 6 2 y disagree Count (	114 93 21 15 30 (n=)
All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission  Percentage of participants who agree that prices in the following electricity markets refle	2021/22 2021/22 2021/22 2021/22 2021/22 cct the outcomes expected in a wo	34 28 6 2 9 orkably compe	16 15 1 5 5	11 8 3 2 3 et: Spot market	22 20 2 0 9	13 5 8 0 2	18 17 1 6 2	114 93 21 15 30
All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission  Percentage of participants who agree that prices in the following electricity markets refle Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer)	2021/22 2021/22 2021/22 2021/22 2021/22 2021/22 2021/22 2021/22 2021/22	34 28 6 2 9 orkably compe Disa 25 17 8	16 15 1 5 5 etitive mark gree N/A 21 20 1	11 8 3 2 3 et: Spot market Neither agree c 20 16 4	22 20 2 0 9 or disagree Strongl	13 5 8 0 2 y agree Strongl	18 17 1 6 2 y disagree Count (	114 93 21 15 30 (n=) 114 93 21
All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission  Percentage of participants who agree that prices in the following electricity markets refle Organisation type All respondents All survey respondents excluding gen-tailers	2021/22 2021/22 2021/22 2021/22 2021/22 ct the outcomes expected in a work Year Agree 2021/22 2021/22	34 28 6 2 9 orkably compe Disa 25 17	16 15 1 5 5 etitive mark gree N/A 21 20	11 8 3 2 3 et: Spot market Neither agree of	22 20 2 0 9 or disagree Strongl	13 5 8 0 2 y agree Strongl	18 17 1 6 2 y disagree Count (	114 93 21 15 30 (n=) 114 93
All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission  Percentage of participants who agree that prices in the following electricity markets refle Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer	2021/22 2021/22 2021/22 2021/22 2021/22 2021/22 2021/22 2021/22 2021/22 2021/22 2021/22 2021/22 2021/22	34 28 6 2 9 orkably comperiors Disa 25 17 8 3 6	16 15 1 5 5 etitive mark gree N/A 21 20 1 4 5	11 8 3 2 3 et: Spot market Neither agree c 20 16 4 1 8	22 20 2 0 9 <b>or disagree Strongl</b> 16 15 1 0 7	13 5 8 0 2 y agree Strongl 14 8 6 0 2	18 17 1 6 2  y disagree Count (  18 17 1 1 7	114 93 21 15 30 (n=) 114 93 21 15
All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission  Percentage of participants who agree that prices in the following electricity markets refle Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission  Percentage of participants who agree that prices in the following electricity markets refle Organisation type	2021/22 2021/22 2021/22 2021/22 2021/22 2021/22 2021/22 2021/22 2021/22 2021/22 2021/22 2021/22 2021/22 2021/22 2021/22	34 28 6 2 9 orkably compering the compering	16 15 1 5 5 etitive mark gree N/A 21 20 1 4 5 etitive mark gree N/A	11 8 3 2 3 et: Spot market Neither agree c 20 16 4 1 8 et: Hedge market, Neither agree c	22 20 2 0 9  r disagree Strongl 16 15 1 0 7  ncluding ASX and OT r disagree Strongl	13 5 8 0 2 y agree Strongl 14 8 6 0 2	18 17 1 6 2 y disagree Count ( 18 17 1 7 2	114 93 21 15 30 (n=) 114 93 21 15 30 (n=)
All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission  Percentage of participants who agree that prices in the following electricity markets refle Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission  Percentage of participants who agree that prices in the following electricity markets refle Organisation type All respondents All survey respondents excluding gen-tailers	2021/22 2021/22 2021/22 2021/22 2021/22 2021/22 2021/22 2021/22 2021/22 2021/22 2021/22 2021/22 2021/22 2021/22 2021/22 2021/22 2021/22	34 28 6 2 9 orkably compe Disa 25 17 8 3 6 orkably compe Disa 22 12	16 15 1 5 5 etitive mark gree N/A 21 20 1 4 5 etitive mark gree N/A 17	11 8 3 2 3 et: Spot market Neither agree of 20 16 4 1 8 et: Hedge market, Neither agree of 32	22 20 2 0 9  or disagree Strongl 16 15 1 0 7	13 5 8 0 2 y agree Strongl 14 8 6 0 2	18 17 1 6 2  y disagree Count ( 18 17 1 7 2  y disagree Count (	114 93 21 15 30 (n=) 114 93 21 15 30 (n=) 114 93
All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission  Percentage of participants who agree that prices in the following electricity markets refle Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission  Percentage of participants who agree that prices in the following electricity narkets refle Organisation type All respondents	2021/22 2021/22 2021/22 2021/22 2021/22 2021/22 2021/22 2021/22 2021/22 2021/22 2021/22 2021/22 2021/22 2021/22 2021/22	34 28 6 2 9 orkably comperiors Disa 25 17 8 3 6 orkably comperiors Disa 222	16 15 1 5 5 etitive mark 21 20 1 4 5 etitive mark gree N/A	11 8 3 2 3 et: Spot market Neither agree of 20 16 4 1 8 et: Hedge market, Neither agree of	22 20 2 0 9 or disagree Strongl 16 15 1 0 7 or disagree ASX and OT or disagree Strongl	13 5 8 0 2 y agree Strongl 14 8 6 0 2 C y agree Strongl 4	18 17 1 6 2  y disagree Count (  18 17 1 7 2  y disagree Count (  14	114 93 21 15 30 (n=) 114 93 21 15 30 (n=) 114
All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission  Percentage of participants who agree that prices in the following electricity markets refle Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission  Percentage of participants who agree that prices in the following electricity narkets refle Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer ("Gen-tailer) Primarily an electricity retailer	2021/22 2021/22 2021/22 2021/22 2021/22 2021/22 2021/22 2021/22 2021/22 2021/22 2021/22 2021/22 2021/22 2021/22 2021/22 2021/22 2021/22 2021/22 2021/22 2021/22	34 28 6 2 9 orkably compe Disa 25 17 8 3 6 orkably compe Disa 22 12	16 15 1 5 5 etitive mark gree N/A 21 20 1 4 5 etitive mark gree N/A 17 16 1 3	11 8 3 2 3 et: Spot market Neither agree of 20 16 4 1 8 et: Hedge market, Neither agree of 32 25 7	22 20 2 0 9 or disagree Strongl 16 15 1 0 7 or disagree ASX and OT or disagree Strongl	13 5 8 0 2 y agree Strongl 14 8 6 0 2 C y agree Strongl 4	18 17 1 6 2  y disagree Count ( 18 17 1 7 2  y disagree Count ( 14 14 0	114 93 21 15 30 (n=) 114 93 21 15 30 (n=) 114 93 21
All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission  Percentage of participants who agree that prices in the following electricity markets refle Organisation type All respondents Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission  Percentage of participants who agree that prices in the following electricity markets refle Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer ("Gen-tailer) Primarily an electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission	2021/22 2021/22	34 28 6 2 9 orkably comperitions 25 17 8 3 6 orkably comperitions 22 12 10 2 2 orkably comperitions	16 15 1 5 5 etitive mark gree N/A 21 20 1 4 5 etitive mark gree N/A 17 16 1 3 3 etitive mark	11 8 3 2 3 2 Et: Spot market Neither agree of 20 16 4 1 8 Et: Hedge market, Neither agree of 32 25 7 2 10 Et: Ancillary service	22 20 2 0 9  or disagree Strongl 16 15 1 0 7  or disagree Strongl 25 24 1 1 1 11	13 5 8 0 2 y agree Strongl 14 8 6 0 2 C y agree Strongl 4 2 2 1 1	18 17 1 6 2  y disagree Count (  18 17 1 7 2  y disagree Count (  14 14 0 6 3	114 93 21 15 30 (n=) 114 93 21 15 30 (n=) 114 93 21 15 30
All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission  Percentage of participants who agree that prices in the following electricity markets refle Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission  Percentage of participants who agree that prices in the following electricity lnarkets refle Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission  Percentage of participants who agree that prices in the following electricity markets refle Organisation type All respondents	2021/22 2021/22	34 28 6 2 9 orkably comperitions 25 17 8 3 6 orkably comperitions 22 12 10 2 2 orkably comperitions	16 15 1 5 5 etitive mark gree N/A 21 20 1 4 5 etitive mark gree N/A 17 16 1 3 3 etitive mark gree N/A	11 8 3 2 3 2 Et: Spot market Neither agree of 20 16 4 1 8 Et: Hedge market, Neither agree of 32 25 7 2 10 Et: Ancillary service Neither agree of 41	22 20 2 0 9  or disagree Strongl 16 15 1 0 7  or disagree Strongl 25 24 1 1 1 11	13 5 8 0 2 y agree Strongl 14 8 6 0 2 C y agree Strongl 4 2 2 1 1	18 17 1 6 2  y disagree Count ( 18 17 1 7 2  y disagree Count ( 14 14 0 6	114 93 21 15 30 (n=) 114 93 21 15 30 (n=) 114 93 21 15 30
All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission  Percentage of participants who agree that prices in the following electricity markets refle Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission  Percentage of participants who agree that prices in the following electricity inarkets refle Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission  Percentage of participants who agree that prices in the following electricity markets refle Organisation type All respondents All survey respondents excluding gen tailers All respondents All survey respondents excluding gen tailers	2021/22 2021/22	34 28 6 2 9 orkably compering to the com	16 15 1 5 5 stitive mark gree N/A 21 20 1 4 5 stitive mark gree N/A 17 16 1 3 3 stitive mark gree N/A 6 6	11 8 3 2 3 2 t: Spot market Neither agree of 20 16 4 1 8 et: Hedge market, Neither agree of 32 25 7 2 10 et: Ancillary service Neither agree of 41 32	22 20 2 0 9  r disagree Strongl 16 15 1 0 7  ncluding ASX and OT r disagree Strongl 25 24 1 1 11 11	13 5 8 0 2 y agree Strongl 14 8 6 0 2 C y agree Strongl 4 2 2 1 1	18 17 1 6 2  y disagree Count (  18 17 1 7 2  y disagree Count (  14 14 0 6 3	114 93 21 15 30 (n=) 114 93 21 15 30 (n=) 114 93 (n=) 114 93
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All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission  Percentage of participants who agree that prices in the following electricity markets refle Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission  Percentage of participants who agree that prices in the following electricity markets refle Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission  Percentage of participants who agree that prices in the following electricity markets refle Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission  There is a reliable supply of electricity each day Organisation type All respondents All survey respondents excluding gen-tailers Both genera or and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission  There is a neulable supply of electricity each day Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission  There is enough electricity to meet ongoing needs Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission	2021/22 2021/22	34 28 6 2 9 orkably comperiors Disa 25 17 8 3 6 orkably comperiors Disa 22 12 10 2 2 2 orkably comperiors Disa 17 13 4 0 3 Disa 50 43 7 7 13 Disa 42 36 6 5 12 Disa 34	16 15 1 5 5 5 etitive mark gree N/A 21 20 1 4 5 etitive mark gree N/A 17 16 1 3 3 etitive mark gree N/A 6 0 1 1 gree N/A 4 0 2 1 gree N/A 20 19 1 5 4	20 16 4 1 8 8 2 20 16 4 1 8 8 2 21 20 16 4 1 8 8 2 2 2 2 10 2 10 Reither agree of the service Neither Neither agree of the service Neither N	22 20 2 0 9  or disagree Strongl 16 15 1 0 7  or disagree Strongl 25 24 1 1 11 11  or disagree Strongl 38 33 5 4 11  or disagree Strongl 11 11 11 0 3 2 or disagree Strongl 23 19 4 22 7	13 5 8 0 2 y agree Strongl 14 8 6 0 2 C y agree Strongl 4 2 2 1 1 1 y agree Strongl 8 5 3 0 4 y agree Strongl 47 33 14 2 14 2 14 y agree Strongl 47 33 14 2 14 y agree Strongl 47 33 14 2 14 y agree Strongl 11	18 17 16 2  y disagree Count (  18 17 1 7 2  y disagree Count (  14 14 0 6 3  y disagree Count (  4 4 0 1 1 1  y disagree Count (  0 0 0 0 0 0 0 0 0 0 0 0 0 1 1 1 1  y disagree Count (  3 3 3 0 1 1 1  y disagree Count (  0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	114 93 21 15 30 (n=) 114 93 21 15 30
All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission  Percentage of participants who agree that prices in the following electricity markets refle Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission  Percentage of participants who agree that prices in the following electricity narkets refle Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer EDB & Transmission  Percentage of participants who agree that prices in the following electricity markets refle Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer ("Gen-tailer) Primarily an electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission  There is a reliable supply of electricity each day Organisation type All respondents All survey espondents excluding gen-tailers Both genera or and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission  There is enough electricity to meet ongoing needs Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission  There is enough electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission  The eurrent electricity retailer ("Gen-tailer) Primarily an electricity retailer ("Gen-tailer) Primarily an electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission	2021/22 2021/22	34 28 6 2 9 orkably comperiors Disa 25 17 8 3 6 orkably comperiors Disa 22 12 10 2 2 2 orkably comperiors Disa 17 13 4 0 3 Disa 50 43 7 7 13 Disa 42 36 6 5 12 Disa 34	16 15 1 5 5 8titive mark gree N/A 21 20 1 4 5 8titive mark gree N/A 17 16 1 3 3 3 8titive mark gree N/A 6 6 0 1 1 1 gree N/A 4 0 2 1 1 gree N/A 4 0 2 1 1 specific mark gree N/A 4 0 2 1 1 specific mark gree N/A 4 0 2 1 1 specific mark gree N/A 4 0 2 1 1 specific mark gree N/A 4 0 2 1 1 specific mark gree N/A 4 0 2 1 1 specific mark gree N/A 4 0 2 1 1 specific mark gree N/A 4 0 2 1 1 specific mark gree N/A 4 0 2 1 1 specific mark gree N/A 4 0 2 1 1 specific mark gree N/A 4 0 2 1 1 specific mark gree N/A 4 0 2 1 1 specific mark gree N/A 4 0 2 1 1 5 4 0 2 2 1 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2	20 16 4 1 8 8 2 20 16 4 1 8 8 2 21 20 16 4 1 8 8 2 2 2 2 10 2 10 Reither agree of the service Neither Neither agree of the service Neither N	22 20 2 0 9  or disagree Strongl 16 15 1 0 7  or disagree Strongl 25 24 1 1 11 11  or disagree Strongl 38 33 5 4 11  or disagree Strongl 11 11 11 0 3 2 or disagree Strongl 23 19 4 22 7	13 5 8 0 2 y agree Strongl 14 8 6 0 2 C y agree Strongl 4 2 2 1 1 1 y agree Strongl 8 5 3 0 4 y agree Strongl 47 33 14 2 14 2 14 y agree Strongl 47 33 14 2 14 y agree Strongl 47 33 14 2 14 y agree Strongl 11	18 17 16 2  y disagree Count (  18 17 1 7 2  y disagree Count (  14 14 0 6 3  y disagree Count (  4 4 0 1 1 1  y disagree Count (  0 0 0 0 0 0 0 0 0 0 0 0 0 1 1 1 1  y disagree Count (  3 3 3 0 1 1 1  y disagree Count (  0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	114 93 21 15 30 (n=) 114 93 21 15 30
All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission  Percentage of participants who agree that prices in the following electricity markets refle Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission  Percentage of participants who agree that prices in the following electricity narkets refle Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission  Percentage of participants who agree that prices in the following electricity markets refle Organisation type All respondents All survey respondents excluding gen tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission  There is a reliable so ply of electricity each day Organisation type All respondents All survey espondents excluding gen-tailers Both genera or and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission  There is enough electricity to meet ongoing needs Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission  The current electricity market arrangements ensure an appropriate balance between relia Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer EDB & Transmission	2021/22 2021/22	34 28 6 2 9 orkably comperiors Disa 25 17 8 3 6 orkably comperiors Disa 22 12 10 2 2 orkably comperiors Disa 17 13 4 0 3 Disa 50 43 7 7 13 Disa 50 43 7 7 13 Disa 42 36 6 5 12 Disa	16 15 1 5 5 8titive mark gree N/A 21 20 1 4 5 8titive mark gree N/A 17 16 1 3 3 8titive mark gree N/A 6 6 0 1 1 1 gree N/A 4 0 2 1 1 gree N/A 20 19 1 5 4	set: Spot market Neither agree of	22 20 2 0 9  r disagree Strongl 16 15 1 0 7  ncluding ASX and OT r disagree Strongl 25 24 1 1 11 11 11 11 11 0 38 38 33 5 4 11  r disagree Strongl 38 33 5 4 11  rr disagree Strongl 23 19 4 22 7  rr disagree Strongl 23 19 4 22 7	13 5 8 0 2 y agree Strongl 14 8 6 0 2 C y agree Strongl 4 2 2 1 1 1 y agree Strongl 8 5 3 0 4 y agree Strongl 47 33 14 2 14 2 14 y agree Strongl 47 33 14 2 14 2 14 y agree Strongl 47 33 14 2 14 y agree Strongl 47 33 14 2 14 2 14	18 17 16 2  y disagree Count ( 18 17 1 7 2  y disagree Count ( 14 14 0 6 3  y disagree Count ( 4 4 0 1 1 1  y disagree Count ( 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	114 93 21 15 30  (n=) 114 93 21 15 30

Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission	Year Agree 2021/22 2021/22 2021/22 2021/22 2021/22 2021/22		31 1 27 4 9	0 2 <sup>2</sup> 7 2! 3 1	7 7	1 21 4 15
The New Zealand electricity market ensures electricity is generated efficiently Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission	Year Agree 2021/22 2021/22 2021/22 2021/22 2021/22		26 22 4 5		2 20 1 12	
The New Zealand electricity market ensures electricity is transmitted efficiently Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission	Year Agree 2021/22 2021/22 2021/22 2021/22 2021/22	43	1	0 19 4 9 2 9	4 17	
The New Zealand electricity market ensures electricity is distributed efficiently Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission  New Zealand's wholesale market efficiently coordinates electricity production and consumption.	Year Agree 2021/22 2021/22 2021/22 2021/22 2021/22		19 1 15 1 4 1	1 2: 3 4 2 (	5 11 1 9	
Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission	Year Agree 2021/22 2021/22 2021/22 2021/22 2021/22		13 1 13 1 3			
New Zealand's hedge market efficiently coordinates electricity production and consumption.  Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer)  Primarily an electricity retailer  EDB & Transmission	Year Agree 2021/22 2021/22 2021/22 2021/22 2021/22 2021/22		ee N/A 22 3 21 2 1 4 1	20	9 4 6 1 3 3	9 93
New Zealand's wholesale market efficiently facilitates timely investment in the electricity system.  Organisation type	Year Agree		ee N/A	Neither agree or disagree	Strongly agree	Strongly disagree Count (n=)
All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission	2021/22 2021/22 2021/22 2021/22 2021/22		4 3	0 1 4 3	9 7 7 4 2 3 2 7 1	
All survey respondents excluding gen-tailers  Both generator and electricity retailer ("Gen-tailer)  Primarily an electricity retailer	2021/22 2021/22 2021/22	14 8 1 6 Disagre	26 2 4 3 7 ee N/A 21 3 20 3	0 11 4 3 8	7 4 2 3 2 7 1  Strongly agree 6 4	12 93 21 6 15 1 30  Strongly disagree Count (n=)
All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission  New Zealand's hedge market efficiently facilitates timely investment in the electricity system. Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer	2021/22 2021/22 2021/22 2021/22 <b>Year</b> Agree 2021/22 2021/22 2021/22 2021/22 2021/22	14 8 1 6 Disagre 12 7 5 4	26 2 4 3 7  ee N/A 21 3 20 3 1 4 3 1  ee N/A 19 17 2 3	Neither agree or disagree  Neither agree or disagree  Neither agree or disagree  Neither agree or disagree  1:	7 4 2 3 2 7 1  Strongly agree 6 4 1 1 5 3 1 7 1  Strongly agree 9 17	12 93 21 6 15 1 30  Strongly disagree Count (n=) 14 114 14 93 21 6 15 2 30  Strongly disagree Count (n=) 12 114 12 93 21 5 15

Electricity market settings will support an efficient transition of the energy sector	to low emissions							
Organisation type	Year	Strongly disagree Disagree		Neither ag Agree		Strongly agree N/A		Count (n=)
All respondents	2021/22	7%	26%	27%	19%	14%		114
All survey respondents excluding gen-tailers  Both generator and electricity retailer ("Gen-tailer)	2021/22 2021/22	9% 0%	27% 24%	30% 14%	17% 29%	11% 29%		93 21
Primarily an electricity retailer	2021/22	27%	20%	20%	13%			21 15
EDB	2021/22	0%	27%	37%	20%	17%		26
							-70	
The electricity system will maintain reliability through the transition to low-emiss	•							
Organisation type All respondents	Year 2021/22	Strongly disagree Disagree 1%	20%	Neither ag Agree 21%	37%	Strongly agree N/A 15%		Count (n=) 114
All survey respondents excluding gen-tailers	2021/22	1%	24%	22%	37%	11%		93
Both generator and electricity retailer ("Gen-tailer)	2021/22	0%	5%	19%	38%	33%		21
Primarily an electricity retailer	2021/22	0%	33%	27%	20%	7%	13%	15
EDB	2021/22	0%	20%	13%	43%	20%	3%	26
The electricity industry is meeting consumers' needs	Voor	Strongly diseases Diseases		Naithau ag Agua		Strongly agree NI/A		Count (n=1
Organisation type All respondents	Year 2021/22	Strongly disagree Disagree 9%	32%	Neither ag Agree 9%	42%	Strongly agree N/A 8%		Count (n=) 114
All survey respondents excluding gen-tailers	2021/22	10%	37%	8%	42%	3%		93
Both generator and electricity retailer ("Gen-tailer)	2021/22	5%	10%	14%	43%	29%	0%	21
Primarily an electricity retailer	2021/22	33%	40%	7%	20%	0%	0%	15
EDB	2021/22	0%	30%	10%	57%	3%	0%	26
The electricity industry will meet consumers' evolving needs in the future Organisation type	Year	Strongly disagree Disagree		Neither ag Agree	c	Strongly agree N/A		Count (n=)
All respondents	2021/22	9%	23%	23%	35%	10%	6% 6% 5% 20% 0%  A Co 6% 6% 5% 13% 3%  A Co 1% 1% 0% 0% 0%  A Co 4% 5% 0% 13% 3%  A Co 4% 5% 0% 13% 3%	114
All survey respondents excluding gen-tailers	2021/22	11%	28%	23%	31%	6%		93
Both generator and electricity retailer ("Gen-tailer)	2021/22	0%	0%	24%	52%	24%		21
Primarily an electricity retailer	2021/22	40%	40%	13%	7%	0%		15
EDB	2021/22	3%	20%	17%	57%	3%	0%	26
I have confidence in the role the EA plays as kaitiaki of the electricity sector	Voor	Strongly discours Discours		Northa		Strongly care at /		Count (m.)
Organisation type All respondents	Year 2021/22	Strongly disagree Disagree 13%	27%	Neither ag Agree	19%	Strongly agree N/A 4%		Count (n=) 114
All survey respondents excluding gen-tailers	2021/22	15%	29%	32%	15%	3%		93
Both generator and electricity retailer ("Gen-tailer)	2021/22	5%	19%	29%	38%	10%		21
Primarily an electricity retailer	2021/22	40%	20%	7%	13%	7%		15
EDB	2021/22	13%	27%	43%	13%	0%	3%	26
			•					
The electricity sector operates efficiently	Voor	Chuangly diame.		Naithau ag Agua		Strongly agree NI/A		Count (m-1
Organisation type All respondents	Year 2021/22	Strongly disagree Disagree	29%	Neither ag Agree 18%	30%	Strongly agree N/A 10%		Count (n=) 114
All survey respondents excluding gen-tailers	2021/22	10%	33%	17%	28%	6%		93
Both generator and electricity retailer ("Gen-tailer)	2021/22	5%	10%	24%	38%	24%		21
Primarily an electricity retailer	2021/22	27%	47%	7%	13%	0%	7%	15
EDB	2021/22	7%	27%	13%	37%	13%	3%	26
The electricity system delivers a high level of reliability								
Organisation type	Year 2021/22	Strongly disagree Disagree 3%	5%	Neither ag Agree 11%	50%	Strongly agree N/A 28%		Count (n=) 114
All respondents	2021/22	370	370					93
All survey respondents excluding gen-tailers	2021/22	3%	6%	15%	54%	20%	3%	
All survey respondents excluding gen-tailers  Both generator and electricity retailer ("Gen-tailer)	2021/22 2021/22	3% 0%	6% 0%	13% 5%	54% 33%	20% 62%		
Both generator and electricity retailer ("Gen-tailer)	2021/22 2021/22 2021/22	3% 0% 7%	6% 0% 13%		33% 40%	20% 62% 7%	0%	
Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer	2021/22	0%	0%	5%	33%	62%	0% 7%	21 15
Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB	2021/22 2021/22	0% 7%	0% 13%	5% 27%	33% 40%	62% 7%	0% 7%	21 15
Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB  The EA actively monitors market outcomes	2021/22 2021/22 2021/22	0% 7% 3%	0% 13% 3%	5% 27% 7%	33% 40% 50%	62% 7% 33%	0% 7% 3%	21 15 26
Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB  The EA actively monitors market outcomes Organisation type	2021/22 2021/22 2021/22 Year	0% 7% 3%  Strongly disagree Disagree	0% 13% 3%	5% 27% 7% Neither ag Agree	33% 40% 50%	62% 7% 33% Strongly agree N/A	0% 7% 3%	21 15 26 Count (n=)
Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB  The EA actively monitors market outcomes Organisation type All respondents	2021/22 2021/22 2021/22 Year 2021/22	0% 7% 3%	0% 13% 3%	5% 27% 7%	33% 40% 50%	62% 7% 33%	0% 7% 3%	21 15 26 Count (n=)
Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB  The EA actively monitors market outcomes	2021/22 2021/22 2021/22 Year	0% 7% 3%  Strongly disagree Disagree 6%	0% 13% 3% 11%	5% 27% 7% Neither ag Agree 23%	33% 40% 50%	62% 7% 33% Strongly agree N/A 8%	0% 7% 3%	21 15 26 Count (n=) 114
Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB  The EA actively monitors market outcomes Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer	2021/22 2021/22 2021/22 Year 2021/22 2021/22 2021/22 2021/22	0% 7% 3%  Strongly disagree Disagree 6% 8% 0% 13%	0% 13% 3% 11% 12% 10% 20%	5% 27% 7% Neither ag Agree 23% 24% 19% 20%	33% 40% 50% 50% 46% 44% 57% 27%	62% 7% 33% Strongly agree N/A 8% 8% 10% 13%	0% 7% 3% 5% 5% 5% 7%	21 15 26 Count (n=) 114 93 21 15
Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB  The EA actively monitors market outcomes Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer)	2021/22 2021/22 2021/22 Year 2021/22 2021/22 2021/22	0% 7% 3%  Strongly disagree Disagree 6% 8% 0%	0% 13% 3% 11% 12% 10%	5% 27% 7% Neither ag Agree 23% 24% 19%	33% 40% 50% 50%	62% 7% 33% Strongly agree N/A 8% 8% 10%	0% 7% 3% 5% 5%	21 15 26 Count (n=) 114 93 21 15
Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB  The EA actively monitors market outcomes Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB	2021/22 2021/22 2021/22 Year 2021/22 2021/22 2021/22 2021/22	0% 7% 3%  Strongly disagree Disagree 6% 8% 0% 13%	0% 13% 3% 11% 12% 10% 20%	5% 27% 7% Neither ag Agree 23% 24% 19% 20%	33% 40% 50% 50% 46% 44% 57% 27%	62% 7% 33% Strongly agree N/A 8% 8% 10% 13%	0% 7% 3% 5% 5% 5% 7%	21 15 26 Count (n=) 114 93 21 15
Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB  The EA actively monitors market outcomes Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB  The EA actively monitors participant behaviour	2021/22 2021/22 2021/22 Year 2021/22 2021/22 2021/22 2021/22 2021/22	0% 7% 3%  Strongly disagree Disagree 6% 8% 0% 13% 10%	0% 13% 3% 11% 12% 10% 20% 3%	5% 27% 7% Neither ag Agree 23% 24% 19% 20% 27%	33% 40% 50% 50% 46% 44% 57% 27% 50%	62% 7% 33% Strongly agree N/A 8% 8% 10% 13% 7%	0% 7% 3% 5% 5% 5% 7% 3%	21 15 26 Count (n=) 114 93 21 15 26
Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB  The EA actively monitors market outcomes Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB	2021/22 2021/22 2021/22 Year 2021/22 2021/22 2021/22 2021/22	0% 7% 3%  Strongly disagree Disagree 6% 8% 0% 13%	0% 13% 3% 11% 12% 10% 20% 3%	5% 27% 7% Neither ag Agree 23% 24% 19% 20%	33% 40% 50% 50% 46% 44% 57% 27% 50%	62% 7% 33% Strongly agree N/A 8% 8% 10% 13%	0% 7% 3% 5% 5% 5% 7% 3%	21 15 26 Count (n=) 114 93 21 15 26 Count (n=)
Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB  The EA actively monitors market outcomes Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB  The EA actively monitors participant behaviour Organisation type	2021/22 2021/22 2021/22 Year 2021/22 2021/22 2021/22 2021/22 2021/22	O% 7% 3%  Strongly disagree Disagree 6% 8% 0% 13% 10%  Strongly disagree Disagree	0% 13% 3% 11% 12% 10% 20% 3%	5% 27% 7%  Neither ag Agree 23% 24% 19% 20% 27%  Neither ag Agree	33% 40% 50% 50% 46% 44% 57% 27% 50%	62% 7% 33%  Strongly agree N/A 8% 8% 10% 13% 7%  Strongly agree N/A	0% 7% 3% 5% 5% 5% 7% 3%	21 15 26 Count (n=) 114 93 21 15 26 Count (n=)
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Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB  The EA actively monitors market outcomes Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB  The EA actively monitors participant behaviour Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tiler) Primarily an electricity retailer EDB  The EA holds participants to a count for their actions Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electric ty retailer EDB  New entrant retailers can operate on a level playing field with established retaile Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB  New entrant generators can operate on a level playing field with established gen Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB	Year 2021/22	0%           7%           3%           Strongly disagree Disagree           6%           13%           10%           Strongly disagree Disagree           5%           6%           0%           20%           3%           Strongly disagree Disagree           11%           14%           0%           47%           3%           Strongly disagree Disagree           27%           32%           5%           73%           23%           Strongly disagree Disagree           21%           26%           0%           53%	13% 3% 11% 12% 10% 20% 3% 11% 11% 14% 13% 7% 18% 19% 26% 24% 13% 33% 21% 19% 29% 13%	5% 27% 7%  Neither ag Agree 23% 24% 19% 20% 27%  Neither ag Agree 23% 26% 10% 13% 30%  Neither ag Agree 20% 22% 14% 7% 33%  Neither ag Agree 11% 19% 13% 10%  Neither ag Agree 16% 17% 10% 0%	33% 40% 50% 46% 44% 57% 27% 45% 42% 57% 47% 47% 39% 34% 62% 27% 43% 16% 16% 14% 0% 17%	62% 7% 33%  Strongly agree N/A 8% 8% 10% 13% 7%  Strongly agree N/A 11% 10% 19% 20% 10%  Strongly agree N/A 6% 4% 14% 7% 7% 7%  Strongly agree N/A 9% 33% 33% 0% 33% 6trongly agree N/A 8% 33% 29% 0%	0% 7% 3% 5% 5% 5% 7% 3% 4% 5% 0% 7% 3% 11% 12% 5% 0% 13% 15% 5% 27%	21 15 26 Count (n=) 114 93 21 15 26 Count (n=) 114 93 21 15 26 Count (n=) 114 93 21 15 26 Count (n=) 114 93 21
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Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB  The EA actively monitors market outcomes Organisation type All respondents Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB  The EA actively monitors participant behaviour Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB  The EA holds participants to a count for their actions Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB  New entrant retailers can operate on a level playing field with established retailed Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB  New entrant generators can operate on a level playing field with established genorganisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB  New entrant generators can operate on a level playing field with established genorganisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer ("Gen-tailer)	2021/22 2021/22	0%         7%         3%         Strongly disagree       Disagree         6%         8%         0%         13%         10%         Strongly disagree       Disagree         11%         14%         0%         47%         3%         Strongly disagree       Disagree         27%         32%         5%         73%         23%    Strongly disagree Disagree 21% 26% 0% 53% 23%	13% 3% 11% 12% 10% 20% 3% 11% 11% 14% 13% 7% 18% 19% 10% 25% 24% 13% 33% 21% 19% 29% 13% 17%	5% 27% 7%  Neither ag Agree 23% 24% 19% 20% 27%  Neither ag Agree 23% 26% 10% 13% 30%  Neither ag Agree 20% 22% 14% 7% 33%  Neither ag Agree 11% 19% 13% 10%  Neither ag Agree 16% 17% 10% 0%	33% 40% 50% 46% 44% 57% 27% 50% 45% 42% 57% 47% 47% 47% 39% 34% 62% 27% 43% 16% 14% 0% 17%	62% 7% 33%  Strongly agree N/A 8% 8% 10% 13% 7%  Strongly agree N/A 11% 10% 19% 20% 10%  Strongly agree N/A 6% 4% 14% 7% 7% 7%  Strongly agree N/A 9% 33% 33% 0% 33% 6trongly agree N/A 8% 33% 29% 0%	0% 7% 3% 5% 5% 7% 3% 4% 5% 0% 7% 3% 6% 0% 7% 3% 11% 5% 0% 13% 15% 5% 27% 17%	21 15 26 Count (n=) 114 93 21 15 26 Count (n=) 114 93 21 15 26 Count (n=) 114 93 21 15 26 Count (n=) 114 93 21

All respondents	2021/22	16%	26%	21%	25%	3%	10%	114
All survey respondents excluding gen-tailers	2021/22	18%	30%	19%	19%	2%	11%	93
Both generator and electricity retailer ("Gen-tailer)	2021/22	5%	10%	29%	48%	5%	5%	21
Primarily an electricity retailer	2021/22	27%	27%	7%	13%	0%	27%	15
EDB	2021/22	20%	27%	30%	17%	3%	3%	26
The current market settings encourage innovation in generation								
Organisation type	Year	Strongly disagree Disagree		Neither ag Agree	9	Strongly agree N/A	С	Count (n=)
All respondents	2021/22	6%	32%		23%	4%	13%	114
All survey respondents excluding gen-tailers	2021/22	8%	33%		22%	3%		93
Both generator and electricity retailer ("Gen-tailer)	2021/22	0%	24%		29%	10%		21
Primarily an electricity retailer	2021/22	13%	33%		0%	0%		15
EDB	2021/22	13%	20%	17%	27%	3%	20%	26
The current market setting encourage innovation in distribution network manager	nent							
Organisation type	Year	Strongly disagree Disagree		Neither ag Agree	9	Strongly agree N/A	C	Count (n=)
All respondents	2021/22	11%	33%	30%	14%	2%	11%	114
All survey respondents excluding gen-tailers	2021/22	11%	34%	30%	14%	1%	10%	93
Both generator and electricity retailer ("Gen-tailer)	2021/22	10%	29%	29%	14%	5%	14%	21
Primarily an electricity retailer	2021/22	7%	33%	33%	0%	0%	27%	15
EDB	2021/22	13%	30%	30%	20%	3%	11% 10% 14% 27% 3% 10% 0% 13% 10%  A Co 26% 27% 24% 40% 30%	26
The current market setting encourage innovation in consumer-facing services								
Organisation type	Year	Strongly disagree Disagree		Neither ag Agree		Strongly agree N/A	C	Count (n=)
All respondents	2021/22	12%	18%		28%	6%		114
All survey respondents excluding gen-tailers	2021/22	14%	19%		25%	3%		93
Both generator and electricity retailer ("Gen-tailer)	2021/22	5%	14%	19%	43%	19%	0%	21
Primarily an electricity retailer	2021/22	40%	13%	20%	13%	0%	13%	15
EDB	2021/22	10%	23%	23%	30%	3%	10%	26
The current market setting encourage innovation in transmission network manage	ment							
Organisation type	Year	Strongly disagree Disagree		Neither ag Agree	9	Strongly agree N/A	C	Count (n=)
All respondents	2021/22	10%	17%		11%	2%		114
All survey respondents excluding gen-tailers	2021/22	10%	16%		10%	2%		93
Both generator and electricity retailer ("Gen-tailer)	2021/22	10%	19%		14%	0%		21
Primarily an electricity retailer	2021/22	0%	20%	40%	0%	0%		15
EDB	2021/22	23%	7%	27%	10%	3%	30%	26
Competition between electricity generators ensures wholesale market prices are s	set at an efficient level							
Organisation type	Year	Strongly disagree Disagree		Neither ag Agree	9	Strongly agree N/A	С	Count (n=)
All respondents	2021/22	18%	28%	11%	21%	11%	11%	114
All survey respondents excluding gen-tailers	2021/22	20%	33%	10%	19%	9%	9%	93
Both generator and electricity retailer ("Gen-tailer)	2021/22	10%	5%	14%	29%	24%	19%	21
Primarily an electricity retailer	2021/22	53%	40%		0%	0%	7%	15
EDB	2021/22	7%	37%		30%	7%	10%	26
	2021/22	770	3770	10/0	3070	7,0	10/0	20
Competition between electricity generators ensures they build the most efficient	annau stations							
		A III		Al-21 - A		21		
Organisation type	Year	St ongly disagree Disagree		Neither ag Agree		Strongly agree N/A		Count (n=)
All respondents	2021/22	12%	27%		23%	13%	12%	114
All survey respondents excluding gen-tailers	2021/22	14%	220/		220/	9%	130/	93
All survey respondents excluding gen tanels	2021/22	1470	32%	12%	22%	370	12%	-
Both generator and electricity retailer ("Gen-tailer)	2021/22	5%	5%		29%	33%	14%	21
, ,				14%				
Both generator and electricity retailer ("Gen-tailer)	2021/22	5%	5%	14% 0%	29%	33%	14%	21
Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer	2021/22 2021/22	5% 40%	5% 33%	14% 0%	29% 13%	33% 0%	14% 13%	21 15
Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB	2021/22 2021/22 2021/22	5% 40% 10%	5% 33%	14% 0%	29% 13%	33% 0%	14% 13%	21 15
Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB  Competition between retailers ensures that consumer prices only rise in line with	2021/22 2021/22 2021/22 costs to the electricity comp	5% 40% 10% anies	5% 33% 23%	14% 0% 13%	29% 13% 27%	33% 0% 13%	14% 13% 13%	21 15 26
Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB  Competition between retailers ensures that consumer prices only rise in line with Organisation type	2021/22 2021/22 2021/22 costs to the electricity comp	5% 40% 10% anies Strongly disagree Disagree	5% 33% 23%	14% 0% 13% Neither ag Agree	29% 13% 27%	33% 0% 13% Strongly agree N/A	14% 13% 13%	21 15 26 count (n=)
Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB  Competition between retailers ensures that consumer prices only rise in line with Organisation type All respondents	2021/22 2021/22 2021/22 costs to the electricity comp Year 2021/22	5% 40% 10% anies Strongly disagree Disagree 22%	5% 33% 23%	14% 0% 13% Neither ag Agree 15%	29% 13% 27%	33% 0% 13% Strongly agree N/A 16%	14% 13% 13%	21 15 26 Sount (n=) 114
Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB  Competition between retailers ensures that consumer prices only rise in line with Organisation type All respondents All survey respondents excluding gen-tailers	2021/22 2021/22 2021/22 costs to the electricity comp year 2021/22 2021/22	5% 40% 10% anies Strongly disagree Disagree 22% 26%	5% 33% 23% 17% 19%	14% 0% 13% Neither ag Agree 15% 15%	29% 13% 27% 24% 23%	33% 0% 13% Strongly agree N/A 16% 12%	14% 13% 13%	21 15 26 Count (n=) 114 93
Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB  Competition between retailers ensures that consumer prices only rise in line with Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer)	2021/22 2021/22 2021/22 costs to the electricity comp Year 2021/22 2021/22 2021/22	5% 40% 10% anies Strongly disagree Disagree 22% 26% 5%	5% 33% 23% 17% 19% 5%	14% 0% 13% Neither ag Agree 15% 15% 14%	29% 13% 27% 24% 23% 29%	33% 0% 13% Strongly agree N/A 16% 12% 33%	14% 13% 13%	21 15 26 Count (n=) 114 93 21
Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB  Competition between retailers ensures that consumer prices only rise in line with Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer	2021/22 2021/22 2021/22 costs to the electricity comp year 2021/22 2021/22 2021/22 2021/22 2021/22	5% 40% 10% anies Strongly disagree Disagree 22% 26% 5% 47%	5% 33% 23% 17% 19% 5% 13%	14% 0% 13% Neither ag Agree 15% 15% 14% 7%	29% 13% 27% 24% 23% 29% 27%	33% 0% 13% Strongly agree N/A 16% 12% 33% 7%	14% 13% 13% 7% 5% 14% 0%	21 15 26 Count (n=) 114 93 21 15
Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB  Competition between retailers ensures that consumer prices only rise in line with Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer)	2021/22 2021/22 2021/22 costs to the electricity comp Year 2021/22 2021/22 2021/22	5% 40% 10% anies Strongly disagree Disagree 22% 26% 5%	5% 33% 23% 17% 19% 5%	14% 0% 13% Neither ag Agree 15% 15% 14% 7%	29% 13% 27% 24% 23% 29%	33% 0% 13% Strongly agree N/A 16% 12% 33%	14% 13% 13%	21 15 26 Count (n=) 114 93 21
Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB  Competition between retailers ensures that consumer prices only rise in line with Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB	2021/22 2021/22 2021/22 costs to the electricity comp year 2021/22 2021/22 2021/22 2021/22 2021/22 2021/22 2021/22	5% 40% 10%  anies Strongly disagree Disagree 22% 26% 5% 47% 20%	5% 33% 23% 17% 19% 5% 13% 27%	14% 0% 13% Neither ag Agree 15% 15% 14% 7%	29% 13% 27% 24% 23% 29% 27% 17%	33% 0% 13% Strongly agree N/A 16% 12% 33% 7%	14% 13% 13% 7% 5% 14% 0%	21 15 26 Count (n=) 114 93 21 15
Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB  Competition between retailers ensures that consumer prices only rise in line with Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB  Percentage of participants who agree that prices in the following electricity market	2021/22 2021/22 2021/22 costs to the electricity comp Year 2021/22 2021/22 2021/22 2021/22 2021/22 2021/22 ts reflect the outcomes expe	5% 40% 10% anies Strongly disagree Disagree 22% 26% 5% 47% 20% ected in a workably competitive	5% 33% 23% 17% 19% 5% 13% 27%	14% 0% 13%  Neither ag Agree 15% 15% 14% 7% 17%  rket: Retail market	29% 13% 27% 24% 23% 29% 27% 17%	33% 0% 13% Strongly agree N/A 16% 12% 33% 7% 10%	14% 13% 13% 07% 5% 14% 0% 10%	21 15 26 Sount (n=) 114 93 21 15 26
Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB  Competition between retailers ensures that consumer prices only rise in line with Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB  Percentage of participants who agree that prices in the following electricity marketorganisation type	2021/22 2021/22 2021/22 costs to the electricity comp Year 2021/22 2021/22 2021/22 2021/22 2021/22 2021/22 ts reflect the outcomes experyear	5% 40% 10%  anies Strongly disagree Disagree 22% 26% 5% 47% 20%  cted in a workably competitive Strongly disagree Disagree	5% 33% 23% 17% 19% 5% 13% 27%	14% 0% 13% Neither ag Agree 15% 15% 14% 7% 17%  rket: Retail market Neither ag Agree	29% 13% 27% 24% 23% 29% 27% 17%	33% 0% 13% Strongly agree N/A 16% 12% 33% 7% 10%	14% 13% 13% 7% 5% 14% 0% 10%	21 15 26 Sount (n=) 114 93 21 15 26
Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB  Competition between retailers ensures that consumer prices only rise in line with Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB  Percentage of participants who agree that prices in the following electricity marketorganisation type All respondents	2021/22 2021/22 2021/22 costs to the electricity comp Year 2021/22 2021/22 2021/22 2021/22 2021/22 ts reflect the outcomes experyear 2021/22	5% 40% 10% anies Strongly disagree Disagree 22% 26% 5% 47% 20% ected in a workably competitive Strongly disagree Disagree 16%	5% 33% 23% 17% 19% 5% 13% 27% ve mar 14%	14% 0% 13%  Neither ag Agree 15% 15% 14% 7% 17%  ket: Retail market Neither ag Agree 19%	29% 13% 27% 24% 23% 29% 27% 17%	33% 0% 13% Strongly agree N/A 16% 12% 33% 7% 10% Strongly agree N/A 11%	14% 13% 13% 07% 5% 14% 0% 10%	21 15 26 Sount (n=) 114 93 21 15 26 Sount (n=)
Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB  Competition between retailers ensures that consumer prices only rise in line with Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB  Percentage of participants who agree that prices in the following electricity marketorganisation type All respondents All survey respondents excluding gen-tailers	2021/22 2021/22 2021/22 costs to the electricity comp Year 2021/22 2021/22 2021/22 2021/22 2021/22 ts reflect the outcomes experyear 2021/22 2021/22 2021/22	5% 40% 10%  anies Strongly disagree Disagree 22% 26% 5% 47% 20%  cted in a workably competitive Strongly disagree Disagree	5% 33% 23% 17% 19% 5% 13% 27%	14% 0% 13%  Neither ag Agree 15% 15% 14% 7% 17%  ket: Retail market Neither ag Agree 19%	29% 13% 27% 24% 23% 29% 27% 17%	33% 0% 13% Strongly agree N/A 16% 12% 33% 7% 10%	14% 13% 13% 7% 5% 14% 0% 10%	21 15 26 Sount (n=) 114 93 21 15 26
Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB  Competition between retailers ensures that consumer prices only rise in line with Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB  Percentage of participants who agree that prices in the following electricity marketorganisation type All respondents	2021/22 2021/22 2021/22 costs to the electricity comp Year 2021/22 2021/22 2021/22 2021/22 2021/22 ts reflect the outcomes experyear 2021/22	5% 40% 10% anies Strongly disagree Disagree 22% 26% 5% 47% 20% ected in a workably competitive Strongly disagree Disagree 16%	5% 33% 23% 17% 19% 5% 13% 27% ve mar 14%	14% 0% 13%  Neither ag Agree 15% 15% 14% 7% 17%  *ket: Retail market Neither ag Agree 19% 22%	29% 13% 27% 24% 23% 29% 27% 17%	33% 0% 13% Strongly agree N/A 16% 12% 33% 7% 10% Strongly agree N/A 11%	14% 13% 13% 07% 5% 14% 0% 10%	21 15 26 Sount (n=) 114 93 21 15 26 Sount (n=)
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Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB  Competition between retailers ensures that consumer prices only rise in line with Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB  Percentage of participants who agree that prices in the following electricity marketorganisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer)	2021/22 2021/22 2021/22 costs to the electricity comp year 2021/22 2021/22 2021/22 2021/22 2021/22 ts reflect the outcomes experyear 2021/22 2021/22 2021/22 2021/22	5% 40% 10%  anies  Strongly disagree Disagree 22% 26% 5% 47% 20%  ccted in a workably competitive Strongly disagree Disagree 16% 18% 5%	5% 33% 23%  17% 19% 5% 13% 27%  ve mar  14% 16% 5%	14% 0% 13%  Neither ag Agree 15% 15% 14% 7% 17%  rket: Retail market Neither ag Agree 19% 22% 10% 0%	29% 13% 27% 24% 23% 29% 17% 30% 30% 29%	33% 0% 13% Strongly agree N/A 16% 12% 33% 7% 10% Strongly agree N/A 11% 5% 38%	14% 13% 13%  7% 5% 14% 0% 10%  10% 9% 14%	21 15 26 Sount (n=) 114 93 21 15 26 Sount (n=) 114 93 21
Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB  Competition between retailers ensures that consumer prices only rise in line with Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB  Percentage of participants who agree that prices in the following electricity marketorganisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer	2021/22 2021/22 2021/22 costs to the electricity comp Year 2021/22 2021/22 2021/22 2021/22 2021/22 ts reflect the outcomes experyear 2021/22 2021/22 2021/22 2021/22 2021/22	5% 40% 10%  anies  Strongly disagree Disagree 22% 26% 5% 47% 20%  ccted in a workably competitiv Strongly disagree Disagree 16% 18% 5% 40%	5% 33% 23% 17% 19% 5% 13% 27% ve mar 14% 16% 5% 33%	14% 0% 13%  Neither ag Agree 15% 15% 14% 7% 17%  rket: Retail market Neither ag Agree 19% 22% 10% 0%	29% 13% 27%  24% 23% 29% 17%  30% 30% 29% 13%	33% 0% 13% Strongly agree N/A 16% 12% 33% 7% 10% Strongly agree N/A 11% 5% 38% 0%	14% 13% 13%  7% 5% 14% 0% 10%  10% 14% 13%	21 15 26 Sount (n=) 114 93 21 15 26 Sount (n=) 114 93 21 15
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Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB  Competition between retailers ensures that consumer prices only rise in line with Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer ("Gen-tailer) Primarily an electricity retailer ("Gen-tailer) Percentage of participants who agree that prices in the following electricity marke Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer ("Gen-tailer) Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer ("Gen-tailer)	2021/22 2021/22	anies Strongly disagree Disagree  22% 26% 5% 47% 20%  cted in a workably competitive Strongly disagree Disagree  16% 18% 5% 40% 7%  cted in a workably competitive Strongly disagree Disagree 16% 18% 5% 40% 7%  cted in a workably competitive Strongly disagree Disagree 16% 18% 5% 47% 7%  cted in a workably competitive Strongly disagree Disagree 12% 15% 0% 40% 10%  cted in a workably competitive Strongly disagree Disagree 12% 15% 0% 40% 10%  cted in a workably competitive Strongly disagree Disagree 4% 4% 0% 7% 3%  Strongly disagree Disagree 0%	5% 33% 23% 17% 19% 5% 13% 27% 4% 16% 5% 33% 17% 22% 5% 27% 17% 20% 17% 20% 10% 4%	14%	29% 13% 27% 24% 23% 29% 27% 17% 30% 30% 30% 30% 30% 30% 30% 30% 30% 30	33% 0% 13% Strongly agree N/A 16% 12% 33% 7% 10% Strongly agree N/A 11% 5% 38% 0% 7% Strongly agree N/A 12% 9% 29% 0% 7% Strongly agree N/A 4% 2% 10% 7% Strongly agree N/A 4% 2% 10% 7% 5% 14% 0% 13% Strongly agree N/A 4% 2% 10% 7% 5% 14% 0% 13%	14% 13% 13% 5% 14% 0% 10% 10% 10% 14% 13% 10% 14% 13% 10% 14% 13% 10% 14% 13% 10% 14% 13% 10% 14% 13% 10% 14% 13% 10% 14% 13% 10% 14% 13% 10% 14% 13% 10% 14% 15% 16% 17% 19% 16% 17% 19% 17% 19% 17% 19% 13% 13% 13% 13% 13% 13% 13% 13% 13% 13	21 15 26  Sount (n=) 114 93 21 15 26
Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB  Competition between retailers ensures that consumer prices only rise in line with Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB  Percentage of participants who agree that prices in the following electricity marke Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB  Percentage of participants who agree that prices in the following electricity marke Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB  Percentage of participants who agree that prices in the following electricity marke Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB  Percentage of participants who agree that prices in the following electricity marke Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB  Percentage of participants who agree that prices in the following electricity marke Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer ("Gen-tailer)	2021/22 2021/22	anies Strongly disagree Disagree  22% 26% 5% 47% 20%  cted in a workably competitive Strongly disagree Disagree  16% 18% 5% 40% 7%  cted in a workably competitive Strongly disagree Disagree 16% 18% 5% 40% 7%  cted in a workably competitive Strongly disagree Disagree 16% 18% 5% 47% 7%  cted in a workably competitive Strongly disagree Disagree 12% 15% 0% 40% 10%  cted in a workably competitive Strongly disagree Disagree 4% 4% 0% 7% 3%  Strongly disagree Disagree	5% 33% 23% 17% 19% 5% 13% 27% ve mar 14% 16% 5% 33% 17% ve mar 18% 22% 27% 17% ve mar 15% 20% 10% ve mar 5% 6% 0% 7% 3%	14%	29% 13% 27%  24% 23% 29% 27% 17%  30% 30% 30% 30% 30% 30% 30% 30% 30% 3	33% 0% 13% Strongly agree N/A 16% 12% 33% 7% 10% Strongly agree N/A 11% 5% 38% 0% 7% Strongly agree N/A 12% 9% 29% 0% 7% Strongly agree N/A 4% 29% 10% 7% Strongly agree N/A 4% 2% 10% 7% 3% kets Strongly agree N/A 7% 5% 14% 0% 13% Strongly agree N/A	14% 13% 13% 13% 5% 14% 0% 10% 10% 10% 14% 13% 10% 14% 13% 10% 13% 33% 13% 33% 13% 33%	21 15 26  Sount (n=) 114 93 21 15 26

oth generator and electricity retailer ("Gen-tailer)	2021/22	0%	0%	0%	33%	67%	0%	
rimarily an electricity retailer	2021/22	0%	13%	20%	47%	13%	7%	
OB & Transmission	2021/22	0%	3%	7%	43%	47%	0%	
nere is enough electricity to meet ongoing needs								
rganisation type	Year	Strongly disagree Disagree	N	leither ag Agree	S	Strongly agree N/A	C	Count (ı
I respondents	2021/22	3%	18%	20%	37%	20%	3%	
I survey respondents excluding gen-tailers	2021/22	3%	20%	20%	39%	14%	3%	
oth generator and electricity retailer ("Gen-tailer)	2021/22	0%	5%	19%	29%	48%	0%	
imarily an electricity retailer	2021/22	7%	33%	13%	33%	7%	7%	
OB & Transmission	2021/22	3%	13%	23%	40%	20%	0%	
e current electricity market arrangements ensure an appropriate bala	ance between reliability and cost							
ganisation type	Year	Strongly disagree Disagree	N	leither ag Agree	S	Strongly agree N/A	C	Count (
l respondents	2021/22	4%	24%	24%	30%	10%	9%	
survey respondents excluding gen-tailers	2021/22	5%	27%	26%	27%	8%	8%	
oth generator and electricity retailer ("Gen-tailer)	2021/22	0%	10%	14%	43%	19%	14%	
marily an electricity retailer B & Transmission	2021/22 2021/22	20% 0%	53% 17%	7% 33%	13% 33%	0% 10%	7% 7 <b>%</b>	
ob & Hallshillsslott	2021/22	0/6	17/0	33/6	33/0	10/6		
er the next 10 years the electricity system will strike a balance betwe	•						2	/
ganisation type	Year	Strongly disagree Disagree		leither ag Agree		Strongly agree N/A		Count
respondents	2021/22	9%	27%	24%	25%	6%	9%	
survey respondents excluding gen-tailers	2021/22	10%	29%	27%	22%	5%	8%	
th generator and electricity retailer ("Gen-tailer)	2021/22	5%	19%	10%	43%	10%	14%	
marily an electricity retailer	2021/22	27%	60%	0%	0%	7%	7%	
B & Transmission	2021/22	7%	20%	30%	30%	10%	3%	
New Zealand electricity market ensures electricity is generated effic	iciently							
ganisation type	Year	Strongly disagree Disagree		leither ag Agree		trongly agree N/A	C	Count
respondents	2021/22	5%	23%	11%	37%	18%	7%	
survey respondents excluding gen-tailers	2021/22	6%	24%	12%	38%	13%	8%	
th generator and electricity retailer ("Gen-tailer)	2021/22	0%	19%	5%	33%	38%	5%	
marily an electricity retailer	2021/22	27%	33%	20%	7%	7%	7%	
3 & Transmission	2021/22	3%	23%	7%	50%	13%	3%	
New Zealand electricity market ensures electricity is transmitted ef	fficiently							
ganisation type	Year	Strongly disagree Disagree		either ag Agree	S	Strongly agree N/A	C	Count
respondents	2021/22	2%	12%	21%	38%	15%	12%	
survey respondents excluding gen-tailers	2021/22	2%	15%	20%	38%	14%	11%	
th generator and electricity retailer ("Gen-tailer)	2021/22	0%	0%	24%	38%	19%	19%	
marily an electricity retailer	2021/22	7%	7%	33%	33%	7%	13%	
B & Transmission	2021/22	3%	17%	7%	43%	23%	7%	
	· · · · · ·							
e New Zealand electricity market ensures electricity is distributed eff ganisation type	ficiently Year	Strongly disagree Disagree	N	leither ag Agree	ς	Strongly agree N/A	_	Count
respondents	2021/22	4%	17%	22%	35%	10%	12%	. Cuit
survey respondents excluding gen-tailers	2021/22	3%	16%	23%	37%	10%	12%	
			400/	19%	29%	10%	1.40/	
	2021/22	10%	19%	19%	25/0	10/0	14%	
th generator and electricity retailer ("Gen-tailer) marily an electricity retailer	2021/22	7%	7%	40%	27%	7%	13%	
th generator and electricity retailer ("Gen-tailer) marily an electricity retailer								
th generator and electricity retailer ("Gen-tailer) imarily an electricity retailer B & Transmission ew Zealand's wholesale market efficiently coordinates electricity prod	2021/22 2021/22	7%	7%	40%	27%	7%	13%	
th generator and electricity retailer ("Gen-tailer) marily an electricity retailer B & Transmission w Zealand's wholesale market efficiently coordinates electricity prod	2021/22 2021/22	7%	7% 17%	40%	27% 50%	7%	13% 7%	Count
th generator and electricity retailer ("Gen-tailer) marily an electricity retailer B & Transmission w Zealand's wholesale market efficiently coordinates electricity prod	2021/22 2021/22 duction and consumption.	7% 3%	7% 17%	40% 7%	27% 50%	7% 17%	13% 7%	Count
th generator and electricity retailer ("Gen-tailer) marily an electricity retailer B & Transmission w Zealand's wholesale market efficiently coordinates electricity prod ganisation type respondents	2021/22 2021/22 duction and consumption. Year	7% 3% Strongly disagree Disagree	7% 17% N	40% 7% Jeither ag Agree	27% 50%	7% 17% Strongly agree N/A	13% 7%	Count
th generator and electricity retailer ("Gen-tailer) marily an electricity retailer B & Transmission w Zealand's wholesale market efficiently coordinates electricity prod ganisation type respondents survey respondents excluding gen-tailers	2021/22 2021/22 duction and consumption. Year 2021/22	7% 3% Strongly disagree Disagree 8%	7% 17% N 11%	40% 7% Jeither ag Agree 17%	27% 50% S 32%	7% 17% Strongly agree N/A 19%	13% 7%	Count
th generator and electricity retailer ("Gen-tailer) marily an electricity retailer B & Transmission	2021/22 2021/22 duction and consumption. Year 2021/22	7% 3% Strongly disagree Disagree 8% 9%	7% 17% N 11% 14%	40% 7% leither ag Agree 17% 19%	27% 50% S 32% 29%	7% 17% Strongly agree N/A 19% 15%	13% 7% 0 13% 14%	Count
th generator and electricity retailer ("Gen-tailer) marily an electricity retailer B & Transmission w Zealand's wholesale market efficiently coordinates electricity prod ganisation type respondents survey respondents excluding gen-tailers th generator and electricity retailer ("Gen-tailer)	2021/22 2021/22 duction and consumption. Year 2021/22 021/22 2021/22	7% 3%  Strongly disagree Disagree 8% 9% 5%	7% 17% N 11% 14% 0%	40% 7% Heither ag Agree 17% 19% 5%	27% 50% S 32% 29% 43%	7% 17% Strongly agree N/A 19% 15% 38%	13% 7% 0 13% 14% 10%	Count
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th generator and electricity retailer ("Gen-tailer) marily an electricity retailer B & Transmission  w Zealand's wholesale market efficiently coordinates electricity production type respondents survey respondents excluding gen-tailers th generator and electricity retailer ("Gen-tailer) marily an electricity retailer B & Transmission  w Zealand's hedge market efficiently coordinates electricity production  w Zealand's hedge market efficiently coordinates electricity production	2021/22 2021/22 duction and consumption. Year 2021/22 021/22 2021/22 2021/22 2021/22	Strongly disagree Disagree  8%  9%  5%  33%	7% 17% N 11% 14% 0% 20% 10%	40% 7% leither ag Agree 17% 19% 5% 20%	27% 50% S 32% 29% 43% 13% 33%	7% 17% Strongly agree N/A 19% 15% 38% 7%	13% 7% 13% 14% 10% 7% 13%	
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Electricity market settings will support an efficient transition of the energy sector to low emissions	Wassi	•	D'.	N/A	<b>A1.</b> 74	L. C.			.1 ( )
Organisation type All respondents	<b>Year</b> 2020/21	Agree	24	gree N/A 24	9	ner ag Stron 16	gly agree Strongly di 13	sagree Cou 14	nt (n=) 100
All survey respondents excluding gen-tailers	2020/21		16	22	6	16	9	12	81
Both generator and electricity retailer ("Gen-tailer)  Primarily an electricity retailer	2020/21 2020/21		8 1	2 5	3 0	0 2	4 2	2 3	19 13
EDB & Transmission	2020/21		4	3	4	5	2	2	20
The electricity system will maintain reliability through the transition to low-emissions energy									
Organisation type	Year	Agree	Disa		Neit		gly agree Strongly di		nt (n=)
All respondents All survey respondents excluding gen-tailers	2020/21 2020/21		38	20 19	5	19 16	10 6	6 5	100 81
Both generator and electricity retailer ("Gen-tailer)	2020/21		8	1	2	3	4	1	19
Primarily an electricity retailer  EDB & Transmission	2020/21 2020/21		3 9	4 5	0 3	4 2	1 1	1 0	13 20
EDD & Transmission	2020/21			<u> </u>	<u> </u>		•		20
The electricity industry is meeting consumers' needs Organisation type	Year	Agree	Disa	gree N/A	Neit	her ag Stron	gly agree Strongly di	sagree Cou	nt (n=)
All respondents	2020/21	7.6.00	39	23	2	8	8	20	100
All survey respondents excluding gen-tailers  Both generator and electricity retailer ("Gen-tailer)	2020/21 2020/21		26 13	22 1	2 0	7 1	5	19	81 19
Primarily an electricity retailer	2020/21		1	5	0	1	0	6	13
EDB & Transmission	2020/21		11	5	1	0	3	0	20
The electricity industry will meet consumers' evolving needs in the future									
Organisation type	<b>Year</b> 2020/21	Agree	Disag	gree N/A	Neit 2		gly agree Strongly di		nt (n=) 100
All respondents All survey respondents excluding gen-tailers	2020/21		24	21	2	22	4	11 10	81
Both generator and electricity retailer ("Gen-tailer)	2020/21		12	3	0	2	1	1	19
Primarily an electricity retailer  EDB & Transmission	2020/21 2020/21		2 9	7 4	0 1	1 4	0 2	3 0	13 20
	-,					1		-	
I have confidence in the role the EA plays as kaitiaki of the electricity sector  Organisation type	Year	Agree	Disa	gree N/A ᡐ	Nei	her ag Stron	gly agree Strongly di	sagree Cou	nt (n=)
All respondents	2020/21	-5.50	33	23	2	26	4	12	100
All survey respondents excluding gen-tailers  Both generator and electricity retailer ("Gen-tailer)	2020/21 2020/21		23 10	18	2	24 2	3	11	81
Primarily an electricity retailer	2020/21		3	3	0	2	0	5	19 13
EDB & Transmission	2020/21		8	4	1	5	1	1	20
The electricity sector operates efficiently									
Organisation type	Year	Agree	D sag				gly agree Strongly di		nt (n=)
All respondents All survey respondents excluding gen-tailers	2020/21 2020/21		30	20 19	2	15 12	4	15 14	100 81
Both generator and electricity retailer ("Gen-tailer)	2020/21		11	1	0	3	3	1	19
Primarily an electricity retailer  EDB & Transmission	2020/21 2020/21	•	2 8	6 3	0 1	1 5	0 2	4 1	13 20
•						_	_		
The electricity system delivers a high level of reliability  Organisation type	Year	Agree	Disa	gree N/A	Neit	her ag Stron	gly agree Strongly di	sagree Cou	nt (n=)
All respondents	2020/21		46	8	0	10	32	4	100
All survey respondents excluding gen-tailers  Both generator and electricity retailer ("Gen-tailer)	2020/21 2020/21		42 4	7 1	0 0	8 2	20 12	4 0	81 19
Primarily an electricity retailer	2020/21		5	2	0	4	1	1	13
EDB & Transmission	2020/21		10	2	0	1	7	0	20
The EA actively monitors market outcomes									
Organisation type All respondents	<b>Year</b> 2020/21	Agree	Disag	gree N/A	Neit 5	her ag Stron 21	gly agree Strongly di 6	sagree Cou 6	nt (n=) 100
All survey respondents excluding gen-tailers	2020/21		39	11	3	18	4	6	81
Both generator and electricity retailer ("Gen-tailer)  Primarily an electricity retailer	2020/21 2020/21		11 2	1 4	2	3 3	2 1	0 3	19 13
EDB & Transmission	2020/21		11	1	1	6	1	0	20
The EA actively monitors participant behaviour									
Organisation type	Year	Agree	Disa		Neit	her ag Stron	gly agree Strongly di	sagree Cou	nt (n=)
All respondents All survey respondents excluding gen-tailers	2020/21 2020/21		48 38	12 9	1	27 23	2	8	100 81
Both generator and electricity retailer ("Gen-t_iler)	2020/21		10	3	0	4	2	0	19
Primarily an electricity retailer	2020/21		5	1	0 1	2 6	0	5 0	13 20
EDB & Transmission	2020/21		11	1	1	J	1	<u> </u>	20
The EA holds participants to a count for their actions Organisation type	Year	Agree	Disa	gree N/A	Noit	her ag Stron	gly agree Strongly di	sagree Cou	nt (n=)
All respondents	2020/21	Agree	39	26	1	19	2	13	100
All survey respondents excluding gen-tailers	2020/21		26	21	1	18	2	13	81
Both generator and electricity retailer ("Gen-tailer)  Primarily an electricity retailer	2020/21 2020/21		13 4	5 0	0 0	1 3	0 0	0 6	19 13
EDB & Tran mission	2020/21		11	2	1	6	0	0	20
New entrant retailers can operate on a level playing field with established retailers									
Organisation type	Year	Agree	Disag				gly agree Strongly di		nt (n=)
All respondents All survey respondents excluding gen-tailers	2020/21 2020/21		6	25 22	9 8	16 15	2	31 28	100 81
Both generator and electricity retailer ("Gen-tailer)	2020/21		6	3	1	1	5	3	19
Primarily an electricity retailer EDB & Transmission	2020/21 2020/21		0 2	3 4	0 2	1 8	0 1	9 3	13 20
	-,							-	
New entrant generators can operate on a level playing field with established generators  Organisation type	Year	Agree	Disa	gree N/A	Neit	her ag Stron	gly agree Strongly di	sagree Cou	nt (n=)
All respondents	2020/21	5.20	13	23	18	21	5	20	100
All survey respondents excluding gen-tailers  Both generator and electricity retailer ("Gen-tailer)	2020/21 2020/21		8 5	20 3	15 3	19 2	1 4	18 2	81 19
Primarily an electricity retailer	2020/21		0	5	2	1	0	5	13
EDB & Transmission	2020/21		1	2	4	11	0	2	20
The electricity regulatory environment supports incorporation of new business models and technology in a	-	er							
Organisation type	Year	Agree	Disag	gree N/A	Neit	her ag Stron	gly agree Strongly di	sagree Cou	nt (n=)
2.6									

All annual na annual auta anniuntina ann tailenn	2020/21		15			30	3	15	
All survey respondents excluding gen-tailers	2020/21		10	25	4	27	2	13	81
Both generator and electricity retailer ("Gen-tailer)	2020/21		5	5	3	3	1	2	19
Primarily an electricity retailer EDB & Transmission	2020/21 2020/21		1 5	5 7	1 1	3 4	0 1	3 2	13 20
				-	_	•	_		
The current market settings encourage innovation in generation				_		_			
Organisation type	<b>Year</b> 2020/21	Agree		gree N/A	Nei 14		ongly agree Strongl		nt (n=)
All respondents All survey respondents excluding gen-tailers	2020/21		23 16	23	11	23	6 5	11 9	100 81
Both generator and electricity retailer ("Gen-tailer)	2020/21		7	3	3	3	1	2	19
Primarily an electricity retailer	2020/21		2	5	0	2	1	3	13
EDB & Transmission	2020/21		3	2	6	8	1	0	20
The current market settings encourage innovation in distribution network management Organisation type	Year	Agree	Disa	gree N/A	Noi	ther ag Str	ongly agree Strongl	v disagree Cour	nt (n=)
All respondents	2020/21	Agree	10	40	11	25	2	12	100
All survey respondents excluding gen-tailers	2020/21		8	30	6	24	2	11	81
Both generator and electricity retailer ("Gen-tailer)	2020/21		2	10	5	1	0	1	19
Primarily an electricity retailer	2020/21		1	8	0	2	0	2	13
EDB & Transmission	2020/21		3	7	1	8	1	0	20
The current market settings encourage innovation in consumer-facing services									
Organisation type	Year	Agree	Disa	gree N/A	Nei	ther ag Str	ongly agree Strongi	y d sagree Cour	nt (n=)
All respondents	2020/21		28	21	8	27	7	9	100
All survey respondents excluding gen-tailers	2020/21		18	19	7	25	4	8	81
Both generator and electricity retailer ("Gen-tailer)	2020/21		10	2	1	2	3	1	19
Primarily an electricity retailer	2020/21		4	4	0	3	0	2	13
EDB & Transmission	2020/21		5	3	3		2	0	20
The current market settings encourage innovation in transmission network management									
Organisation type	Year	Agree	Disa		Nei	her ag Str	ongly agree Strongl		nt (n=)
All respondents	2020/21		14	13	16	44	3	10	100
All survey respondents excluding gen-tailers	2020/21		11	12	12	36	2	8	81
Both generator and electricity retailer ("Gen-tailer)	2020/21		3	1	M	8	1	2	19
Primarily an electricity retailer	2020/21		3	2	0	7	0	1	13
EDB & Transmission	2020/21		2	4 0	<b>▼</b> 6	7	1	0	20
Competition between electricity generators ensures wholesale market prices are set at an efficient level									
Organisation type	Year	Agree	Disa	gree N/A	Nei	ther ag Str	ongly agree Strongl	y disagree Cour	nt (n=)
All respondents	2020/21		31	26	5	9	4	25	100
All survey respondents excluding gen-tailers	2020/21	X	20	23	4	8	2	24	81
Both generator and electricity retailer ("Gen-tailer)	2020/21		11	3	1	1	2	1	19
Primarily an electricity retailer	2020/21	()	1	4	0	0	0	8	13
EDB & Transmission	2020/21		6	6	4	1	1	2	20
Competition between electricity generators ensures they build the most efficient power stations									
Organisation type	Yea	Agree	Disa	gree N/A	Nei	ther ag Str	ongly agree Strongl	y disagree Cou	nt (n=)
All respondents	2020/21		29	17	8	23	9	14	100
All survey respondents excluding gen-tailers	2020/21		19	15	7	21	6	13	81
Both generator and electricity retailer ("Gen-tailer)	2020/21		10	2	1	2	3	1	19
Primarily an electricity retailer	2020/21		1	6	0	2	1	3	13
EDB & Transmission	2020/21		4	3	4	5	1	3	20
Competition between retailers ensures that consumer prices only rise in line with costs to the electricity of	companies								
Organisation type	Year	Agree	Disa	gree N/A	Nei	ther ag Str	ongly agree Strongl	y disagree Cou	nt (n=)
All respondents	2020/21		26	25	4	16	9	20	100
All survey respondents excluding gen-tailers	2020/21		20	20	4	14	4	19	81
Both generator and electricity retailer ("Gen-tailer)	2020/21		6	5	0	2	5	1	19
Primarily an electricity retailer	2020/21		2	4	0	1			
	2020/21		_	_			1	5	13
EDB & Transmission	2020/21		5	5	2	5	1	5 2	13 20
		workably		-	2	5	1 1		
Percentage of participants who agree that prices in the following electricity markets reflect the outcomes Organisation type	s expected in a v	workably Agree	y compet Disa	itive market: gree N/A	2 Retail m Nei	5 arket ther ag Str	1 1 ongly agree Strongl	2 y disagree Cour	20 nt (n=)
Percentage of participants who agree that prices in the following electricity markets reflect the outcomes Organisation type All respondents	s expected in a v Year 2020/21		y compet Disa	itive market: gree N/A 26	2 Retail m Nei	5 arket ther ag Str 16	9	2 <b>y disagree Cour</b> 13	20 int (n=) 100
Percentage of participants who agree that prices in the following electricity markets reflect the outcomes Organisation type All respondents All survey respondents excluding gen-tailers	Year 2020/21 2020/21		y compet Disa 32 23	itive market: gree N/A 26 22	2 Retail m Nei 4	5 arket ther ag Str 16 16		y disagree Cour	20 int (n=) 100 81
Percentage of participants who agree that prices in the following electricity markets reflect the outcomes Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer)	s expected in a v Year 2020/21		y compet Disa	itive market: gree N/A 26	2 Retail m Nei	5 arket ther ag Str 16	9	2 <b>y disagree Cour</b> 13	20 Int (n=) 100 81 19
Percentage of participants who agree that prices in the following electricity markets reflect the outcomes Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer	Year 2020/21 2020/21 2020/21		y compet Disa 32 23 9	itive market: gree N/A 26 22 4	Retail m Nei 4 4 0	5 arket ther ag Str 16 16	9	y disagree Cour 13 12 1	20 int (n=) 100 81
Percentage of participants who agree that prices in the following electricity markets reflect the outcomes Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission	Year 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21	Agree	y compet Disa 32 23 9 3 8	itive market: gree N/A 26 22 4 5	2  Retail m Nei 4 4 0 0 2	5 arket ther ag Str 16 0 1 5	9	2 y disagree Cour 13 12 1 3	20 Int (n=) 100 81 19 13
Percentage of participants who agree that prices in the following electricity markets reflect the outcomes Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission  Percentage of participants who agree that prices in the following electricity markets reflect the outcomes	s expected in a very series of the series of	Agree	y compet Disa 32 23 9 3 8	itive market: gree N/A 26 22 4 5 3	Retail m Nei 4 0 0 2 Spot ma	5 arket ther ag Str 16 16 0 1 5	9 4 5 1 1	2  y disagree Cour  13  12  1  3  1	20 (nt (n=) 100 81 19 13 20
Percentage of participants who agree that prices in the following electricity markets reflect the outcomes Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission  Percentage of participants who agree that prices in the following electricity markets reflect the outcomes Organisation type	Year 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21	Agree	y compet Disa 32 23 9 3 8 y compet Disa	itive market: gree N/A 26 22 4 5 3 itive market: gree N/A	Retail m Nei 4 4 0 0 2 Spot ma Nei	arket ther ag Str 16 0 1 5 rket ther ag Str	9	y disagree Cour 13 12 1 3 1	20 Int (n=) 100 81 19 13 20 Int (n=)
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Percentage of participants who agree that prices in the following electricity markets reflect the outcomes Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission  Percentage of participants who agree that prices in the following electricity markets reflect the outcomes Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity etailer EDB & Transmissio  Percentage of participants who agree that prices in the following electricity markets reflect the outcomes Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission  Percentage of participants who agree that prices in the following electricity markets reflect the outcomes Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer ("Gen-tailer)	s expected in a Year 2020/21 2	workably Agree  workably Agree	/ compet Disa 32 23 9 3 8 7 compet Disa 26 18 8 1 5 5 7 compet Disa 16 8 8 1 1 1 7 compet Disa 19 13 6 0 0 0 Disa 0 0	itive market: gree N/A  26  22  4  5  3  itive market: gree N/A  23  19  4  6  2  itive market: gree N/A  7  16  1  6  1  itive market: gree N/A  7  5  2  3  0	2  Retail m Nei  4  0 0 2  Spot ma Nei 6 6 0 0 3  Hedge m Nei 16 12 4 0 6  Ancillar Nei 28 22 6 4 8	5 larket ther ag Str 16 16 0 1 5 5 larket ther ag Str 22 20 2 1 9 larket, ince ther ag Str 29 28 1 1 10 larket large str 29 28 1 1 10 large str 29 28 1 1 1 large str 29 28 1 1 large str 29 28 1 1 large str 29 28 large str 20 28 large str 20 28 large str 20 28 large str 20 28 large	9 4 5 1 1 1 congly agree Strongly 7 3 4 0 1 congly agree Strongly 5 2 3 0 1 congly agree Strongly 1 1 0 0 0 1 congly agree Strongly 1 1 0 0 0 1	y disagree Cour  13  12  1  3  1  y disagree Cour  16  15  1  5  0  y disagree Cour  17  15  2  5  1  y disagree Cour  4  4  0  0  0  0  y disagree Cour  4	20  Int (n=)  100  81  19  13  20  Int (n=)  100  81  19  13  20  Int (n=)  100  81  19  13  20  Int (n=)  100  Int (n=)  100  Int (n=)
Percentage of participants who agree that prices in the following electricity markets reflect the outcomes Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission  Percentage of participants who agree that prices in the following electricity markets reflect the outcomes Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity etailer EDB & Transmissio  Percentage of participants who agree that prices in the following electricity markets reflect the outcomes Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer ("Gen-tailer) Primarily an electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission  Percentage of participants who agree that prices in the following electricity markets reflect the outcomes Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer ("Gen-tailer) Primarily and electricity retailer ("Gen-tailer)	s expected in a Year 2020/21 2	workably Agree workably Agree	/ compet Disa 32 23 9 3 8 8 / compet Disa 26 18 8 1 5 5 / compet Disa 16 8 8 1 1 1 / compet Disa 19 13 6 0 0 Disa 45	itive market: gree N/A  26  22  4  5  3  itive market: gree N/A  23  19  4  6  2  itive market: gree N/A  17  16  1  6  1  itive market: gree N/A  7  5  2  3  0	2  Retail m Nei 4 0 0 2  Spot ma Nei 6 0 0 3  Hedge m Nei 16 12 4 0 6  Ancillar Nei 28 22 6 4 8	5 larket ther ag Str 16 16 0 1 5 5 larket ther ag Str 22 20 2 1 9 larket, ince ther ag Str 29 28 1 1 10 larket large str 29 28 1 1 10 large str 29 28 1 1 1 large str 29 28 1 1 large str 29 28 1 1 large str 29 28 large str 20 28 large str 20 28 large str 20 28 large str 20 28 large	9 4 5 1 1 1  ongly agree Strongly 7 3 4 0 1  luding ASX and OTC ongly agree Strongly 5 2 3 0 1  arkets ongly agree Strongly 1 1 0 0 0 1	y disagree Cour  13  12  1  3  1  y disagree Cour  16  15  1  5  0  y disagree Cour  17  15  2  5  1  y disagree Cour  4  4  0  0  0  0  y disagree Cour  4  4  0  0  0  0  y disagree Cour  2	20  Int (n=)  100  81  19  13  20  Int (n=)  100  81  19  13  20  Int (n=)  100  81  19  13  20  Int (n=)  100
Percentage of participants who agree that prices in the following electricity markets reflect the outcomes Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission  Percentage of participants who agree that prices in the following electricity markets reflect the outcomes Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity etailer EDB & Transmissio  Percentage of participants who agree that prices in the following electricity markets reflect the outcomes Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission  Percentage of participants who agree that prices in the following electricity markets reflect the outcomes Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer ("Gen-tailer)	s expected in a Year 2020/21 2	workably Agree workably Agree	/ compet Disa 32 23 9 3 8 7 compet Disa 26 18 8 1 5 5 7 compet Disa 16 8 8 1 1 1 7 compet Disa 19 13 6 0 0 0 Disa 0 0	itive market: gree N/A  26  22  4  5  3  itive market: gree N/A  23  19  4  6  2  itive market: gree N/A  7  16  1  6  1  itive market: gree N/A  7  5  2  3  0	2  Retail m Nei  4  0 0 2  Spot ma Nei 6 6 0 0 3  Hedge m Nei 16 12 4 0 6  Ancillar Nei 28 22 6 4 8	5 larket ther ag Str 16 16 0 1 5 5 larket ther ag Str 22 20 2 1 9 larket, ince ther ag Str 29 28 1 1 10 larket ag Str 41 36 5 6 11 larket ag Str 7 larket ag Str 7	9 4 5 1 1 1 congly agree Strongly 7 3 4 0 1 congly agree Strongly 5 2 3 0 1 congly agree Strongly 1 1 0 0 0 1 congly agree Strongly 1 1 0 0 0 1	y disagree Cour  13  12  1  3  1  y disagree Cour  16  15  1  5  0  y disagree Cour  17  15  2  5  1  y disagree Cour  4  4  0  0  0  0  y disagree Cour  4	20  Int (n=)  100  81  19  13  20  Int (n=)  100  81  19  13  20  Int (n=)  100  81  19  13  20  Int (n=)  100  Int (n=)  100  Int (n=)

2020/21

All respondents

Both generator and electricity retailer ("Gen-tailer)	2020/21		9				2		11
Primarily an electricity retailer	2020/21		6			3	4		13
EDB & Transmission	2020/21		8	0	2	0	10	0	20
There is enough electricity to meet ongoing needs	W		D'	21/2		'ula		L	
Organisation type	Year	Agree	Disagr				ongly agree Strong		unt (n=)
All current remondants excluding can tailors	2020/21		40	16	3	18	18	5 5	100
All survey respondents excluding gen-tailers	2020/21		31	15	3	16	11	5	81
Both generator and electricity retailer ("Gen-tailer)	2020/21		9	2		2	1	1	19 12
Primarily an electricity retailer EDB & Transmission	2020/21 2020/21		4 8	3 3	2	4 4	1 3	1 0	13 20
EDD & ITALISHIISSION	2020/21		0	3	2	4	3	U	20
The current electricity market arrangements ensure an appropriate balance between reliability and cost									
Organisation type	Year	Agree	Disagr	ee N/A	Ne	ither ag Str	ongly agree Strong	ly disagree Co	unt (n=)
All respondents	2020/21		27	22	4	24	13	10	100
All survey respondents excluding gen-tailers	2020/21		20	20	3	22	6	10	81
Both generator and electricity retailer ("Gen-tailer)	2020/21		7	2	1	2	7		19
Primarily an electricity retailer	2020/21		2	3		3		5	13
EDB & Transmission	2020/21		6	4	2	6	2	0	20
Over the next 10 years the electricity system will strike a balance between reliability and cost								OV	
Organisation type	Year	Agree	Disagr	ee N/A	Ne	ither ag Str	ongly agree Strong	ly di agree Co	unt (n=)
All respondents	2020/21		28	17	4	35	4	12	100
All survey respondents excluding gen-tailers	2020/21		22	13	3	30	2	11	81
Both generator and electricity retailer ("Gen-tailer)	2020/21		6	4	1	5	2	1	19
Primarily an electricity retailer	2020/21		1	3		4	<b>X</b>	5	13
EDB & Transmission	2020/21		5	3	1	9	1	1	20
The New Zealand electricity market ensures electricity is generated efficiently	V	A	D:			iahan		lu altar	
Organisation type	Year	Agree	Disagr		Ne 7	_	ongly agree Strong		unt (n=)
All respondents	2020/21		42	20		12	9	10	100
All survey respondents excluding gen-tailers	2020/21		33	19	1	3	4	10	81
Both generator and electricity retailer ("Gen-tailer)	2020/21 2020/21		9 2			3	5 1	4	19 12
Primarily an electricity retailer EDB & Transmission	2020/21		9	2		1	0	1	13 20
EDB & ITAIISIIIISSIOII	2020/21		9	2		4	U	1	20
The New Zealand electricity market ensures electricity is transmitted efficiently									
Organisation type	Year	Agree	Disagr	ee N/A	Ne	ither ag Str	ongly agree Strong	ly disagree Co	unt (n=)
All respondents	2020/21	7.8.00	42	14	9	22	7	6	100
All survey respondents excluding gen-tailers	2020/21		32	9	8	20	6	6	81
Both generator and electricity retailer ("Gen-tailer)	2020/21		10	5	1	2	1		19
Primarily an electricity retailer	2020/21		5	3	1	3		1	13
EDB & Transmission	2020/21		7	3	3	6	1	0	20
The New Zealand electricity market ensures electricity is distributed efficiently									
Organisation type	Yer	Agree	Disagr	ee N/A	Ne	ither ag Str	ongly agree Strong	ly disagree Co	unt (n-)
		6	Disagi	ee N/A	140		0,70	ly disagree Co	unt (n=)
All respondents	2020/21		35	28	4	22	5	6	100
All respondents All survey respondents excluding gen-tailers	202 /21								
All survey respondents excluding gen-tailers  Both generator and electricity retailer ("Gen-tailer)	202 /21 2020/21	78.00	35 26 9	28	4	22	5	6	100
All survey respondents excluding gen-tailers  Both generator and electricity retailer ("Gen-tailer)  Primarily an electricity retailer	202 /21 2020/21 2020/21		35 26 9 2	28 22 6 5	4 3 1 1	22 20 2 4	5 4 1	6 6 1	100 81 19 13
All survey respondents excluding gen-tailers  Both generator and electricity retailer ("Gen-tailer)  Primarily an electricity retailer	202 /21 2020/21		35 26 9	28 22 6	4 3 1	22	5	6	100 81 19
All survey respondents excluding gen-tailers  Both generator and electricity retailer ("Gen-tailer)  Primarily an electricity retailer  EDB & Transmission	202 /21 2020/21 2020/21		35 26 9 2	28 22 6 5	4 3 1 1	22 20 2 4	5 4 1	6 6 1	100 81 19 13
All survey respondents excluding gen-tailers  Both generator and electricity retailer ("Gen-tailer)  Primarily an electricity retailer  EDB & Transmission  New Zealand's wholesale market efficiently coordinates electricity production and consumption.	202 /21 2020/21 2020/21 2020/21		35 26 9 2 10	28 22 6 5 5	4 3 1 1 1	22 20 2 4 2	5 4 1 2	6 6 1 0	100 81 19 13 20
All survey respondents excluding gen-tailers  Both generator and electricity retailer ("Gen-tailer)  Primarily an electricity retailer  EDB & Transmission  New Zealand's wholesale market efficiently coordinates electricity production and consumption.  Organisation type	202 /21 2020/21 2020/21 2020/21 Year	Agree	35 26 9 2 10	28 22 6 5 5	4 3 1 1 1	22 20 2 4 2	5 4 1 2 Congly agree Strong	6 6 1 0	100 81 19 13 20 unt (n=)
All survey respondents excluding gen-tailers  Both generator and electricity retailer ("Gen-tailer)  Primarily an electricity retailer  EDB & Transmission  New Zealand's wholesale market efficiently coordinates electricity production and consumption.  Organisation type  All respondents	202 /21 2020/21 2020/21 2020/21 Year 2020/21		35 26 9 2 10 Disagr	28 22 6 5 5	4 3 1 1 1 Ne	22 20 2 4 2 .ither ag Str	5 4 1 2 Fongly agree Strong	6 6 1 0	100 81 19 13 20 <b>unt (n=)</b>
All survey respondents excluding gen-tailers  Both generator and electricity retailer ("Gen-tailer)  Primarily an electricity retailer  EDB & Transmission  New Zealand's wholesale market efficiently coordinates electricity production and consumption.  Organisation type  All respondents  All survey respondents excluding gen-tailers	202 /21 2020/21 2020/21 2020/21 <b>Year</b> 2020/21 2020/21		35 26 9 2 10	28 22 6 5 5 5	4 3 1 1 1 1 Ne 9	22 20 2 4 2 ither ag Str 16 15	5 4 1 2 Congly agree Strong	6 6 1 0	100 81 19 13 20 <b>unt (n=)</b> 100 81
All survey respondents excluding gen-tailers  Both generator and electricity retailer ("Gen-tailer)  Primarily an electricity retailer  EDB & Transmission  New Zealand's wholesale market efficiently coordinates electricity production and consumption.  Organisation type  All respondents  All survey respondents excluding gen-tailers  Both generator and electricity retailer ("Gen-tailer)	202 /21 2020/21 2020/21 2020/21 Year 2020/21 2020/21 2020/21		35 26 9 2 10 <b>Disagr</b> 36 29 7	28 22 6 5 5 5 <b>ree N/A</b> 18 16 2	4 3 1 1 1 Ne	22 20 2 4 2 .ither ag Str	5 4 1 2 Fongly agree Strong	6 6 1 0	100 81 19 13 20 <b>unt (n=)</b> 100 81 19
All survey respondents excluding gen-tailers  Both generator and electricity retailer ("Gen-tailer)  Primarily an electricity retailer  EDB & Transmission  New Zealand's wholesale market efficiently coordinates electricity production and consumption.  Organisation type  All respondents  All survey respondents excluding gen-tailers  Both generator and electricity retailer ("Gen-tailer)  Primarily an electricity retailer	202 /21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21		35 26 9 2 10 <b>Disagr</b> 36 29 7 3	28 22 6 5 5 8 8 8 8 8 8 8 8 8 8 8 8 8 8 8 8 8	4 3 1 1 1 1 Ne 9 7 2	22 20 2 4 2 either ag Str 16 15 1	5 4 1 2 Fongly agree Strong 9 2 7	6 6 1 0 1y disagree Co	100 81 19 13 20 <b>unt (n=)</b> 100 81 19
All survey respondents excluding gen-tailers  Both generator and electricity retailer ("Gen-tailer)  Primarily an electricity retailer  EDB & Transmission  New Zealand's wholesale market efficiently coordinates electricity production and consumption.  Organisation type  All respondents  All survey respondents excluding gen-tailers  Both generator and electricity retailer ("Gen-tailer)  Primarily an electricity retailer	202 /21 2020/21 2020/21 2020/21 Year 2020/21 2020/21 2020/21		35 26 9 2 10 <b>Disagr</b> 36 29 7	28 22 6 5 5 5 <b>ree N/A</b> 18 16 2	4 3 1 1 1 1 Ne 9	22 20 2 4 2 ither ag Str 16 15	5 4 1 2 Fongly agree Strong	6 6 1 0 1y disagree Co 12 12	100 81 19 13 20 <b>unt (n=)</b> 100 81 19
All survey respondents excluding gen-tailers  Both generator and electricity retailer ("Gen-tailer)  Primarily an electricity retailer  EDB & Transmission  New Zealand's wholesale market efficiently coordinates electricity production and consumption.  Organisation type  All respondents  All survey respondents excluding gen-tailers  Both generator and electricity retailer ("Gen-tailer)  Primarily an electricity retailer  EDB & Transmission	202 /21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21		35 26 9 2 10 <b>Disagr</b> 36 29 7 3	28 22 6 5 5 8 8 8 8 8 8 8 8 8 8 8 8 8 8 8 8 8	4 3 1 1 1 1 Ne 9 7 2	22 20 2 4 2 either ag Str 16 15 1	5 4 1 2 Fongly agree Strong 9 2 7	6 6 1 0 1y disagree Co 12 12	100 81 19 13 20 <b>unt (n=)</b> 100 81 19
All survey respondents excluding gen-tailers  Both generator and electricity retailer ("Gen-tailer)  Primarily an electricity retailer  EDB & Transmission  New Zealand's wholesale market efficiently coordinates electricity production and consumption.  Organisation type  All respondents  All survey respondents excluding gen-tailers  Both generator and electricity retailer ("Gen-tailer)  Primarily an electricity retailer  EDB & Transmission  New Zealand's hedge market efficiently coordinates electricity production and consumption.	202 /21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21		35 26 9 2 10 <b>Disagr</b> 36 29 7 3	28 22 6 5 5 8 8 8 8 8 8 8 8 8 8 8 8 8 8 8 8 8	4 3 1 1 1 Ne 9 7 2	22 20 2 4 2 sither ag Str 16 15 1	5 4 1 2 Fongly agree Strong 9 2 7	6 6 1 0 19 disagree Co 12 12	100 81 19 13 20 <b>unt (n=)</b> 100 81 19
All survey respondents excluding gen-tailers  Both generator and electricity retailer ("Gen-tailer)  Primarily an electricity retailer  EDB & Transmission  New Zealand's wholesale market efficiently coordinates electricity production and consumption.  Organisation type  All respondents  All survey respondents excluding gen-tailers  Both generator and electricity retailer ("Gen-tailer)  Primarily an electricity retailer  EDB & Transmission  New Zealand's hedge market efficiently coordinates electricity production and consumption.  Organisation type	202 /21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21	Agree	35 26 9 2 10 <b>Disagr</b> 36 29 7 3	28 22 6 5 5 8ee N/A 18 16 2 5 1	4 3 1 1 1 Ne 9 7 2	22 20 2 4 2 sither ag Str 16 15 1	5 4 1 2 Fongly agree Strong 9 2 7	6 6 1 0 19 disagree Co 12 12	100 81 19 13 20 <b>unt (n=)</b> 100 81 19 13 20
All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission  New Zealand's wholesale market efficiently coordinates electricity production and consumption. Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission  New Zealand's hedge market efficiently coordinates electricity production and consumption. Organisation type All respondents All survey respondents excluding gen-tailers	202 /21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21	Agree	35 26 9 2 10 <b>Disagr</b> 36 29 7 3 9	28 22 6 5 5 8ee N/A 18 16 2 5 1	4 3 1 1 1 Ne 9 7 2 3	22 20 2 4 2 sither ag Str 16 15 1 6	5 4 1 2 Fongly agree Strong 9 2 7 0	6 6 1 0 ly disagree Co 12 12 12	100 81 19 13 20 <b>unt (n=)</b> 100 81 19 13 20 <b>unt (n=)</b>
All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission  New Zealand's wholesale market efficiently coordinates electricity production and consumption. Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission  New Zealand's hedge market efficiently coordinates electricity production and consumption. Organisation type All respondents All survey respondents excluding gen-tailers	202 /21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21	Agree	35 26 9 2 10 <b>Disagr</b> 36 29 7 3 9	28 22 6 5 5 8 8 8 18 16 2 5 1	4 3 1 1 1 Ne 9 7 2 3	22 20 2 4 2 sither ag Str 16 15 1 6	5 4 1 2 congly agree Strong 9 2 7 0 congly agree Strong	6 6 1 0 ly disagree Co 12 12 12 5 1	100 81 19 13 20 <b>unt (n=)</b> 100 81 19 13 20 <b>unt (n=)</b>
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All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer BOB & Transmission  New Zealand's wholesale market efficiently coordinates electricity production and consumption.  Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission  New Zealand's hedge market efficiently coordinates electricity production and consumption.  Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission  New Zealand's wholesale market efficiently facilitates timely investment in the electricity system.  Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission  New Zealand's liedge narket efficiently facilitates timely investment in the electricity system.  Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission  Competition between electricity retailers promotes efficiency within retail operations  Organisation type	202 /21 2020/21	Agree	35 26 9 2 10 Disagr 36 29 7 3 9 Disagr 18 8 10 1 3 Disagr 19 11 8 2 Disagr	28 22 6 5 5 5 8ee N/A 18 16 2 5 1 1 9ee N/A 19 18 1 6 3 4 17 15 2 3 2	4 3 1 1 1 1 Ne 9 7 2 3 1 8 Ne 11 8 3 4 Ne 21 18 3 4	22 20 2 4 2 2 sither ag Str 16 15 1 20 1 3 4 sither ag Str 21 20 1 3 4 sither ag Str 21 20 1 3 4 sither ag Str 31 28 3 3 10 sither ag Str 3 1 2 8 8 8 8 8 8 8 8 8 8 8 8 8 8 8 8 8 8	rongly agree Strong 9 2 7 0 rongly agree Strong 2 1 1 0 rongly agree Strong 6 3 3 3 0 rongly agree Strong 2 2 1 1 0	6 6 6 6 6 6 6 6 6 6 6 6 6 6 6 6 6 6 6	100 81 19 13 20  unt (n=) 100 81 19 13 20
All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission  New Zealand's wholesale market efficiently coordinates electricity production and consumption.  Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission  New Zealand's hedge market efficiently coordinates electricity production and consumption.  Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer ("Gen-tailer)	Year 2020/21	Agree	35 26 9 2 10  Disagr 36 29 7 3 9  Disagr 18 8 10 1 3  Disagr 19 11 8 2  Disagr 14 6 8 1 2  Disagr	28 22 6 5 5 5 8ee N/A 18 16 2 5 1 1 9 2 3 4 8ee N/A 17 15 2 3 2 8ee N/A	4 3 1 1 1 1 Ne 9 7 2 3 1 8 Ne 11 8 3 4 Ne 21 18 3 1 9	22 20 2 4 2  ither ag Str 16 15 1 6  ither ag Str 21 20 1 3 4  ither ag Str 31 28 3 10  ither ag Str 28 3 3 10  ither ag Str 28 3 6	congly agree Strong g congly agree Strong g congly agree Strong agree Strong agree Strong congly agree Strong	6 6 6 6 6 6 6 6 6 6 6 6 6 6 6 6 6 6 6	100 81 19 13 20  unt (n=) 100 81 19 13 20
All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer BDB & Transmission  New Zealand's wholesale market efficiently coordinates electricity production and consumption. Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission  New Zealand's hedge market efficiently coordinates electricity production and consumption. Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission  New Zealand's wholesale market efficiently facilitates timely investment in the electricity system. Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission  New Zealand's lied en parket efficiently facilitates timely investment in the electricity system. Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer BDB & Transmission  Competition between electricity retailer ("Gen-tailer) Primarily an electricity retailer	202 /21 2020/21	Agree	35 26 9 2 10  Disagr 36 29 7 3 9  Disagr 18 8 10 1 3  Disagr 19 11 8 2  Disagr 19 11 8 2  Disagr 14 6 8 1 2  Disagr	28 22 6 5 5 5 7ee N/A 18 16 2 5 1 7ee N/A 21 19 2 3 4 7ee N/A 19 18 1 6 3 7ee N/A 22 7ee N/A 22	4 3 1 1 1 1 Ne 9 7 2 3 1 8 Ne 11 8 3 4 Ne 21 18 3 1 9	22 20 2 4 2  ither ag Str 16 15 1 6  ither ag Str 21 20 1 3 4  ither ag Str 31 28 3 10  ither ag Str 31 28 3 6  ither ag Str 13	rongly agree Strong 9 2 7 0 rongly agree Strong 2 1 1 0 rongly agree Strong 6 3 3 3 0 rongly agree Strong 2 2 1 1 1 0 rongly agree Strong 6 3 3 3 0 rongly agree Strong 2 2 0 rongly agree Strong	1	100 81 19 13 20  unt (n=) 100 81 19 13 20
All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission  New Zealand's wholesale market efficiently coordinates electricity production and consumption. Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission  New Zealand's hedge market efficiently coordinates electricity production and consumption. Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission  New Zealand's wholesale market efficiently facilitates timely investment in the electricity system. Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission  New Zealand's lied e market efficiently facilitates timely investment in the electricity system.	202 /21 2020/21	Agree	35 26 9 2 10  Disagr 36 29 7 3 9  Disagr 18 8 10 1 3  Disagr 19 11 8 2  Disagr 14 6 8 1 2  Disagr 14 6 8 1 2	28 22 6 5 5 5 7ee N/A 18 16 2 5 1 7ee N/A 21 19 2 3 4 7ee N/A 19 18 1 6 3 7ee N/A 22 7ee N/A 22	4 3 1 1 1 1 Ne 9 7 2 3 1 8 Ne 11 8 3 4 Ne 21 18 3 1 9	22 20 2 4 2  ither ag Str 16 15 1 6  ither ag Str 21 20 1 3 4  ither ag Str 31 28 3 10  ither ag Str 31 28 3 6  ither ag Str 13	rongly agree Strong 9 2 7 0 rongly agree Strong 2 1 1 0 rongly agree Strong 6 3 3 3 0 rongly agree Strong 2 2 1 1 1 0 rongly agree Strong 6 3 3 3 0 rongly agree Strong 2 2 0 rongly agree Strong	1	100 81 19 13 20  unt (n=) 100 81 19 13 20
All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer BOB & Transmission  New Zealand's wholesale market efficiently coordinates electricity production and consumption.  Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission  New Zealand's hedge market efficiently coordinates electricity production and consumption.  Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer) Primarily an electricity retailer EDB & Transmission  New Zealand's wholesale market efficiently facilitates timely investment in the electricity system.  Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer EDB & Transmission  New Zealand's lee generater efficiently facilitates timely investment in the electricity system.  Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer FDB & Transmission  New Zealand's lee generates efficiently facilitates timely investment in the electricity system.  Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer)  Primarily an electricity retailer EDB & Transmission  Competition between electricity retailers promotes efficiency within retail operations  Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen-tailer)  Primarily an electricity retailer ("Gen-tailer)  Primarily and electricity retailer ("Gen-tailer)	202 /21 2020/21	Agree	35 26 9 2 10  Disagr 36 29 7 3 9  Disagr 18 8 10 1 3  Disagr 19  11 8 2  Disagr 14 6 8 1 2  Disagr 14 7	28 22 6 5 5 5 8ee N/A 18 16 2 5 1 1 8ee N/A 21 19 2 3 4 8ee N/A 17 15 2 3 2 8ee N/A 21 17 15 2 3 2	4 3 1 1 1 1 Ne 9 7 2 3 1 8 Ne 11 8 3 4 Ne 21 18 3 1 9	22 20 2 4 2  ither ag Str 16 15 1 6  ither ag Str 21 20 1 3 4  ither ag Str 31 28 3 10  ither ag Str 31 28 3 6  ither ag Str 13 12 1	rongly agree Strong 9 2 7 0 rongly agree Strong 2 1 1 0 rongly agree Strong 6 3 3 3 0 rongly agree Strong 2 2 1 1 1 0 rongly agree Strong 6 3 3 3 0 rongly agree Strong 2 2 0 rongly agree Strong	1	100 81 19 13 20  unt (n=) 100 81 19 13 20

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Electricity market settings will support an efficient transit Organisation type	tion of the e Year	nergy sector to Strongly di Dis			00	Strongly at N/A	C	ount (n=)
All respondents	2020/21	14%	24%	16%	24%	13%	9%	100
All survey respondents excluding gen-tailers	2020/21	15%	27%	20%	20%	11%	7%	81
oth generator and electricity retailer ("Gen-tailer)	2020/21	11%	11%	0%	42%	21%	16%	19
imarily an electricity retailer	2020/21	23%	38%	15%	8%	15%	0%	13
В	2020/21	10%	15%	25%	20%	10%	20%	20
electricity system will maintain reliability through the	e transition	to low-emission	s energy					
anisation type	Year	Strongly di Dis	sagree I	Neither ag Agr	ee	Strongly at N/A	Co	ount (n=)
respondents	2020/21	6%	20%	19%	38%	10%	7%	100
survey respondents excluding gen-tailers	2020/21	6%	23%	20%	37%	7%	6%	81
n generator and electricity retailer ("Gen-tailer)	2020/21	5%	5%	16%	42%	21%	11%	19
narily an electricity retailer	2020/21 2020/21	8% 0%	31% 25%	31% 10%	23% 45%	8% 5%	0% 15%	13 20
lectricity industry is meeting consumers' needs nisation type	Year	Strongly di Dis	sagree 1	Neither ag Agr	ee	Strongly as N/A	Co	ount (n=)
espondents	2020/21	20%	23%	8%	39%	8%	2%	100
urvey respondents excluding gen-tailers	2020/21	23%	27%	9%	32%	6%	2%	81
n generator and electricity retailer ("Gen-tailer)	2020/21	5%	5%	5%	68%	16%	0%	19
arily an electricity retailer	2020/21 2020/21	46% 0%	38% 25%	8% 0%	8% 55%	0% 15%	0% 5%	13 20
					3370	25/0	<b>3</b> ,5	
ectricity industry will meet consumers' evolving ned isation type	eds in the fu Year	iture Strongly di Dis	sagree M	Neither ag Agr	00	Strongly at N/A	C	ount (n=)
espondents	2020/21	11%	24%	22%	36%	5%	2%	100
urvey respondents excluding gen-tailers	2020/21	12%	26%	25%	30%	5%	2%	81
generator and electricity retailer ("Gen-tailer)	2020/21	5%	16%	11%	63%	5%	0%	19
rily an electricity retailer	2020/21	23%	54%	8%	15%	0%	0%	13
	2020/21	0%	20%	20%	45%	10%	5%	20
confidence in the role the EA plays as kaitiaki of the	e electricity	sector						
nisation type	Year	Strongly di Dis	sagree 1	Neither ag Agr	ee	Strongly a <sub>{</sub> N/A	Ç	ount (n=)
espondents	2020/21	12%	23%	26%	33%	4%	2%	100
urvey respondents excluding gen-tailers	2020/21	14%	22%	30%	28%	4%	2%	81
h generator and electricity retailer ("Gen-tailer)	2020/21	5%	26%	11%	53%	5%	0%	19
arily an electricity retailer	2020/21 2020/21	38% 5%	23%	15% 25%	23% 40%	0% 5%	0% 5%	13 20
						ČO.		
electricity sector operates efficiently	Voor	Strongly di Die	ragroo N	Noither ag Agr	00 🛕	strongly of NI/A	C	
anisation type espondents	<b>Year</b> 2020/21	Strongly di Dis	sagree r	Neither ag Agr 15%	<b>ee</b> 41%	trongly at N/A	2%	ount (n=) 100
survey respondents excluding gen-tailers	2020/21	17%	23%	15%	37%	5%	2%	81
h generator and electricity retailer ("Gen-tailer)	2020/21	5%	5%	16%	58%	16%	0%	19
arily an electricity retailer	2020/21	31%	46%	8%	15%	0%	0%	13
	2020/21	5%	15%	25%	40%	10%	5%	20
ectricity system delivers a high level of reliability								
isation type	Year	Strongly di Di	sagr e	Veither ag Agr	ee	Strongly at N/A	Co	ount (n=)
spondents	2020/21	4%	8%	10%	46%	32%	0%	100
vey respondents excluding gen-tailers	2020/21	5%	9%	10%	52%	25%	0%	81
enerator and electricity retailer ("Gen-tailer)	2020/21	8%	5%	11%	21%	63%	0%	19
rily an electricity retailer	2020/21 2020/21	0%	15% 10%	31% 5%	38% 50%	8% 35%	0% 0%	13 20
		X X						
A actively monitors market outcomes	Year	Strongly di Dis	agrae I	Neither ag Agr	••	Strongly as N/A	C	ount (n=)
nisation type espondents	2020/21	6%	12%	21%	50%	6%	5%	100
rvey respondents excluding gen-tailers	2020/21	7%	14%	22%	48%	5%	4%	81
generator and electricity retailer ("Gen-tailer)	2020/21	0%	5%	16%	58%	11%	11%	19
rily an electricity retailer	2020/21	23%	31%	23%	15%	8%	0%	13
	2020/21	0%	5%	30%	55%	5%	5%	20
A actively monitors participant behaviour								
nisation type	Year	Strongly di Dis				Strongly a <sub>{</sub> N/A		ount (n=)
pondents	2020/21	8% 10%	12%	27%	48%	4% 2%	1%	100
vey respondents excluding gen-tallers enerator and electricity retailer ("Gen-tailer)	2020/21 2020/21	10% 0%	11% 16%	28% 21%	47% 53%	2% 11%	1% 0%	81 19
rily an electricity retailer	2020/21	38%	8%	15%	38%	0%	0%	13
00	2020/21	0%	5%	30%	55%	5%	5%	20
holds particularly to account for their cations								
A holds participants to account for their actions isation type	Year	Strongly di Dis	Sagree M	Neither ag Agr	66	Strongly at N/A	C	ount (n=)
espondents	<b>Year</b> 2020/21	Strongly di Dis	sagree r 26%	veitner ag Agr 19%	<b>ee</b> 39%	Strongly at N/A	1%	100
ve respondents excluding gen-tailers	2020/21	16%	26%	22%	32%	2%	1%	81
enerator and electricity retailer ("Gen-tailer)	2020/21	0%	26%	5%	68%	0%	0%	19
y an electricity retailer	2020/21	46%	0%	23%	31%	0%	0%	13
,,	2020/21	0%	10%	30%	55%	0%	5%	20
,, ,								
	with establ	ished retailers				Strongly as N/A	Co	
ntrant retailers can operate on a level playing field	with establ Year		sagree 1	Neither ag Agr	ee	Judingly agiv, A		ount (n=)
trant retailers can operate on a level playing field ation type		ished retailers Strongly di Dis 31%	sagree 1 25%	Neither ag Agr 16%	<b>ee</b> 12%	7%	9%	ount (n=) 100
trant retailers can operate on a level playing field sation type ondents excluding gen-tailers	Year 2020/21 2020/21	Strongly di Dis	25% 27%	16% 19%	12% 7%	7% 2%	9% 10%	100 81
ntrant retailers can operate on a level playing field sation type condents vey respondents excluding gen-tailers enerator and electricity retailer ("Gen-tailer)	Year 2020/21 2020/21 2020/21	31% 35% 16%	25% 27% 16%	16% 19% 5%	12% 7% 32%	7% 2% 26%	9% 10% 5%	100 81 19
entrant retailers can operate on a level playing field nisation type spondents rvey respondents excluding gen-tailers generator and electricity retailer ("Gen-tailer)	Year 2020/21 2020/21 2020/21 2020/21	31% 35% 16% 69%	25% 27% 16% 23%	16% 19% 5% 8%	12% 7% 32% 0%	7% 2% 26% 0%	9% 10% 5% 0%	100 81 19 13
entrant retailers can operate on a level playing field nisation type spondents rvey respondents excluding gen-tailers generator and electricity retailer ("Gen-tailer)	Year 2020/21 2020/21 2020/21	31% 35% 16%	25% 27% 16%	16% 19% 5%	12% 7% 32%	7% 2% 26%	9% 10% 5%	100 81 19
ntrant retailers can operate on a level playing field sation type condents excluding gen-tailers enerator and electricity retailer ("Gen-tailer) ily an electricity retailer	Year 2020/21 2020/21 2020/21 2020/21 2020/21	31% 35% 16% 69% 15% ablished genera	25% 27% 16% 23% 20%	16% 19% 5% 8%	12% 7% 32% 0%	7% 2% 26% 0% 5%	9% 10% 5% 0% 10%	100 81 19 13 20
entrant retailers can operate on a level playing field nisation type spondents rvey respondents excluding gen-tailers generator and electricity retailer ("Gen-tailer) arily an electricity retailer	Year 2020/21 2020/21 2020/21 2020/21 2020/21 eld with esta	Strongly di Dis 31% 35% 16% 69% 15% ablished genera Strongly di Dis	25% 27% 16% 23% 20%  tors sagree	16% 19% 5% 8% 40% Neither ag Agr	12% 7% 32% 0% 10%	7% 2% 26% 0% 5% Strongly at N/A	9% 10% 5% 0% 10%	100 81 19 13 20
v entrant retailers can operate on a level playing field anisation type respondents survey respondents excluding gen-tailers had generator and electricity retailer ("Gen-tailer) narily an electricity retailer on a level playing field anisation type respondents excluding gen-tailers	Year 2020/21 2020/21 2020/21 2020/21 2020/21	31% 35% 16% 69% 15% ablished genera	25% 27% 16% 23% 20%	16% 19% 5% 8% 40%	12% 7% 32% 0% 10%	7% 2% 26% 0% 5%	9% 10% 5% 0% 10%	100 81 19 13 20

11%

26%

21%

16%

19

2020/21

11%

16%

Both generator and electricity retailer ("Gen-tailer)

Primarily an electricity retailer	2020/21	38%	38%	8%	0%	0%	15%	13	
DB	2020/21	10%	10%	55%	5%	0%	20%	20	
he electricity regulatory environment supports incorpo	ration of nov	v husiness mad	lels and too	hnology is	a timely ma	anner			
ne electricity regulatory environment supports incorpo Organisation type	Year	Strongly di Di			-	anner rongly a <sub>{</sub> N/	A	Count (n=)	
Il respondents	2020/21	15%	30%	30%	15%	3%	7%	100	
Il survey respondents excluding gen-tailers	2020/21	16%	31%	33%	12%	2%	5%	81	
oth generator and electricity retailer ("Gen-tailer)	2020/21	11%	26%	16%	26%	5%	16%	19	
rimarily an electricity retailer DB	2020/21 2020/21	23% 10%	38% 35%	23% 20%	8% 25%	0% 5%	8% 5%	13 20	
	2020/21	10/0	33/0	2070	25/0	370	3/0	20	
he current market settings encourage innovation in ger	neration								
organisation type	Year	Strongly di Di		either ag Ag		rongly at N/		Count (n=)	
Il respondents Il survey respondents excluding gen-tailers	2020/21 2020/21	11% 11%	23% 25%	23% 25%	23%	6% 6%	14% 14%	100 81	
soth generator and electricity retailer ("Gen-tailer)	2020/21	11%	16%	16%	37%	5%	16%	19	
rimarily an electricity retailer	2020/21	23%	38%	15%	15%	8%	0%	13	
DB	2020/21	0%	10%	40%	15%	5%	30%	20	
he current market setting encourage innovation in dist rganisation type	ribution netv Year	vorк managem Strongly di Di		either ag Ag	ree Sti	rongly a <sub>{</sub> N/	Δ	Count (n=)	_9
Il respondents	2020/21	12%	40%	25%	10%	2%	11%	100	O
ll survey respondents excluding gen-tailers	2020/21	14%	37%	30%	10%	2%	7%	81	N <sup>2</sup>
oth generator and electricity retailer ("Gen-tailer)	2020/21	5%	53%	5%	11%	0%	26%	19	108
rimarily an electricity retailer	2020/21	15%	62%	15%	8% 15%	0% 5%	0% 5%	13 20	X
DB	2020/21	0%	35%	40%	15%	5%	Э%	20	
he current market setting encourage innovation in cons	sumer-facing	services							
rganisation type	Year	Strongly di Di		either ag Ag		rongly a <sub>{</sub> N/		Count (n=)	Y
Il respondents	2020/21	9%	21%	27%	28%	7%	8%	100	^'
Il survey respondents excluding gen-tailers	2020/21 2020/21	10%	23%	31%	22% 53%	5% 16%	9% 5%	81	11,
oth generator and electricity retailer ("Gen-tailer) rimarily an electricity retailer	2020/21	5% 15%	11% 31%	11% 23%	53% 31%	16% 0%	5% 0%	1	<b>)</b>
DB	2020/21	0%	15%	35%	25%	10%	15%	20	-
The current market setting encourage innovation in tran				- 141			1		
Organisation type All respondents	<b>Year</b> 2020/21	Strongly di Di 10%	isagree No 13%	either ag Ag 44%	gree Sti 14%	rongly aį N/ 3%	A 16%	100	
All survey respondents excluding gen-tailers	2020/21	10%	15%	44%	14%	2%	15%	81	
oth generator and electricity retailer ("Gen-tailer)	2020/21	11%	5%	42%	16%	5%	21%	19	
rimarily an electricity retailer	2020/21	8%	15%	54%	23%	0%	0%	13	
DB	2020/21	0%	20%	35%	10%	5%	30%	20	
Competition between electricity generators ensures who	nlesale mark <i>i</i>	et nrices are se	t at an effic	rient level		•			
Organisation type	Year	Strongly di Di			gree Sti	rongly at N/	Α	Count (n=)	
All respondents	2020/21	25%	26%	9%	31%	4%	5%	100	
All survey respondents excluding gen-tailers	2020/21	30%	28%	10%	25%	2%	5%	81	
oth generator and electricity retailer ("Gen-tailer) rimarily an electricity retailer	2020/21 2020/21	5% 62%	16% 3 %	5% 0%	58% 8%	11% 0%	5% 0%	19 13	
DB	2020/21	10%	30%	5%	30%	5%	20%	20	
competition between electricity generators ensures the		•				von ale a con	^	Court (	
Organisation type III respondents	<b>Year</b> 2020/21	Strongly di Di	17%	eitner ag Ag 23%	29%	rongly a <sub>{</sub> N/	<b>A</b> 8%	100	
All survey respondents excluding gen-tailers	2020/21	16%	19%	26%	23%	7%	9%	81	
Soth generator and electricity retailer ("Gen-tailer)	2020/21	5%	11%	11%	53%	16%	5%	19	
rimarily an electricity retailer	2020/21	23%	46%	15%	8%	8%	0%	13	
DB	2020/21	15%	15%	25%	20%	5%	20%	20	
Competition between retailers ensures that consumer p	rices only rise	e in line with co	osts to the e	electricity c	ompanies				
Organisation type	Year	Strongly di Di		-	•	rongly a <sub>{</sub> N/	A	Count (n=)	
All respondents	2020/21	20%	25%	16%	26%	9%	4%	100	
all survey respondents excluding gen-tailers	2020/21	23%	25%	17%	25%	5%	5%	81	
oth generator and electricity retailer ("Gen-tailer)	2020/21 2020/21	5% 38%	26% 31%	11% 8%	32% 15%	26% 8%	0% 0%	19 13	
DB	2020/21	10%	25%	25%	25%	8% 5%	10%	20	
ercentage of participants who age e that prices in the f		•			-				t: Retail market
Organisation type	Year	Strongly di Di				rongly at N/		Count (n=)	
all respondents Il survey respondents excluding gen-tailers	2020/21 2020/21	13% 15%	26% 27%	16% 20%	32% 28%	9% 5%	4% 5%	100 81	
soth generator and electricity retailer ("Gen-tailer)	2020/21	15% 5%	21%	0%	47%	26%	0%	81 19	
rimarily an electricity retailer	2020/21	23%	38%	8%	23%	8%	0%	13	
DB	2020/21	5%	15%	25%	40%	5%	10%	20	
	ialla	ntui ait.	well		ave - : t			titi	st. Cook was also t
ercentage of participants who agree that prices in the f Organisation type	following elec Year	ctricity markets Strongly di Di				n a workably rongly a <sub>{</sub> N/		titive marke Count (n=)	::: Spot market
Il respondents	2020/21	16%	23%	22%	26%	rongiy aş N77 7%	<b>A</b> 6%	100	
Il survey respondents excluding gen-tailers	2020/21	19%	23%	25%	22%	4%	7%	81	
oth generator and electricity retailer ("Gen-tailer)	2020/21	5%	21%	11%	42%	21%	0%	19	
rimarily an electricity retailer	2020/21	38%	46%	8%	8%	0%	0%	13	
DB	2020/21	0%	10%	45%	25%	5%	15%	20	
ercentage of participants who agree that prices in the f	ollowing elec	ctricity markets	s reflect the	outcomes	expected in	n a workahl	/ compe	titive marke	t: Hedge market, including ASY and
organisation type	Year	Strongly di Di			•	rongly at N/		Count (n=)	markey melading AJA allu
II respondents	2020/21	17%	17%	29%	16%	5%	16%	100	
Il survey respondents excluding gen-tailers	2020/21	19%	20%	35%	10%	2%	15%	81	
soth generator and electricity retailer ("Gen-tailer)	2020/21	11%	5%	5%	42%	16%	21%	19	
rimarily an electricity retailer DB	2020/21 2020/21	38% 5%	46% 5%	8% 50%	8% 5%	0% 5%	30%	13 20	
	2020/21	370	<b>3</b> %	<i>3</i> 0%	370	370	<b>5</b> U%	20	
Percentage of participants who agree that prices in the f	following elec	ctricity markets	reflect the	outcomes	expected in	n a workabl	y compe	titive marke	et: Ancillary service markets
Organisation type	Year	Strongly d Di				rongly at N/		Count (n=)	
All respondents	2020/21	4%	7%	41%	19%	1%	28%	100	

All survey respondents excluding gen-tailers	2020/21	5%	6%	44%	16%	1%	27%	81
Both generator and electricity retailer ("Gen-tailer)	2020/21	0%	11%	26%	32%	0%	32%	19
rimarily an electricity retailer	2020/21	0%	23%	46%	0%	0%	31%	13
DB	2020/21	0%	0%	55%	0%	5%	40%	20
here is a reliable supply of electricity each day Organisation type	Year	Strongly di D	isagroo N	either ag Ag	roo	Strongly a <sub>{</sub> N/A	•	Count (n=)
Il respondents	2020/21	2%	4%	7%	45%	40%	2%	100
·	2020/21	2%				43%		
I survey respondents excluding gen-tailers	•		4%	8% 0%	40%		2% 0%	89
oth generator and electricity retailer ("Gen-tailer)	2020/21	0%	0%		82%	18%		11
rimarily an electricity retailer DB & Transmission	2020/21 2020/21	0%	0% 0%	23% 0%	46% 40%	31% 50%	0% 10%	13 20
DO & ITALISHIISSION	2020/21	076	076	076	4070	30%	10/0	20
nere is enough electricity to meet ongoing needs								
rganisation type	Year	Strongly di D		either ag Ag		Strongly at N/A		Count (n=)
Ill respondents	2020/21	5%	16%	18%	40%	18%	3%	100
All survey respondents excluding gen-tailers	2020/21	6%	19%	20%	38%	14%	4%	81
oth generator and electricity retailer ("Gen-tailer) rimarily an electricity retailer	2020/21 2020/21	0% 8%	5% 23%	11% 31%	47% 31%	37% 8%	0% 0%	19 13
DB & Transmission	2020/21	0%	15%	20%	40%	15%	10%	20
	·							
he current electricity market arrangements ensure an a	• • •					Chuanalu a N/A		`aa. (n=)
organisation type	Year	Strongly di D				Strongly at N/A		Count (n=)
Il respondents	2020/21	10%	22% 25%	24%	27%	13% 7%	4% 4%	100
Il survey respondents excluding gen-tailers oth generator and electricity retailer ("Gen-tailer)	2020/21 2020/21	12% 0%	11%	27% 11%	25% 37%	37%	5%	81 19
rimarily an electricity retailer	2020/21	38%	23%	23%	15%	0%	0%	13
DB & Transmission	2020/21	0%	20%	30%	30%	10%	10%	20
	·							
ver the next 10 years the electricity system will strike a			•	oither = 1	roo	Strongly 5: N/A		Count (m. )
Organisation type	<b>Year</b>	Strongly di D				Strongly at N/A		Count (n=)
Ill respondents	2020/21	12%	17%	35%	28%	4% 2%	4%	100
all survey respondents excluding gen-tailers oth generator and electricity retailer ("Gen-tailer)	2020/21 2020/21	14% 5%	16% 21%	37% 26%	27% 32%	2% 11%	4% 5%	81
rimarily an electricity retailer	2020/21	38%	23%	31%	8%	0%	0%	13
DB & Transmission	2020/21	5%	15%	45%	25%	5%	5%	20
	,							
he New Zealand electricity market ensures electricity is	_	-						
Organisation type	Year	Strongly di D		either ag Ag		Strongly at N/A	7%	Count (n=)
All respondents All survey respondents excluding gen-tailers	2020/21 2020/21	10% 12%	20% 23%	12% 11%	42% 41%	5%	7%	100 81
Both generator and electricity retailer ("Gen-tailer)	2020/21	0%	5%	16%	47%	26%	5%	19
rimarily an electricity retailer	2020/21	31%	38%	8%	15%	8%	0%	13
DB & Transmission	2020/21	5%	10%	20%	45%	0%	20%	20
The New Zealand electricity market ensures electricity is Organisation type	transmitted Year	efficiently Strongly di D	isagroo N	either ag Ag	r00	Strongly a <sub>{</sub> N/A	-	Count (n=)
All respondents	2020/21	6%	14%	22%	42%	7%	9%	100
All survey respondents excluding gen-tailers	2020/21	7%	1 %	25%	40%	7%	10%	81
Both generator and electricity retailer ("Gen-tailer)	2020/21	0%	26%	11%	53%	5%	5%	19
Primarily an electricity retailer	2020/21	8%	23%	23%	38%	0%	8%	13
EDB & Transmission	2020/21	0%	15%	30%	35%	5%	15%	20
he New Zealand electricity market ensures electricity is	distributed 4	officiently						
Organisation type	Year	St ongly did	isagree N	either ag Ag	ree	Strongly at N/A	C	Count (n=)
All respondents	2020/21		28%	22%	35%	5%	4%	100
All survey respondents excluding gen-tailers	2020/21	7%	27%	25%	32%	5%	4%	81
Both generator and electricity retailer ("Gen-tailer)	2020/21	0%	32%	11%	47%	5%	E0/	19
rimarily an electricity retailer	2020/21	8%	38%	31%	15%		5%	13
DB & Transmission	2020/21	0%	25%	10%	1370	0%	5% 8%	13
		070		10/6	50%	0% 10%		20
lew Zealand's wholesale market efficiently coordinates	electricity pr						8%	
·			consumptio	n.	50%		8% 5%	
Organisation type		oduction and	consumptio	n.	50%	10%	8% 5%	20
organisation type Ill respondents	Year	roduction and Strongly di D	consumptic	n. either ag Ag	50% ree :	10% Strongly aį N/A	8% 5%	20 Count (n=)
Organisation type All respondents All survey respondents excluding gen-tailers Ooth generator and electricity retailer ("Gen tailer)	Year 2020/21 2020/21 2020/21	roduction and Strongly di D 12%	consumptio lisagree N 18%	on. either ag Ag 16%	50% ree :	10% Strongly a <sub>i</sub> N/A 9%	8% 5% 0 9% 9% 11%	20 Count (n=) 100
organisation type Ill respondents Ill survey respondents excluding gen-tailers oth generator and electricity retailer ("Gen tailer) rimarily an electricity retailer	Year 2020/21 2020/21 2020/21 2020/21	Strongly di D 12% 15% 0% 38%	consumptic isagree N 18% 20% 11% 38%	on. either ag Ag 16% 19% 5% 0%	50%  ree 36% 36% 37% 23%	10%  Strongly at N/A  9%  2%  37%  0%	8% 5% 0 9% 9% 11% 0%	20 Count (n=) 100 81 19 13
organisation type Ill respondents Ill survey respondents excluding gen-tailers oth generator and electricity retailer ("Gen tailer) rimarily an electricity retailer	Year 2020/21 2020/21 2020/21	Strongly di D 12% 15% 0%	consumpticonsumpticonsisagree N 18% 20% 11%	on. either ag Ag 16% 19% 5%	50%  ree 36%  36%  37%	10%  Strongly at N/A  9%  2%  37%	8% 5% 0 9% 9% 11%	20 Count (n=) 100 81 19
Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen tailer) Primarily an electricity retailer EDB & Transmission	Year 2020/21 2020/21 2020/21 2020/21 2020/21	roduction and Strongly di D 12% 15% 0% 38% 5%	consumptic isagree N 18% 20% 11% 38% 5%	on. either ag Ag 16% 19% 5% 0%	50%  ree 36% 36% 37% 23%	10%  Strongly at N/A  9%  2%  37%  0%	8% 5% 0 9% 9% 11% 0%	20 Count (n=) 100 81 19 13
Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen tailer) Brimarily an electricity retailer DB & Transmission  Hew Zealand's hedge market efficiently coordinates elec	Year 2020/21 2020/21 2020/21 2020/21 2020/21	roduction and Strongly di D 12% 15% 0% 38% 5%	consumptionisagree N 18% 20% 11% 38% 5%	on. either ag Ag 16% 19% 5% 0% 30%	50%  ree : 36% 36% 37% 23% 45%	10%  Strongly at N/A  9%  2%  37%  0%	8% 5% 9% 9% 11% 0% 15%	20 Count (n=) 100 81 19 13
organisation type Ill respondents Ill survey respondents excluding gen-tailers oth generator and electricity retailer ("Gen tailer) rimarily an electricity retailer DB & Transmission  lew Zealand's hedge market efficiently coordinates electricity representation type	Year 2020/21 2020/21 2020/21 2020/21 2020/21	12% 15% 0% 38% 5% action and cons	consumptionisagree N 18% 20% 11% 38% 5%	on. either ag Ag 16% 19% 5% 0% 30%	50%  ree : 36% 36% 37% 23% 45%	10%  Strongly at N/A  9%  2%  37%  0%  0%	8% 5% 9% 9% 11% 0% 15%	20 Count (n=) 100 81 19 13 20
Il respondents Il survey respondents excluding gen-tailers oth generator and electricity retailer ('Gen tailer) rimarily an electricity retailer DB & Transmission  ew Zealand's hedge market efficiently coordinates electricity respondents Il survey respondents excluding gen-tailers	Year 2020/21 2020/21 2020/21 2020/21 2020/21 ctricity produ Year 2020/21 2020/21	oduction and Strongly di D 12% 15% 0% 38% 5%  oction and cons Strongly di D 16% 17%	consumptic lisagree N 18% 20% 11% 38% 5% sumption. lisagree N 21% 23%	on. either ag Ag 16% 19% 5% 0% 30%  either ag Ag 21% 25%	50%  ree  36% 36% 37% 23% 45%  ree  18% 10%	10%  Strongly at N/A  9%  2%  37%  0%  0%  Strongly at N/A  2%  1%	8% 5% 9% 9% 11% 0% 15%	20  Count (n=)  100  81  19  13  20  Count (n=)  100  81
rganisation type II respondents II survey respondents excluding gen-tailers oth generator and electricity retailer ("Gen tailer) rimarily an electricity retailer DB & Transmission  ew Zealand's hedge market efficiently coordinates electrication type II respondents II survey respondents excluding gen-tailers oth generator and electricity retailer ("Gen-tailer)	Year 2020/21 2020/21 2020/21 2020/21 2020/21  ctricity produ Year 2020/21 2020/21 2020/21	oduction and Strongly di D 12% 15% 0% 38% 5%  oction and cons Strongly di D 16% 17% 11%	consumption 18% 20% 11% 38% 5% sumption. visagree N 21% 23% 11%	on. either ag Ag 16% 19% 5% 0% 30%  either ag Ag 21% 25% 5%	50%  ree  36% 36% 37% 23% 45%  ree  18% 10% 53%	10%  Strongly at N/A  9% 2% 37% 0% 0%  Strongly at N/A 2% 1% 5%	8% 5% 9% 9% 11% 0% 15%	20 Count (n=) 100 81 19 13 20 Count (n=) 100 81 19
Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen tailer) Arimarily an electricity retailer DB & Transmission  Hew Zealand's hedge market efficiently coordinates electricity respondents All respondents Both generator and electricity retailer ("Gen-tailer) Arimarily an electricity retailer	Year 2020/21 2020/21 2020/21 2020/21 2020/21 ctricity produ Year 2020/21 2020/21 2020/21 2020/21	12% 15% 0% 38% 5%  1ction and constraint of 16% 17% 11% 38%	consumptionisagree N 18% 20% 11% 38% 5%  sumption. visagree N 21% 23% 11% 23%	on. either ag Ag 16% 19% 5% 0% 30%  either ag Ag 21% 25% 5% 23%	50%  ree  36% 36% 37% 23% 45%  ree  18% 10% 53% 8%	10%  Strongly at N/A 9% 2% 37% 0% 0%  Strongly at N/A 2% 1% 5% 0%	8% 5% 9% 9% 11% 0% 15% 22% 23% 16% 8%	20  Count (n=)  100  81  19  13  20  Count (n=)  100  81  19  13
Il respondents Il survey respondents excluding gen-tailers oth generator and electricity retailer ('Gen tailer) rimarily an electricity retailer DB & Transmission  ew Zealand's hedge market efficiently coordinates electrication type Il respondents Il survey respondents excluding gen-tailers oth generator and electricity retailer ("Gen-tailer) rimarily an electricity retailer	Year 2020/21 2020/21 2020/21 2020/21 2020/21  ctricity produ Year 2020/21 2020/21 2020/21	oduction and Strongly di D 12% 15% 0% 38% 5%  oction and cons Strongly di D 16% 17% 11%	consumption 18% 20% 11% 38% 5% sumption. visagree N 21% 23% 11%	on. either ag Ag 16% 19% 5% 0% 30%  either ag Ag 21% 25% 5%	50%  ree  36% 36% 37% 23% 45%  ree  18% 10% 53%	10%  Strongly at N/A  9% 2% 37% 0% 0%  Strongly at N/A 2% 1% 5%	8% 5% 9% 9% 11% 0% 15%	20 Count (n=) 100 81 19 13 20 Count (n=) 100 81 19
Organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen tailer) Arimarily an electricity retailer DB & Transmission  Hew Zealand's hedge marker efficiently coordinates electronic elect	Year 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21	12% 15% 0% 38% 5%  1ction and cons Strongly di D 16% 17% 11% 38% 5%	consumption  18%  20%  11%  38%  5%  sumption.  isagree N  21%  23%  11%  23%  20%	on. either ag Ag 16% 19% 5% 0% 30%  either ag Ag 21% 25% 5% 23% 20%	50%  ree  36% 36% 37% 23% 45%  ree  18% 10% 53% 8%	10%  Strongly at N/A 9% 2% 37% 0% 0%  Strongly at N/A 2% 1% 5% 0%	8% 5% 9% 9% 11% 0% 15% 22% 23% 16% 8%	20  Count (n=)  100  81  19  13  20  Count (n=)  100  81  19  13
Il respondents Il survey respondents excluding gen-tailers oth generator and electricity retailer ("Gen tailer) rimarily an electricity retailer DB & Transmission  ew Zealand's hedge market efficiently coordinates electrication type Il respondents Il survey respondents excluding gen-tailers oth generator and electricity retailer ("Gen-tailer) rimarily an electricity retailer DB & Transmission  ew Zealand's wholesale market efficiently facilitates tirganisation type	Year 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21	oduction and Strongly di D 12% 15% 0% 38% 5%  oction and cons Strongly di D 16% 17% 11% 38% 5%  nent in the electory di D Strongly di D	consumption  18% 20% 11% 38% 5%  sumption. visagree N 23% 11% 23% 20%  ctricity system visagree N	either ag Ag 16% 19% 5% 0% 30%  either ag Ag 21% 25% 5% 23% 20%  em. either ag Ag	50%  ree  36% 36% 37% 23% 45%  ree  18% 10% 53% 8% 15%	10%  Strongly at N/A  9%  2%  37%  0%  0%  Strongly at N/A  2%  1%  5%  0%  0%  Strongly at N/A	8% 5% 9% 9% 11% 0% 15% 22% 23% 16% 8% 40%	20  Count (n=)  100  81  19  13  20  Count (n=)  100  81  19  13
Il respondents Il survey respondents excluding gen-tailers oth generator and electricity retailer ('Gen tailer) rimarily an electricity retailer DB & Transmission  ew Zealand's hedge market efficiently coordinates electricity respondents Il survey respondents excluding gen-tailers oth generator and electricity retailer ("Gen-tailer) rimarily an electricity retailer DB & Transmission  ew Zealand's wholesale market efficiently facilitates tir rganisation type Il respondents	Year 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21	strongly di D 12% 15% 0% 38% 5%  strongly di D 16% 17% 11% 38% 5%  nent in the electory di D 14%	consumption 18% 20% 11% 38% 5% sumption. visagree N 21% 23% 11% 23% 20% ctricity systevisagree N 19%	either ag Ag 16% 19% 5% 0% 30%  either ag Ag 21% 25% 5% 23% 20%  em. either ag Ag 31%	50%  ree  36% 36% 37% 23% 45%  ree  18% 10% 53% 8% 15%	10%  Strongly at N/A  9%  2%  37%  0%  0%  Strongly at N/A  2%  1%  5%  0%  0%  Strongly at N/A  6%	8% 5% 9% 9% 11% 0% 15%  CC 22% 23% 16% 8% 40%	20 Count (n=) 100 81 19 13 20 Count (n=) 100 81 19 13 20 Count (n=) 100
Il respondents Il survey respondents excluding gen-tailers oth generator and electricity retailer ("Gen tailer) rimarily an electricity retailer DB & Transmission  ew Zealand's hedge market efficiently coordinates electricity respondents Il survey respondents excluding gen-tailers oth generator and electricity retailer ("Gen-tailer) rimarily an electricity retailer DB & Transmission  ew Zealand's wholesale market efficiently facilitates tir rganisation type Il respondents Il survey respondents excluding gen-tailers	Year 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21	strongly di D 12% 15% 0% 38% 5%  strongly di D 16% 17% 11% 38% 5%  nent in the electory di D 14% 16%	consumption isagree Notes is a sumption. Sisagree Notes is a sumption in a sum is	either ag Ag 16% 19% 5% 0% 30%  either ag Ag 21% 25% 5% 23% 20%  em. either ag Ag 31% 35%	50%  ree  36% 36% 37% 23% 45%  ree  18% 10% 53% 8% 15%  ree  19% 14%	10%  Strongly at N/A  9%  2%  37%  0%  0%  Strongly at N/A  2%  1%  5%  0%  0%  Strongly at N/A  6%  4%	8% 5% 9% 9% 11% 0% 15%  22% 23% 16% 8% 40%	20  Count (n=) 100 81 19 13 20  Count (n=) 100 81 19 13 20  Count (n=) 100 81
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organisation type All respondents All survey respondents excluding gen-tailers Both generator and electricity retailer ("Gen tailer) Arimarily an electricity retailer Both & Transmission  Hew Zealand's hedge market efficiently coordinates electoricity respondents Both generator and electricity retailer ("Gen-tailer) Both generator and electricity retailer ("Gen-tailer) Both generator and electricity retailer Both & Transmission  Hew Zealand's wholesale market efficiently facilitates time Both generator and electricity retailer Both generator and electricity retailer Both generator and electricity retailer ("Gen-tailer)	Year 2020/21	12% 15% 0% 38% 5%  1ction and cons Strongly di D 16% 17% 11% 38% 5%  1ent in the elect Strongly di D 14% 16% 5% 31%	consumptionisagree N 18% 20% 11% 38% 5%  sumption. visagree N 21% 23% 11% 23% 20%  ctricity system isagree N 19% 22% 5% 46%	either ag Ag 16% 19% 5% 0% 30%  either ag Ag 21% 25% 5% 23% 20%  em. either ag Ag 31% 35% 16% 23%	50%  ree  36% 36% 37% 23% 45%  ree  18% 10% 53% 8% 15%  ree  19% 14% 42% 0%	10%  Strongly at N/A  9%  2%  37%  0%  0%  Strongly at N/A  2%  1%  5%  0%  0%  Strongly at N/A  6%  4%  16%  0%	8% 5% 9% 9% 11% 0% 15%  22% 23% 16% 8% 40%  11% 10% 16% 0%	20 Count (n=) 100 81 19 13 20 Count (n=) 100 81 19 13 20 Count (n=) 100 81 19 13 20
Il respondents Il survey respondents excluding gen-tailers oth generator and electricity retailer ('Gen tailer) rimarily an electricity retailer DB & Transmission  ew Zealand's hedge market efficiently coordinates electricity respondents Il survey respondents excluding gen-tailers oth generator and electricity retailer ("Gen-tailer) rimarily an electricity retailer DB & Transmission  ew Zealand's wholesale market efficiently facilitates tirerganisation type Il respondents Il survey respondents excluding gen-tailers organisation type Il respondents Il survey respondents excluding gen-tailers oth generator and electricity retailer ("Gen-tailer) rimarily an electricity retailer ("Gen-tailer) rimarily an electricity retailer	Year 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21 2020/21	12% 15% 0% 38% 5%  1ction and constrongly di D 16% 17% 11% 38% 5%  1ent in the electory di D 14% 16% 16% 5%	consumptionisagree N 18% 20% 11% 38% 5%  sumption. visagree N 21% 23% 11% 23% 20%  ctricity systevisagree N 19% 22% 5%	either ag Ag 16% 19% 5% 0% 30%  either ag Ag 21% 25% 5% 23% 20%  em. either ag Ag 31% 35% 16%	50%  ree  36% 36% 37% 23% 45%  ree  18% 10% 53% 8% 15%  ree  19% 14% 42%	10%  Strongly at N/A  9%  2%  37%  0%  0%  Strongly at N/A  2%  1%  5%  0%  0%  Strongly at N/A  6%  4%  16%	8% 5% 9% 9% 11% 0% 15%  22% 23% 16% 8% 40%	20 Count (n=) 100 81 19 13 20 Count (n=) 100 81 19 13 20 Count (n=) 100 81 19 13
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Competition between electricity retailers promotes efficiency within retail operations

Organisation type	Year	Strongly di Disagree	Neither ag Ag	ree	Strongly at N/A	<b>A</b> (	Count (n=)
All respondents	2020/21	14% 22%	13%	34%	15%	2%	100
All survey respondents excluding gen-tailers	2020/21	14% 26%	15%	33%	10%	2%	81
Both generator and electricity retailer ("Gen-tailer)	2020/21	16% 5%	5%	37%	37%	0%	19
Primarily an electricity retailer	2020/21	23% 38%	8%	15%	15%	0%	13
FDB & Transmission	2020/21	5% 20%	25%	40%	5%	5%	20

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