ELECTRICITY AUTHORITY TE MANA HIKO

Consumer mobility roadmap

Timelines, decisions and implementation are all proposed and subject to consultation and feedback



		2025 >		2026 >						
Theme	Project	July – Se	eptember	October –	December	January	v – March	April – June	July – September	October – December
Clearer information to inform smarter choices	Consumer insights into behaviour and sentiment)	(Consumer focused research and insights						
	Improving consumer information on retail prices and options to save on power	Improve transparency of retail data to benefit consumers								
	New comparison and switching service for consumers to compare/switch plans or providers			Launch		Continuous improvement				
	Standardise product data to support comparison and switching	Consultation		Decision		In effect				
	Standardise consumption data to improve consumers' access and control over their data			Consultation		Dec	cision	In effect		
	Standardise bill information to improve clarity, comparability and accessibility of electricity bills	Consu		ltation Decis		sion		In effect		
A digital system built for people	Digitalisation programme to drive system change			Publish system map		New initiatives begin				
	Evolving multiple retailing and switching to unlock choice across distinct electricity services			Decision		System changes			In effect	
Retail competition that delivers for consumers	Time of use (TOU) pricing and rewarding consumers for supplying power (Taskforce 2BC)	Decision		Guidance volunt			oluntary implementation		Review period	Backstop in effect
	Power Innovation Pathway enabling innovation by identifying and removing regulatory barriers	Insights published		'Enhanced support' application round		Support for innovators				
Future-ready, consumer- centric electricity system	Future system operation to improve the coordination of distributed energy resources	Submissions inform next steps								
	Opportunities and challenges of a more 'decentralised' electricity system			Submissions inform next steps			ps			
	Rebates for consumers supplying power at peak times (Taskforce 2A)	Decision		Guidance			Changes		jes in effect	