



# Intellihub | IPAG Meeting

24 March 2022



# Session Objectives

1. Who we are
2. Our customers
3. Our services
4. Our solutions







# Who we are



# Who are we | Intellihub is ANZ's fastest growing utility services company

## Intellihub's core capability

- We provide metering-as-service to electricity retailers across ANZ, with expertise across all aspects of advanced metering services, with 1M+ meters under management and providing innovative product offerings

- Currently deploying AMI meters across ANZ

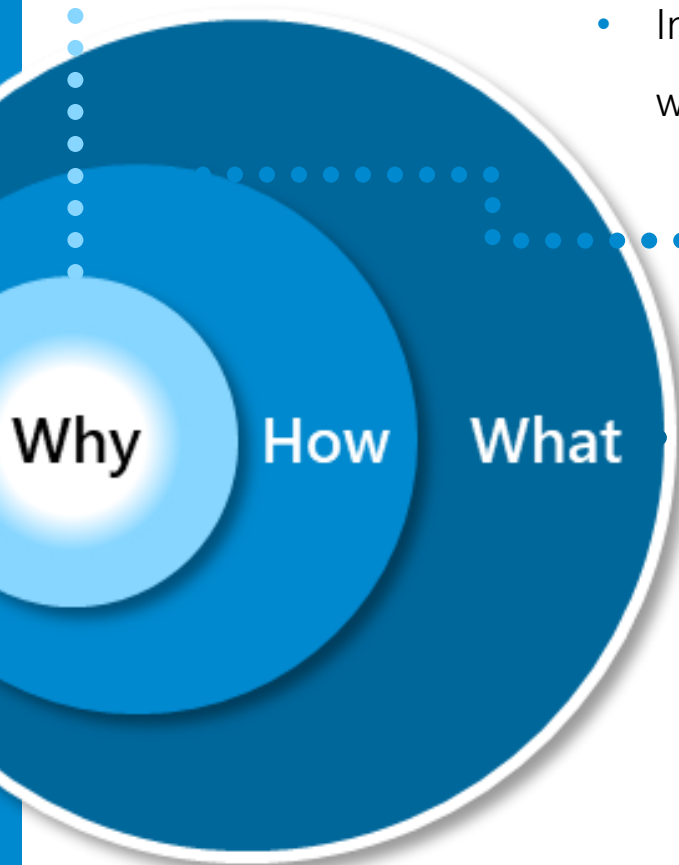


- Contracts with all leading energy retailers (30+) and strong relationships with all key industry stakeholders

- All classes of ANZ accreditation inclusive of C&I, EN and residential metering



# Who are we | Intellihub drives our energy transition through bringing to life our retailers new energy offerings



## Why we do what we do?



- In everything we do, we boldly believe in challenging the status quo, thinking differently and working together to innovate to the edge of what's possible

## How do we do what we do?



- How we do this is through an result-oriented approach, working with our partners to provide innovative capabilities to accelerate the transition to decarbonised, decentralised and digitised world

## What do we do?



- We do this by bringing advanced smart meters with compelling new energy services to market with our partners

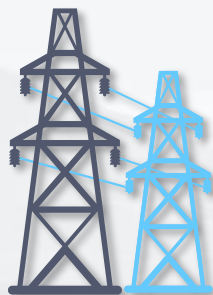


# Who are we | We enable affordable and reliable energy while also advancing ANZ's new energy transition



## Consumers

- Reliable energy
- Access to new energy services to take control of their energy consumption and generation



## The Grid/Networks

- Enabling reduced peak loads for longer asset life
- Providing visibility to enable efficient network management
- Preventing black-outs



## Retailers & Generators

- Enabling affordable energy
- Increased customer service



## ANZ

- Advances the transition to a clean energy future
- Creation of new energy industries and jobs



# Our customers



# Our customers | Customer segments

Intellihub offers solutions across a wide range of customer segments and will bring this broad experience together to deliver metering services to our customers. Below is our experience in managing the delivery to the different customer segments across New Zealand and Australia.



Working with our Retail partners on enhanced customer services and smart meter roll outs



Working with distributors to deliver services for Network Management Purposes



We work on servicing customers across a range of Commercial & Industrial businesses with the provision of timely data, visibility and monitoring.



We work on servicing customers across a range of Small to Medium Enterprise Multisite businesses enabling to manage their sites more efficiently.



We work with builders and developers on new apartments and commercial properties. We partner with a range of Embedded network providers in enhancing and upgrading existing infrastructure to provide data connectivity and control





# Our services



# Our services | Core metering services

As an independent provider, Intellihub offers Metering Equipment Provider and Authorised Test House services in New Zealand, with Metering Coordinator, Metering Provider and Metering Data Provider services in Australia.

The image displays five service cards arranged horizontally. Each card has a blue header with a white icon and a white body with a blue border. The icons are: a house with a tree, a factory, a network of nodes, a solar panel, and a grid of binary code.

- Residential & SME Metering**
  - Smart meter deployments
  - Load Control
  - Field Services
  - Reconnections & Disconnections
- C&I Metering**
  - Network Tariff Optimisation
  - Demand Response
  - C&I Customer Portal
  - Data delivery
  - Account Management
- Embedded Networks Metering**
  - Complete turn-key solution for multi-utility requirements
  - Gate metering
  - Sub metering
  - IoT solutions development
- Solar metering**
  - Comprehensive solar solutions
  - Net data delivery
  - Solar disconnection & reconnection
- Data & Insight**
  - Health & Safety Alerts
  - Revenue Assurance Alerts
  - Outage & Restore Alerts and Status Ping
  - Voltage Alerts & Voltage Ping

Learn more about our metering services at [Intellihub.com.au/solutions](https://Intellihub.com.au/solutions)





# Intellihub brings four data insights to our customers which will give you the confidence that we deliver market leading services and achieve excellent customer outcomes



## 1. Commitment to deliver market leading service levels

- We provide **safe, secure and fast delivery** of all traditional **data services**
- We can also **provide a range of additional data services, to suit your needs.**

Trust in intellihub to continue to invest and support the markets service quality expectations



## 2. Better visibility and asset monitoring

- Our services provides **better visibility** which includes **voltage monitoring** and **fully encrypted safety** and **revenue alerts, outage and restoration alarms** and **status pings.**

Deliver excellent customer outcomes, customer growth driver



## 3. Health & Safety delivered

- Our **health and safety alerts** give **insight into unknown photovoltaic loads** and **voltage levels**, and **neutral faults**. This allows **fast restoration** and **repairs.**

Trust in Intellihub to continue delivering as safest option with best customer outcomes



## 4. Collaborative Partner

- We **work in collaboration with our customers** when **designing** and **building services.**

Intellihub works hand-in-hand with our customers to deliver market leading outcomes



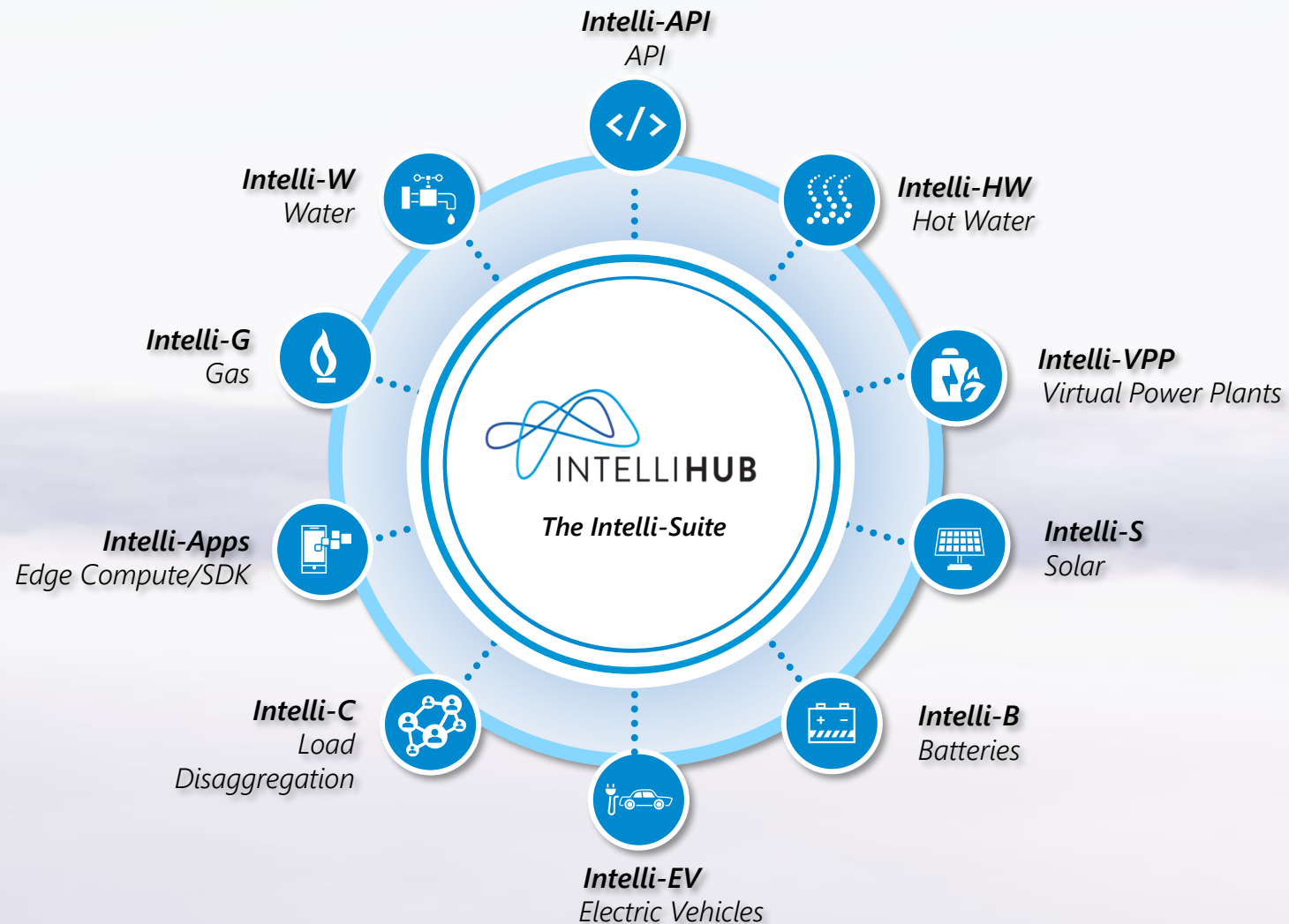


# Our solutions





# Our solutions | Innovation is at the heart of what we do





Thank you and Q&A

