



Kate Johns
18 Shepherds Lane
Te Rapa
Hamilton
New Zealand 3200

CUSTOMER ACCOUNT NUMBER:
19-0096-1724

ICP NUMBER:
0000161505BCKEO

Each home has a unique ICP (installation control point) number which identifies your property when switching electricity companies or making a query.

Tax Invoice Number:
5076846457

Tax Invoice Date:
21 July 2026

GST Number:
091-222-444

Customer Service:
9am-5pm Mon-Fri
0800 101 10
info@zappy.org.nz
www.zappy.org.nz

Faults & Emergencies:
0508 832 867

OPENING BALANCE SUMMARY

	Previous bill	\$136.40 debit
May 2026	Direct debit bank fixed	\$125.00 credit
June 2026	Direct debit bank fixed	\$125.00 credit
July 2026	Direct debit bank fixed	\$125.00 credit
Opening balance total		\$238.60 credit

Billing Period: 15 Jun – 12 Jul 2026 (28 days)

You have chosen to pay in advance using Payments in equal instalments – you don't need to pay anything at this time.

PRICING PLAN: **PAYMENT IN EQUAL INSTALMENTS** PRODUCT IDENTIFICATION CODE: **ZAPP-DISTFIXEDEQUAL2026**

How Payment in equal instalments works

This payment option evens out your bill payments across the year. You pay the same amount each time, so you don't have to worry about seasonal usage changes.

OPENING BALANCE

\$238.60

CREDIT

CURRENT BILL

\$150.72

INCLUDES GST

TOTAL BALANCE

+\$87.88

IN CREDIT, NO EXTRA
PAYMENT REQUIRED

ELECTRICITY CHARGES

Charge Type	Quantity	Rate (incl GST)	Total (incl GST)
Standard usage	400 kWh	\$0.36	\$144.00
Daily charge	28 days	\$0.24	\$6.72
Total (incl GST)			\$150.72

GST has been calculated for each price shown. As a result, total amounts may differ slightly due to rounding.

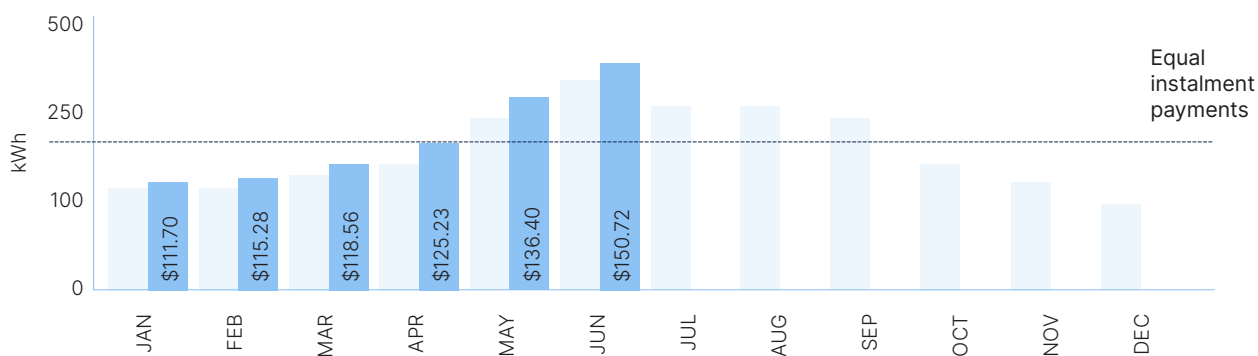
ELECTRICITY USAGE

Meter Number	Start (kWh)	End (kWh)	Total (kWh)
12A091898	27,098.00	27,498.00	400.00

YOUR ELECTRICITY USAGE

2025 2026

You used 400.00 kWh this month, an increase compared to 380.21 kWh in June/July 2025.



The data for the graph is calculated on a calendar month basis rather than on your billing period, so your bill and graph may differ.

Thank you for choosing to pay Direct Debit for your Payment in equal instalments plan.
If you wish to change please contact us.



If you choose to cancel your direct debit, here are some other ways to pay

Online banking: Pay direct to our bank 01-435-6789546-00 using your customer number 19-0096-1724 as the reference.

By phone: Call us on 0800 101 10 to pay by credit card (a 0.8% credit card fee will apply).

In person: Pay by cash at a NZ Post retail outlet using the barcode above. Locations at www.nzpost.co.nz.

Learn more about ways to pay: www.zappy.org.nz/waystopay

Have a concern or complaint?

If you have a concern or complaint, please call **0800 101 10** or email info@zappy.org.nz to access our free complaints process.



UTILITIES
DISPUTES
TAUOHETOHE
WHAIPAINGA

If we cannot resolve your complaint, you can contact Utilities Disputes at www.udl.co.nz via live chat or to make a complaint. You can also call 0800 22 33 40. Utilities Disputes, the free, fast, effective and independent service that sorts complaints about utilities providers.

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Billy

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AUTHORITY
TE MANA HIKO



Check at billy.govt.nz – a free, independent comparison site.