

**Customer Service:**

9am-5pm Mon-Fri

0800 101 10

info@zappy.org.nz

www.zappy.org.nz

Tax Invoice Number:

5076846457

Tax Invoice Date:

21 July 2026

GST Number:

091-222-444

Faults & Emergencies:

0508 832 867

Kate Johns
18 Shepherds Lane
Te Rapa
Hamilton
New Zealand 3200

TOTAL AMOUNT DUE (INCLUDING GST)

\$323.82BASED ON AN
ESTIMATED
READINGS**Payment due on 30 July 2026**YOUR ACCOUNT SUMMARY 

10 Sample St \$78.65

24 Sample St \$78.04

32 Sample St \$167.14

AMOUNT DUE INCLUDING GST: \$323.82**Billing Period: 15 Jun – 12 Jul 2026 (28 days)****10 SAMPLE STREET
SAMPLETON, 1072**PRICING PLAN NAME: **FLEXI STANDARD (FIXED TERM)**PRODUCT IDENTIFICATION CODE: **ZAPP-DISTFLEXFIXED2026**

CUSTOMER ACCOUNT NUMBER:

19-0096-1724

ICP NUMBER:

0000161505BFGHL

Each home has a unique ICP (installation control point) number which identifies your property when switching electricity companies or making a query.

ELECTRICITY USAGE CHARGES

Charge Type	Quantity	Rate (incl GST)	Total (incl GST)
Standard usage	201.71 kWh	\$0.36	\$71.89
Daily charge	28 days	\$0.24	\$6.76
Total including GST			\$78.65

GST has been calculated for each price shown. As a result, total amounts may differ slightly due to rounding.

ESTIMATED ELECTRICITY USAGE

Meter Number	Start (kWh)	End (kWh)	Total (kWh)
12A091897	27,098.29	27,300.00	201.71

CONTRACT END DATE: 31/03/2027 | **CONTRACT EXIT FEE:** \$200.00

This month's usage was 201.71 kWh and cost \$78.65, lower than last month's usage of 300 kWh at \$110.54.

SUBMIT YOUR OWN METER READSubmit your own meter read at www.zappy.org.nz or call us on 0800 101 10.

24 SAMPLE STREET
SAMPLETON, 1072

PRICING PLAN NAME: **FLEXI STANDARD (FIXED TERM)**
PRODUCT IDENTIFICATION CODE: **ZAPP-DISTFLEXFIXED2026**

CUSTOMER ACCOUNT NUMBER:
19-0096-1725

ICP NUMBER:
0000161505BCKEO

Each home has a unique ICP (installation control point) number which identifies your property when switching electricity companies or making a query.

ELECTRICITY USAGE CHARGES

Charge Type	Quantity	Rate (incl GST)	Total (incl GST)
Standard usage	200.00 kWh	\$0.36	\$71.28
Daily charge	28 days	\$0.24	\$6.76
Total including GST			\$78.04

GST has been calculated for each price shown. As a result, total amounts may differ slightly due to rounding.

ESTIMATED ELECTRICITY USAGE

Meter Number	Start (kWh)	End (kWh)	Total (kWh)
12A091897	28,300.00	28,500.00	200.00

CONTRACT END DATE: 31/03/2027 | **CONTRACT EXIT FEE:** \$200.00

This month's usage was 200 kWh and cost \$78.04, lower than last month's usage of 300 kWh at \$110.54.

32 SAMPLE STREET
SAMPLETON, 1072

PRICING PLAN NAME: **FLEXI STANDARD (FIXED TERM)**
PRODUCT IDENTIFICATION CODE: **ZAPP-DISTFLEXFIXED2026**

CUSTOMER ACCOUNT NUMBER:
19-0096-1726

ICP NUMBER:
0000161505BDTYS

Each home has a unique ICP (installation control point) number which identifies your property when switching electricity companies or making a query.

ELECTRICITY USAGE CHARGES

Charge Type	Quantity	Rate (incl GST)	Total (incl GST)
Standard usage	450.00 kWh	\$0.36	\$160.37
Daily charge	28 days	\$0.24	\$6.76
Total including GST			\$167.14

GST has been calculated for each price shown. As a result, total amounts may differ slightly due to rounding.

ESTIMATED ELECTRICITY USAGE

Meter Number	Start (kWh)	End (kWh)	Total (kWh)
12A091898	33,000.00	33,450.00	450.00

CONTRACT END DATE: 31/03/2027 | **CONTRACT EXIT FEE:** \$200.00

This month's usage was 450 kWh and cost \$167.14, lower than last month's usage of 500 kWh at \$185.22.

SUBMIT YOUR OWN METER READ

Submit your own meter read at www.zappy.org.nz or call us on 0800 101 10.

HOW TO PAY



You can pay all accounts with a single payment using your combined reference below.
Or pay separately using each account number as the reference.

Combined payment reference: JANE-Q-SAMPLE-001

Bank account: 01-435-6789546-00

Direct Debit: Set up a direct debit with us at zappy.org.nz/directdebit or call us on 0800 101 10.

Online banking: Pay direct to our bank 01-435-6789546-00 using your customer number 19-0096-1724, 19-0096-1725, 19-0096-1726 as the reference.

By phone: Call us on 0800 101 10 to pay by credit card (a 0.8% credit card fee will apply).

In person: Pay in person at NZ Post retail outlets using the barcode above. Locations at www.nzpost.co.nz.

Learn more about ways to pay: www.zappy.org.nz/waystopay

Have a concern or complaint?

If you have a concern or complaint, please call **0800 101 10** or email info@zappy.org.nz to access our free complaints process.



UTILITIES
DISPUTES
TAUOHETOHE
WHAIPAINGA

If we cannot resolve your complaint, you can contact Utilities Disputes at www.udl.co.nz via live chat or to make a complaint. You can also call 0800 22 33 40. Utilities Disputes, the free, fast, effective and independent service that sorts complaints about utilities providers.

Are you on the best power plan for you?

Billy

ELECTRICITY
AUTHORITY
TE MANA HIKO



Check at billy.govt.nz – a free, independent comparison site.