



Kate Johns  
18 Shepherds Lane  
Te Rapa  
Hamilton  
New Zealand 3200

CUSTOMER ACCOUNT NUMBER:  
**19-0096-1724**

ICP NUMBER:  
**0000161505BCKEO**

Each home has a unique ICP (installation control point) number which identifies your property when switching electricity companies or making a query.

**Tax Invoice Number:**  
5076846457

**Tax Invoice Date:**  
21 July 2026

**GST Number:**  
091-222-444

**Customer Service:**  
9am-5pm Mon-Fri  
**0800 101 10**  
info@zappy.org.nz  
www.zappy.org.nz

**Faults & Emergencies:**  
0508 832 867

TOTAL AMOUNT DUE AFTER SOLAR CREDITS

**\$28.78** BASED ON AN ACTUAL READING

Payment due on 8 August 2026

Billing period 15 June – 12 July 2026 (28 days)

YOUR ACCOUNT SUMMARY 

Previous balance:	\$0
Electricity charges (imported):	\$129.25
Solar exports:	-\$100.47
<b>AMOUNT DUE (INCLUDING GST):</b>	<b>\$28.78</b>

PRICING PLAN NAME: **TIME OF USE SOLAR**

PRODUCT IDENTIFICATION CODE: **ZAPP-DISTTOUSOLAROPEN2026**

ELECTRICITY CHARGES (IMPORTED FROM THE GRID) 

Charge Type	Quantity	Rate (incl GST)	Total (incl GST)
Peak - import	92.00 kWh	\$0.36	\$32.79
Off peak - import	520.00 kWh	\$0.17	\$89.70
Free hour of electricity	200.00 kWh	\$0.00	\$0.00
Daily charge	28 days	\$0.24	\$6.76
<b>Total (incl GST)</b>			<b>\$129.25</b>

GST has been calculated for each price shown. As a result, total amounts may differ slightly due to rounding.

SOLAR EXPORTED (CREDITS APPLIED)

Description	Quantity	Rate	Total
Peak - export	300.00 kWh	\$0.3099	+\$92.97
Off peak - export	50.00 kWh	\$0.15	+\$7.50
<b>Total (not GST registered)</b>			<b>+\$100.47</b>

GST has been calculated for each price shown. As a result, total amounts may differ slightly due to rounding.

## ELECTRICITY USAGE

METER NUMBER – 12A091898



Meter Read	Start (kWh)	End (kWh)	Total (kWh)
Import (peak)	27,098.00 (actual)	27,190.00 (actual)	92.00
Import (off peak)	39,980.00 (actual)	40,500.00 (actual)	520.00
Export (peak)	1,000.00 (actual)	1,300.00 (actual)	300.00
Export (off peak)	300.00 (actual)	350.00 (actual)	50.00

## ELECTRICITY USE &amp; SOLAR EXPORT

CURRENT VS PRIOR PERIOD

2025

2026

## ELECTRICITY USE

JUN-JULY 2025	760 kWh	\$100.18
JUN-JULY 2026	812 kWh	\$129.25

## SOLAR EXPORT

JUN-JULY 2025	244 kWh	+\$80.25
JUN-JULY 2026	350 kWh	+\$100.47

The data for the graphs are calculated on a calendar month basis rather than on your billing period, so your bill and graph may differ.

## Thank you for choosing to pay by direct debit

The total due of \$28.78 less any payments received since the date of this invoice, will be deducted on 8 August 2026.

To make changes to this, please let us know at least two business days before the due date.

Direct debit payments by credit card will incur a 0.8% credit card fee.

## If you choose to cancel your direct debit, here are some other ways to pay

**Online banking:** Pay direct to our bank 01-435-6789546-00 using your customer number 19-0096-1724 as the reference.

**By phone:** Call us on 0800 101 10 to pay by credit card (a 0.8% credit card fee will apply).

**In person:** Pay by cash at a NZ Post retail outlet using the barcode above. Locations at [www.nzpost.co.nz](http://www.nzpost.co.nz).

Learn more about ways to pay: [www.zappy.org.nz/waystopay](http://www.zappy.org.nz/waystopay)



## Have a concern or complaint?

If you have a concern or complaint, please call **0800 101 10** or email [info@zappy.org.nz](mailto:info@zappy.org.nz) to access our free complaints process.



UTILITIES  
DISPUTES  
TAUOHETOHE  
WHAIPAINGA

If we cannot resolve your complaint, you can contact Utilities Disputes at [www.udl.co.nz](http://www.udl.co.nz) via live chat or to make a complaint. You can also call 0800 22 33 40. Utilities Disputes, the free, fast, effective and independent service that sorts complaints about utilities providers.

## Are you on the best power plan for you?

**Billy**



ELECTRICITY  
AUTHORITY  
TE MANA HIKO

Check at [billy.govt.nz](http://billy.govt.nz) – a free, independent comparison site.