



Kate Johns
18 Shepherds Lane
Te Rapa
Hamilton
New Zealand 3200

CUSTOMER ACCOUNT NUMBER:
19-0096-1724

ICP NUMBER:
0000161505BCKEO

Each home has a unique ICP (installation control point) number which identifies your property when switching electricity companies or making a query.

Tax Invoice Number:
5076846457

Tax Invoice Date:
21 July 2026

GST Number:
091-222-444

Customer Service:
9am-5pm Mon-Fri
0800 101 10
info@zappy.org.nz
www.zappy.org.nz

Faults & Emergencies:
0508 832 867

TOTAL AMOUNT DUE (INCLUDING GST)

\$245.02 BASED ON AN
ESTIMATED
READING

Payment due on 30 July 2026

Billing Period: 15 Jun – 12 Jul 2026 (28 days)

YOUR ACCOUNT SUMMARY 

Previous balance: \$196.00
16 May to 14 June 2026
Payment received: -\$100.00
Overdue balance: \$96.00
Electricity charges: \$152.02
AMOUNT DUE (INCLUDING GST): \$245.02

PRICING PLAN NAME: **FLEXI STANDARD (OPEN TERM)** PRODUCT IDENTIFICATION CODE: **ZAPP-DISTFLEXOPEN2026**

BASED ON AN ESTIMATED READ

Charges based on estimated use.
Readings and amount may change on actual read.

ELECTRICITY CHARGES 

Charge Type	Quantity	Rate (incl GST)	Total (incl GST)
Standard usage	407.58 kWh	\$0.36	\$145.26
Daily charge	28 days	\$0.24	\$6.76
Total (incl GST)			\$152.02

GST has been calculated for each price shown. As a result, total amounts may differ slightly due to rounding.

ESTIMATED ELECTRICITY USAGE 

Meter Number	Start (kWh)	End (kWh)	Total (kWh)
12A091898	27,098.29	27,505.87	407.58

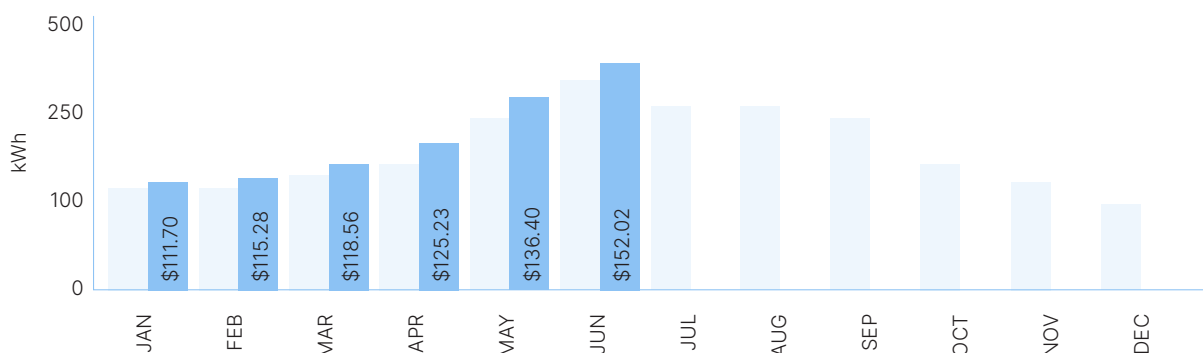
SUBMIT YOUR OWN METER READ

Submit your own meter read at www.zappy.org.nz or call us on 0800 101 10.

YOUR ELECTRICITY USAGE

2025 2026

You used 407.58 kWh this month, an increase compared to 401 kWh in June/July 2025.



The data for the graph is calculated on a calendar month basis rather than on your billing period, so your bill and graph may differ.

HOW TO PAY



Direct Debit: Set up a direct debit with us at zappy.org.nz/directdebit or call us on 0800 101 10.

Online banking: Pay direct to our bank 01-435-6789546-00 using your customer account number 19-0096-1724 as the reference.

By phone: Call us on 0800 101 10 to pay by credit card (a 0.8% credit card fee will apply).

In person: Pay in person at NZ Post retail outlets using the barcode above. Locations at www.nzpost.co.nz.

Learn more about ways to pay: www.zappy.org.nz/waystopay

Have a concern or complaint?

If you have a concern or complaint, please call **0800 101 10** or email info@zappy.org.nz to access our free complaints process.



If we cannot resolve your complaint, you can contact Utilities Disputes at www.udl.co.nz via live chat or to make a complaint. You can also call 0800 22 33 40. Utilities Disputes, the free, fast, effective and independent service that sorts complaints about utilities providers.

Are you on the best power plan for you?



Check at billy.govt.nz – a free, independent comparison site.