



Kate Johns  
18 Shepherds Lane  
Te Rapa  
Hamilton  
New Zealand 3200

CUSTOMER ACCOUNT NUMBER:  
**19-0096-1724**

ELECTRICITY ICP NUMBER:  
**0000161505BCKEO**

Each home has a unique ICP (installation control point) number which identifies your property when switching electricity companies or making a query.

GAS ICP NUMBER:  
**0000161505DFF89**

Tax Invoice Number:  
5076846457

Tax Invoice Date:  
21 July 2026

GST Number:  
091-222-444

**Customer Service:**  
9am-5pm Mon-Fri  
**0800 101 10**  
info@zappy.org.nz  
www.zappy.org.nz

**Faults & Emergencies:**  
0508 832 867

TOTAL AMOUNT DUE (INCLUDING GST)

**\$476.35** BASED ON AN ACTUAL READING

Payment due on 30 July 2026

Billing Period: 15 Jun – 12 Jul 2026 (28 days)

YOUR ACCOUNT SUMMARY



Previous balance: \$450.00  
16 May to 14 June 2026  
Payment received: -\$433.50  
**Overdue balance: \$16.50**  
Service charges: \$496.19  
15 June - 12 July 2026  
Bundle Discount 4%: -\$19.85

**AMOUNT DUE (INCLUDING GST): \$476.35**

PRICING PLAN NAME: **BUNDLE (OPEN TERM)**

PRODUCT IDENTIFICATION CODE: **ZAPP-DISTOPENBUNDLE32026**

SERVICE CHARGES SUMMARY

Service	Total (incl GST)
Electricity	\$140.75
Gas	\$189.44
Broadband	\$100.00
Mobile	\$66.00
<b>Total including GST</b>	<b>\$496.19</b>

## HOW TO PAY



**Direct Debit:** Set up a direct debit with us at [zappy.org.nz/directdebit](https://zappy.org.nz/directdebit) or call us on 0800 101 10.

**Online banking:** Pay direct to our bank 01-435-6789546-00 using your customer account number 19-0096-1724 as the reference.

**By phone:** Call us on 0800 101 10 to pay by credit card (a 0.8% credit card fee will apply).

**In person:** Pay in person at NZ Post retail outlets using the barcode above. Locations at [www.nzpost.co.nz](https://www.nzpost.co.nz).

Learn more about ways to pay: [www.zappy.org.nz/waystopay](https://www.zappy.org.nz/waystopay)

## ELECTRICITY CHARGES

Charge Type	Quantity	Rate (incl GST)	Total (incl GST)
Peak	92.00 kWh	\$0.36	\$32.79
9pm-7am Mon-Fri	420.00 kWh	\$0.17	\$72.45
Weekends	100.00 kWh	\$0.29	\$28.75
Fixed daily charge	28 days	\$0.24	\$6.76
<b>Total including GST</b>			<b>\$140.75</b>

GST has been calculated for each price shown. As a result, total amounts may differ slightly due to rounding.

## ELECTRICITY USAGE

**METER NUMBER:** 12A091898

Meter read	Meter type	Total (kWh)
Peak	Communicating	92.00
9pm-7am Mon-Fri	Communicating	420.00
Weekends	Communicating	100.00

## GAS CHARGES

Charge Type	Quantity	Rate (incl GST)	Total (incl GST)
Variable charge	591.00 kWh	\$0.276	\$141.84
Daily charge	28 days	\$1.955	\$47.60
<b>Total including GST</b>			<b>\$189.44</b>

GST has been calculated for each price shown. As a result, total amounts may differ slightly due to rounding.

## GAS USAGE

**METER NUMBER:** 12A094422

Meter read	Start	Current	Volume used (M <sup>3</sup> )	Meter factor	Calorific value (kWh /M <sup>3</sup> )	Energy (kWh)
Variable	833.00	885	52.00	1.01157	11.1819	591

## BROADBAND CHARGES

Description	Total (incl GST)	
Fibre classic unlimited	\$100.00	
<b>Total including GST</b>		<b>\$100.00</b>

## MOBILE CHARGES

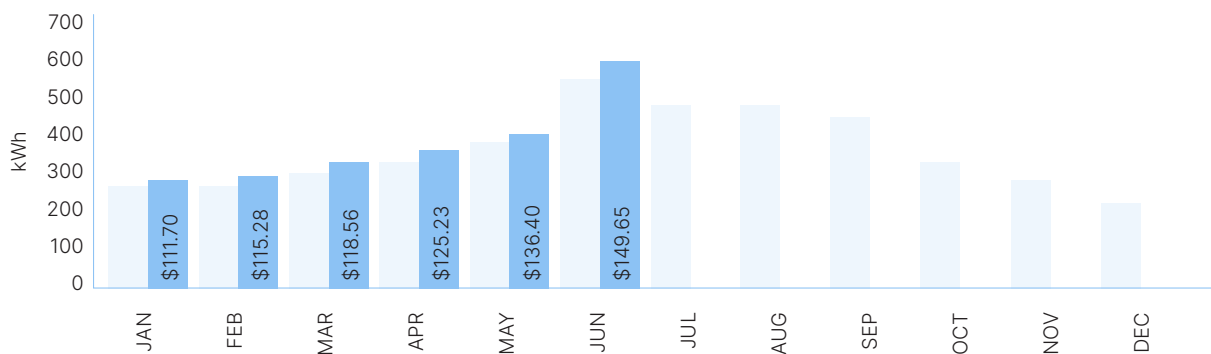
Description	Days	Rate (incl GST)	Total (incl GST)
35GB Endless Data			\$50.00
Roaming	2	\$8	\$16.00
<b>Total including GST</b>			<b>\$66.00</b>

## ELECTRICITY

### YOUR ELECTRICITY USAGE

2025 2026

You used 612 kWh this month, an increase compared to 401 kWh in June/July 2025.



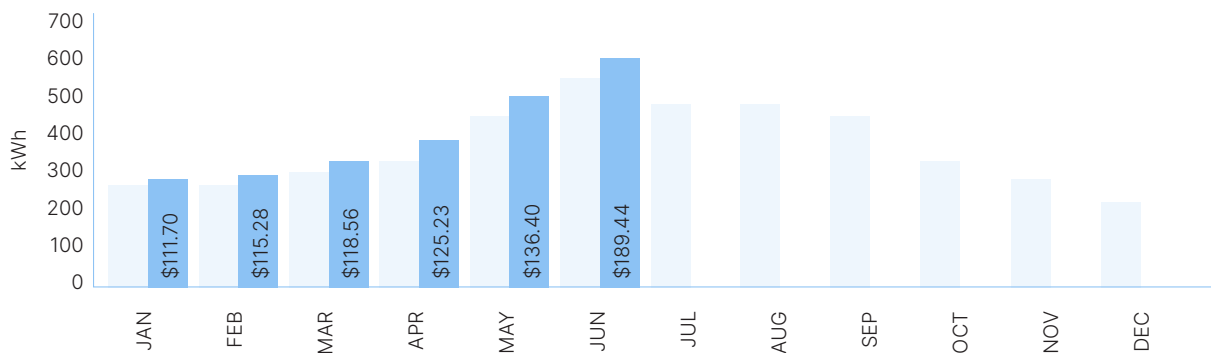
The data for the graph is calculated on a calendar month basis rather than on your billing period, so your bill and graph may differ.

## GAS

### YOUR GAS USAGE

2025 2026

You used 591 kWh this month, an increase compared to 500 kWh in June/July 2025.



The data for the graph is calculated on a calendar month basis rather than on your billing period, so your bill and graph may differ.

### Have a concern or complaint?

If you have a concern or complaint, please call **0800 101 10** or email [info@zappy.org.nz](mailto:info@zappy.org.nz) to access our free complaints process.



UTILITIES  
DISPUTES  
TAUOHETOHE  
WHAIPAINGA



If we cannot resolve your electricity complaint, you can contact Utilities Disputes at [www.udl.co.nz](http://www.udl.co.nz) via live chat or to make a complaint. You can also call 0800 22 33 40. Utilities Disputes, the free, fast, effective and independent service that sorts complaints about utilities providers. If we cannot resolve your phone or internet complaint, contact Telecommunications Dispute Resolutions on 0508 98 98 98 or visit [tdr.org.nz](http://tdr.org.nz)

### Are you on the best power plan for you?



ELECTRICITY  
AUTHORITY  
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Check at [billy.govt.nz](http://billy.govt.nz) – a free, independent comparison site.